



2020 VicPD Community Survey: Township of Esquimalt Results

November 4, 2020

Esquimalt E-Town Hall



Background

- Recent community surveys held in 2014 and 2017
- Well received/appreciated by the community
- 2020 VicPD community survey design is based on:
 - Statistics Canada guidelines on survey design
 - national environmental scan of existing police surveys
 - 2014 and 2017 surveys, allowing for trend analysis



Methodology

- Surveys were delivered to a random sample of addresses to confirm residency/business location in Esquimalt and Victoria
- Results are specific to:
 - ▣ VicPD's jurisdiction (Esquimalt and Victoria combined)
 - ▣ Esquimalt
 - ▣ Victoria
- Two options for completion:
 - ▣ Online (with unique code); or
 - ▣ Mail-in option



Timeline

- Spring
 - Volunteers delivered surveys March 4th – May 15th
 - After March 17th, moved to mail delivery only due to public health measures
- Summer
 - Compiled and analyzed results
- Fall/Winter
 - Internal and public engagement to share findings



How many responded?

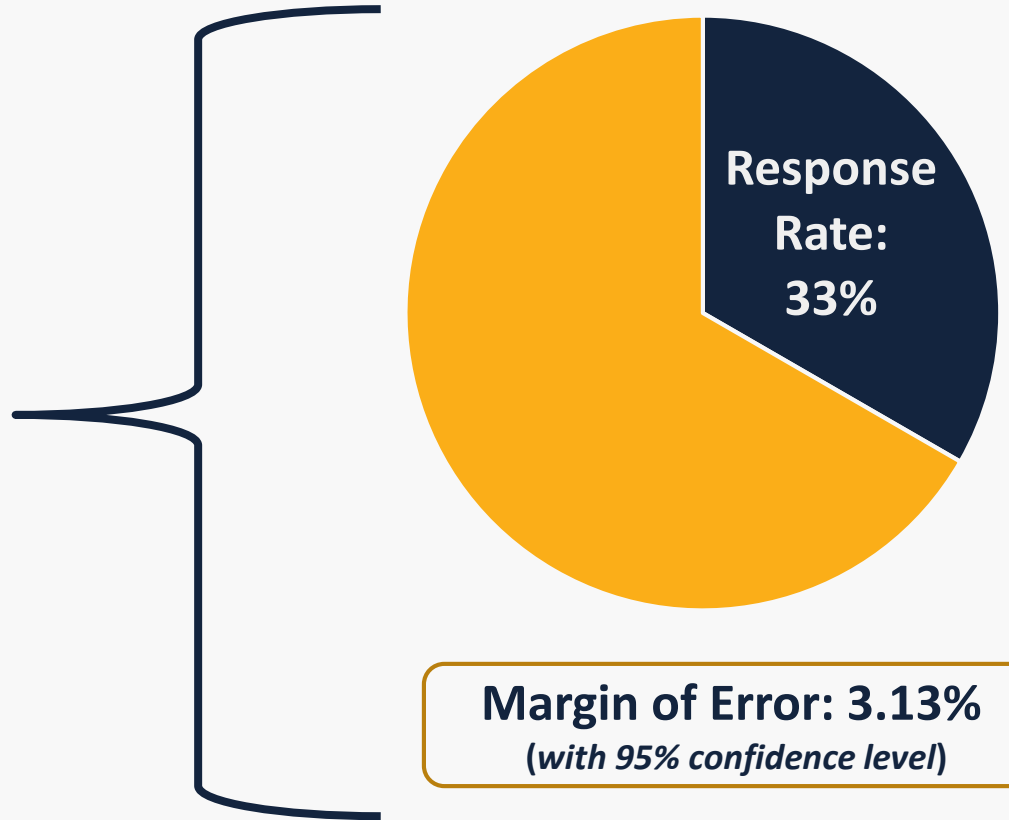
We randomly distributed

2958

*surveys in
Esquimalt and Victoria.*

969

were completed.



If this survey was administered 100 times, in 95 of those instances the results will reflect the actual population result to within 3.13%.



Comparison of Margins of Error

Margins of error for selected police surveys, 2010-2020

Edmonton Police Service	2.64%
Calgary Police Service	3.09%
VicPD	3.13%
Gatineau Police Service	3.18%
Vancouver Police Department	3.46%
Regina Police Service	4.55%
Abbotsford Police Department	4.58%



Comparison of Reach

**Number of respondents per 1,000 population
for selected police surveys, 2010-2020**

Calgary Police Service	1
Vancouver Police Department	1.3
Edmonton Police Service	1.7
Regina Police Service	1.9
Abbotsford Police Department	3.4
Gatineau Police Service	3.6
VicPD (Esquimalt respondents)	20.0



Esquimalt Survey Results

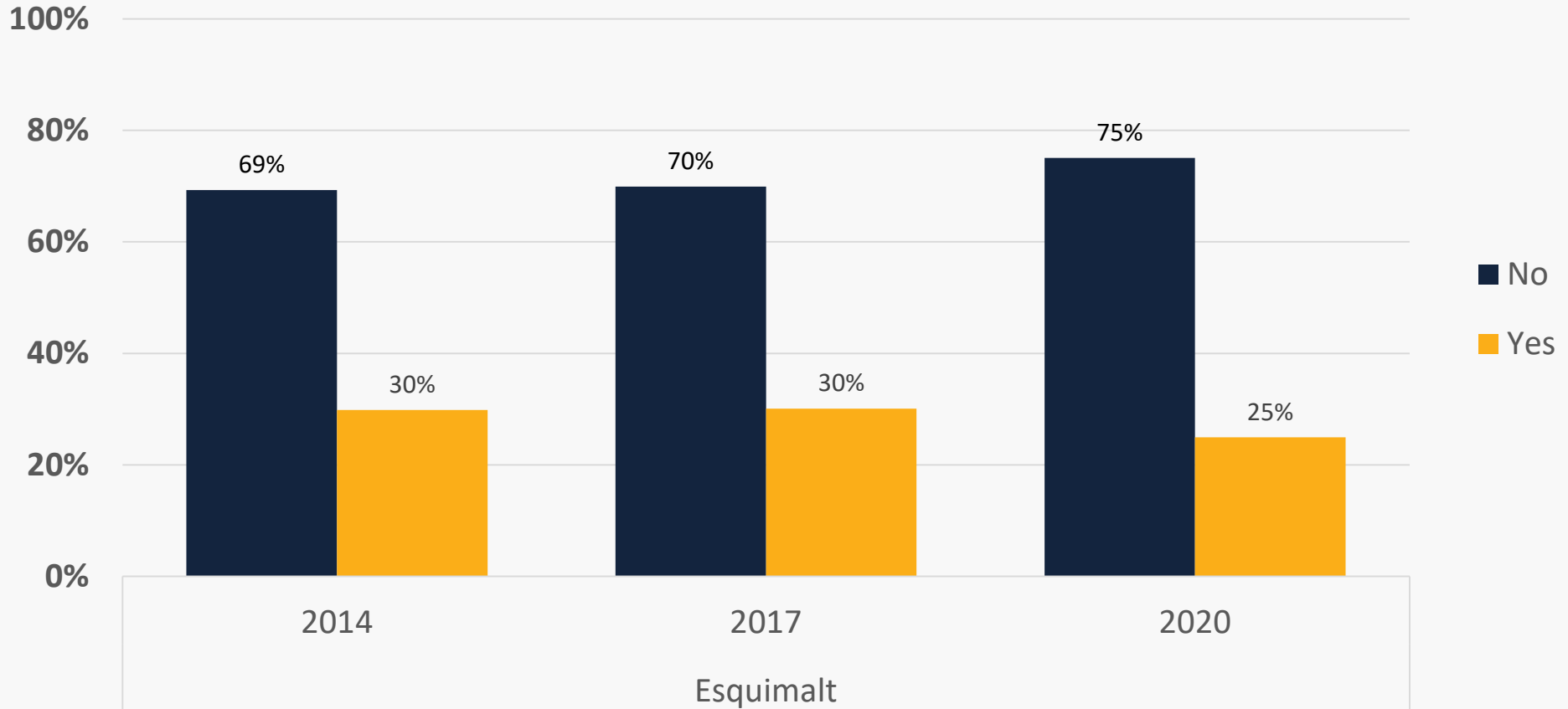
- This presentation only reflects survey results for Esquimalt residents and businesses.
- For Victoria results and those for VicPD's overall jurisdiction (Esquimalt and Victoria combined), please visit :





Have you been a victim of crime?

% of respondents who indicate they have been a victim of a crime in the last 5 years



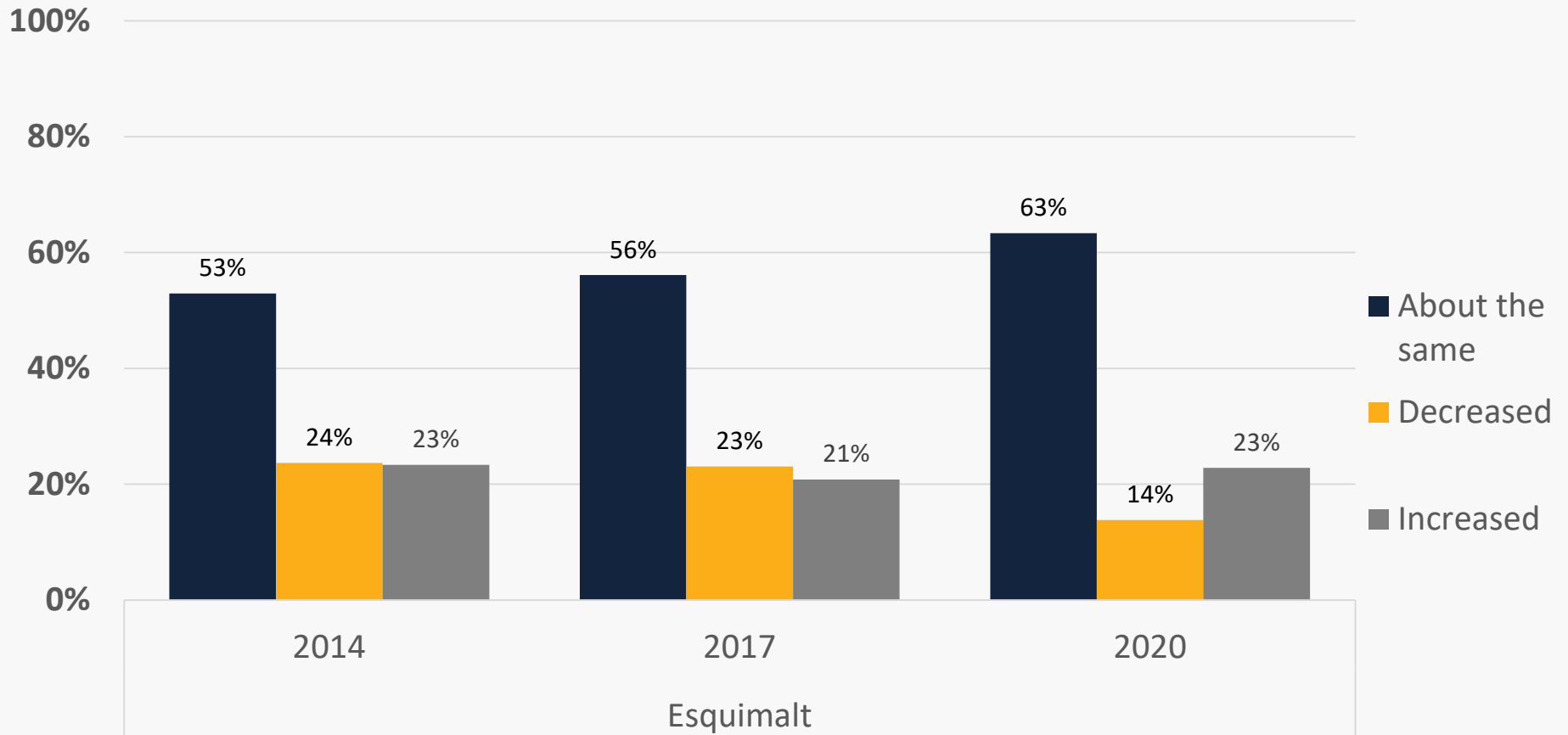
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Figures reflect responses from residents and businesses in Esquimalt.



Has crime changed?

% of respondents on whether crime has changed



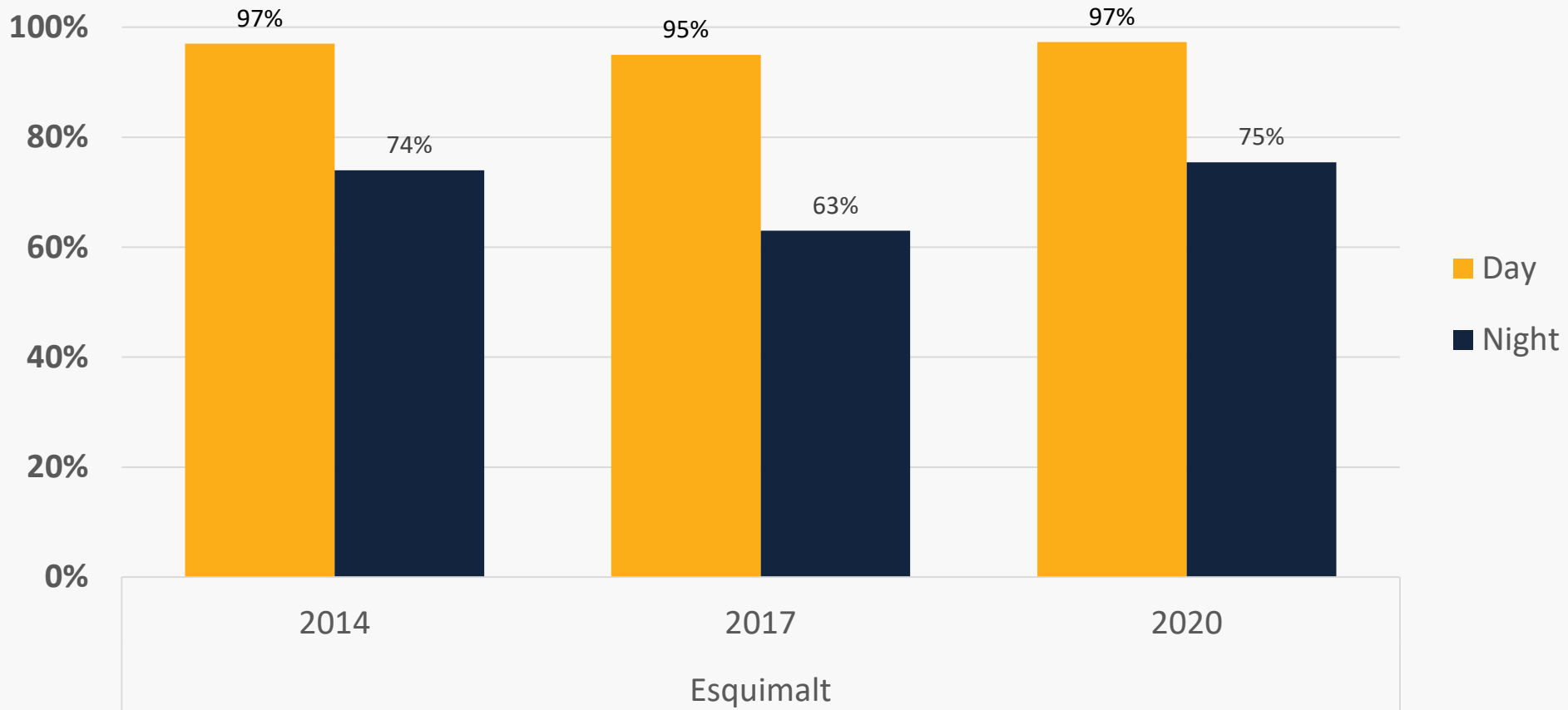
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Do you feel safe?

% of respondents who feel safe in their neighbourhood

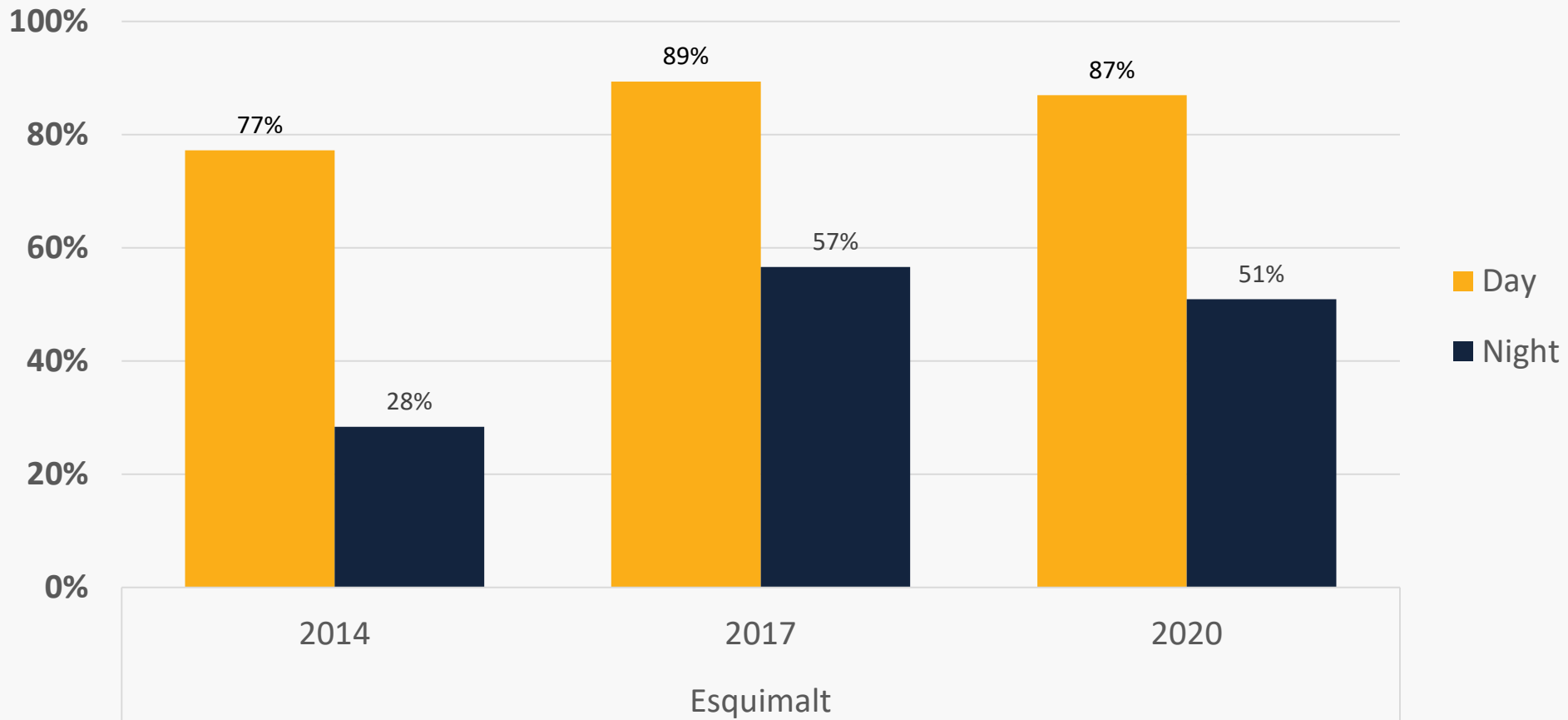


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Do you feel safe?

% of respondents who feel safe in Esquimalt Plaza

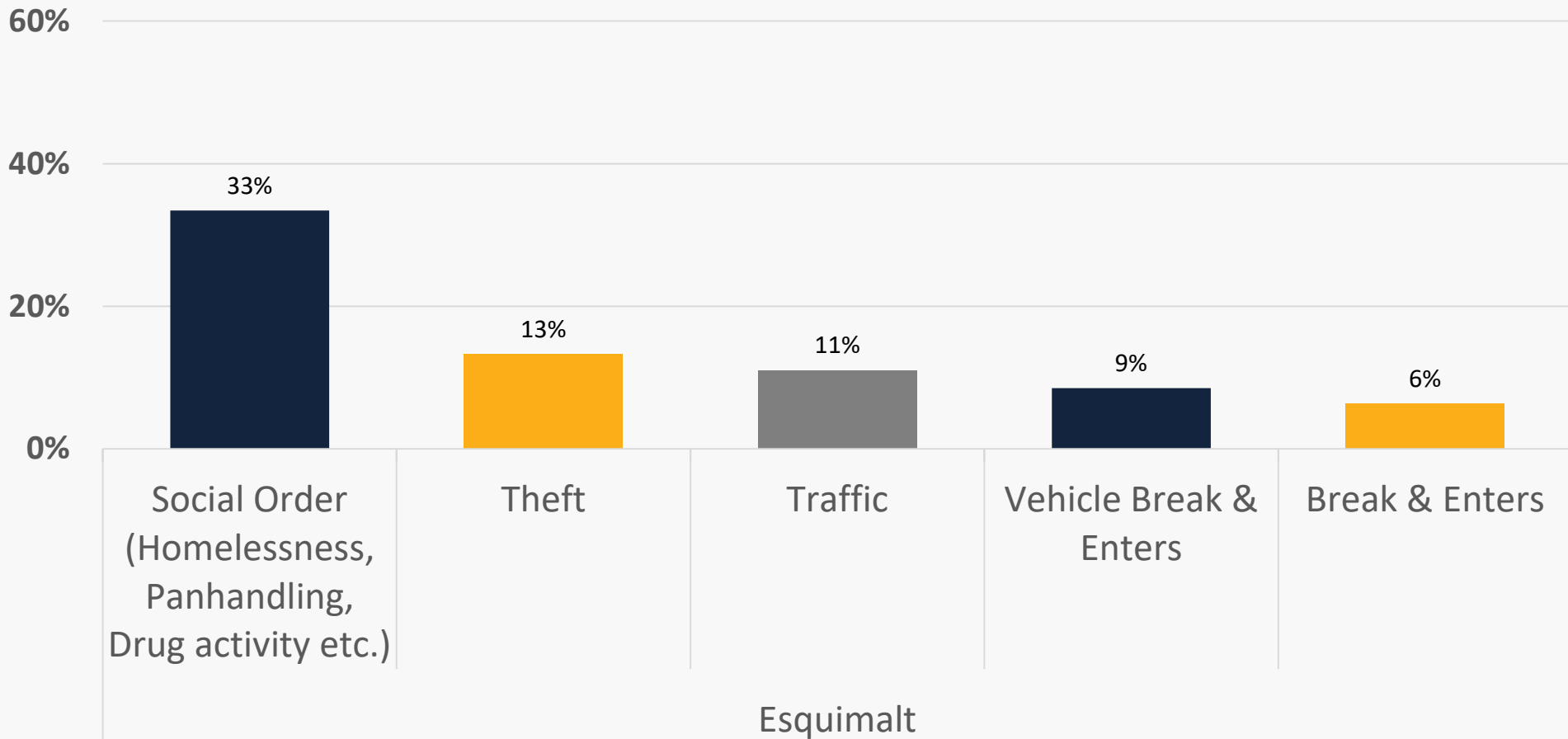


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What are your concerns?

% of respondents' top five concerns (open field)



The figures above do not total 100% as this chart only reflects the top five concerns of respondents.

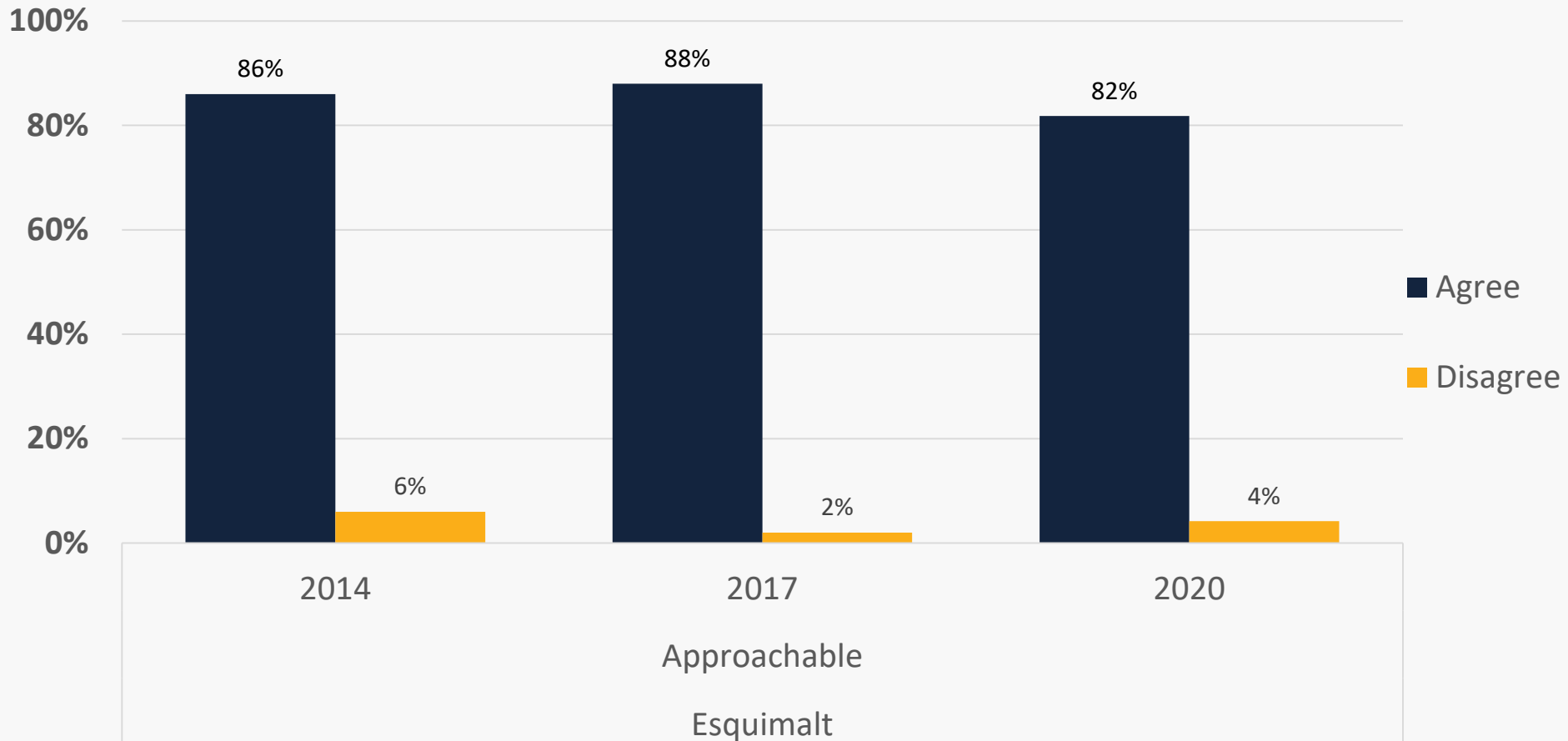
Figures reflect responses from residents and businesses in Esquimalt.





“VicPD is approachable”

% of respondents who agree or disagree with this statement

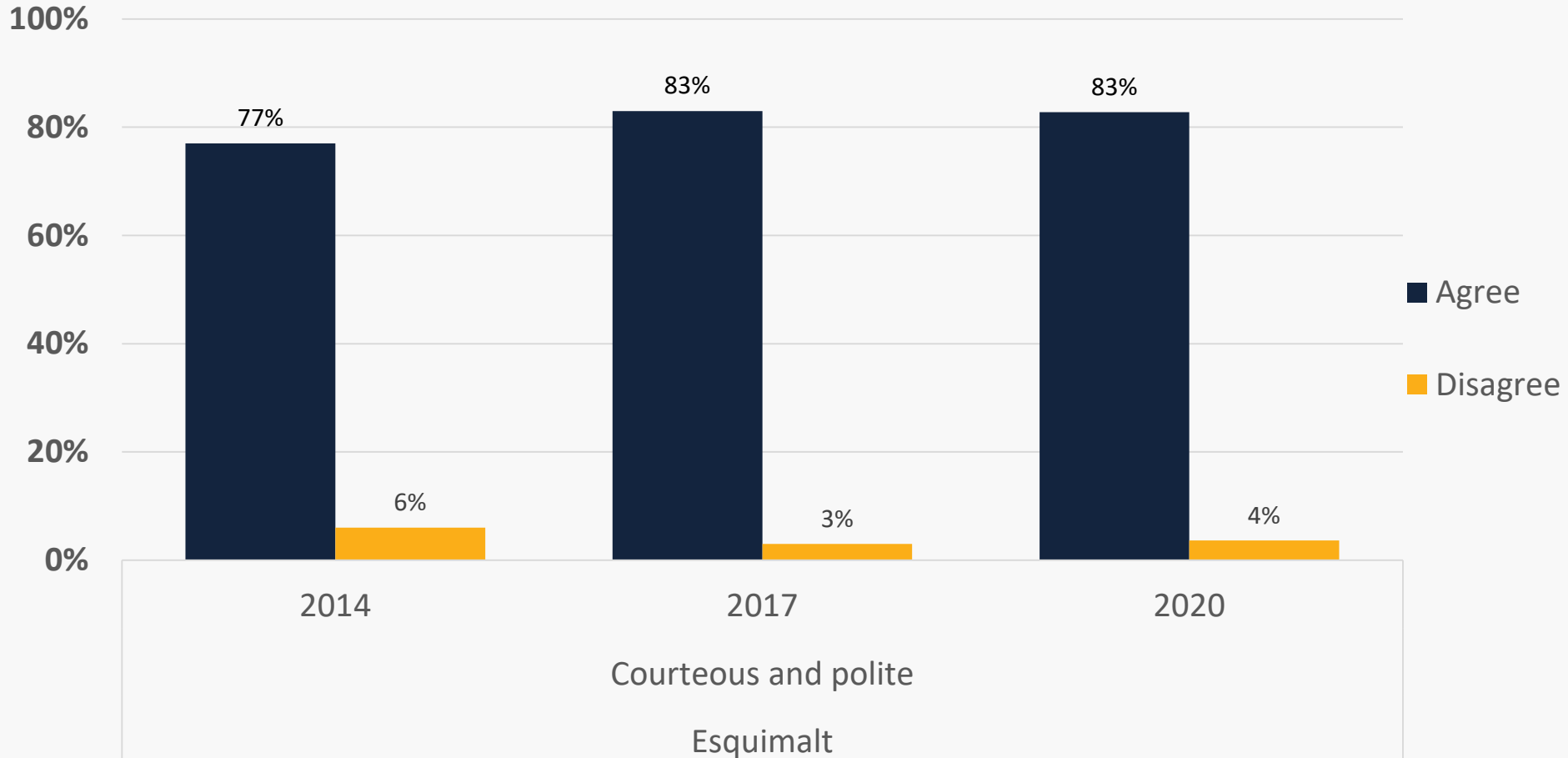


The figures above may not total 100% due to responses such as “No answer” and “I don’t know.”
Figures reflect responses from residents and businesses in Esquimalt.



“VicPD is courteous and polite”

% of respondents who agree or disagree with this statement



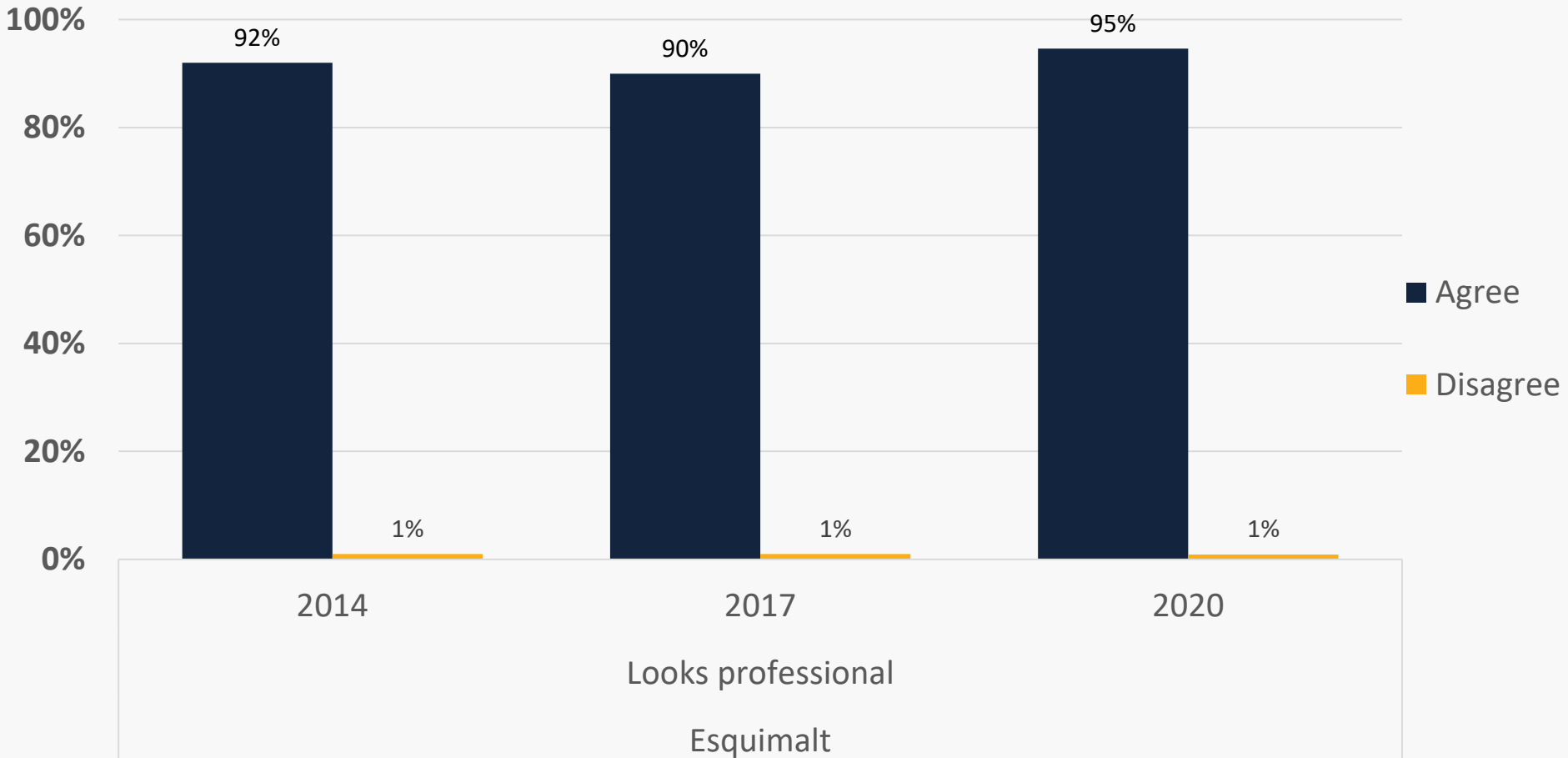
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“VicPD looks professional”

% of respondents who agree or disagree with this statement

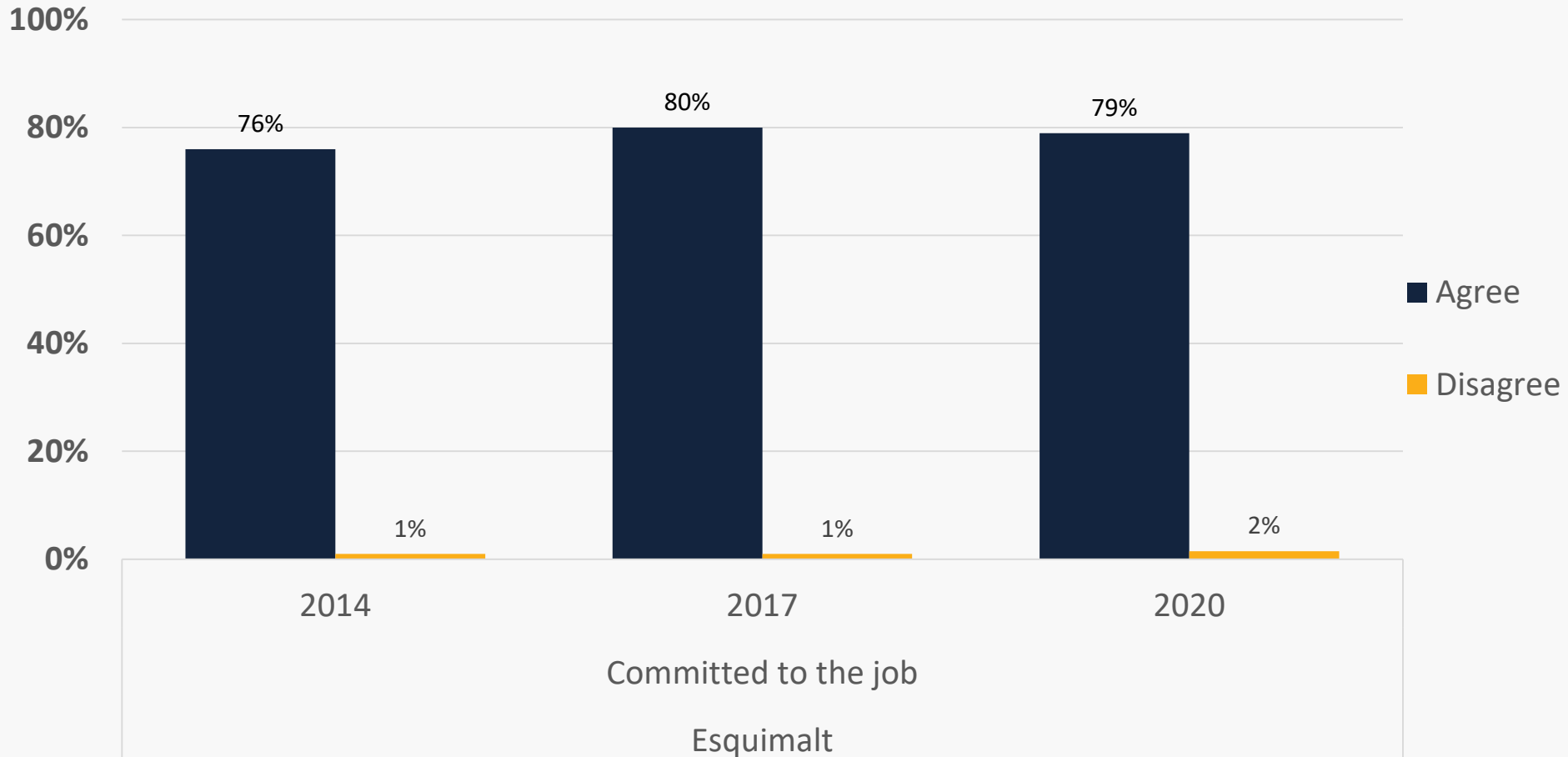


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“VicPD is committed to the job”

% of respondents who agree or disagree with this statement



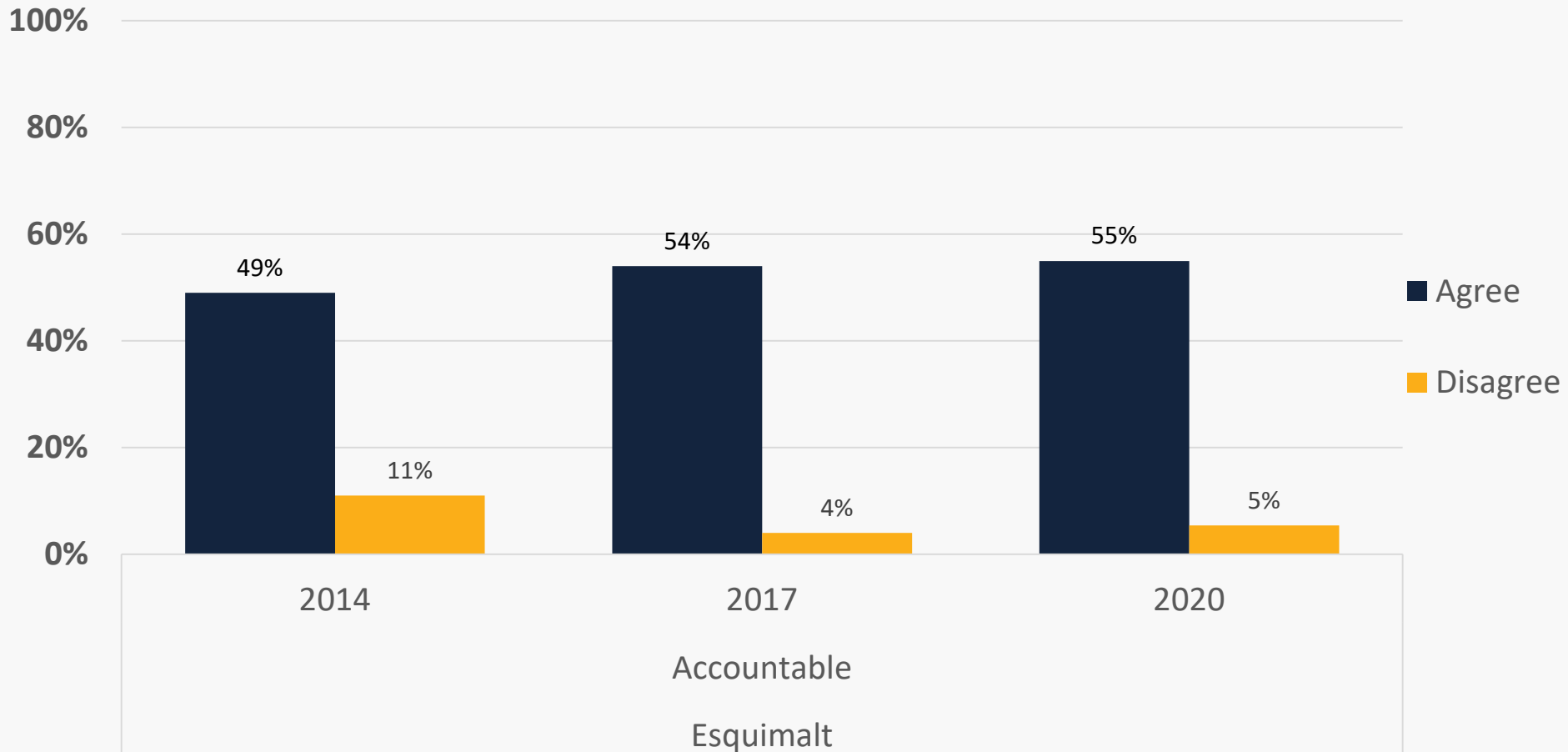
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“VicPD is accountable”

% of respondents who agree or disagree with this statement



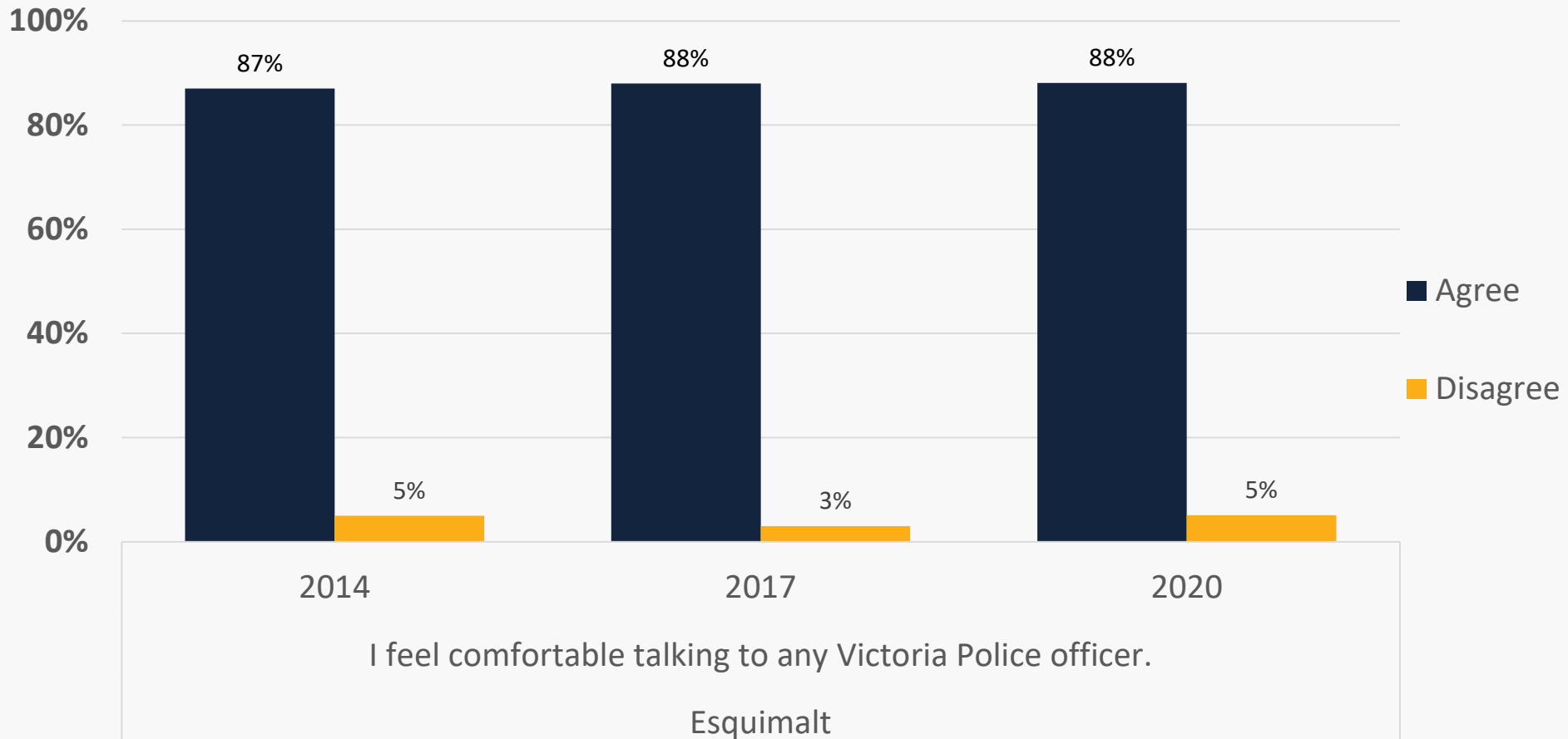
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“I feel comfortable talking to VicPD”

% of respondents who agree or disagree with this statement



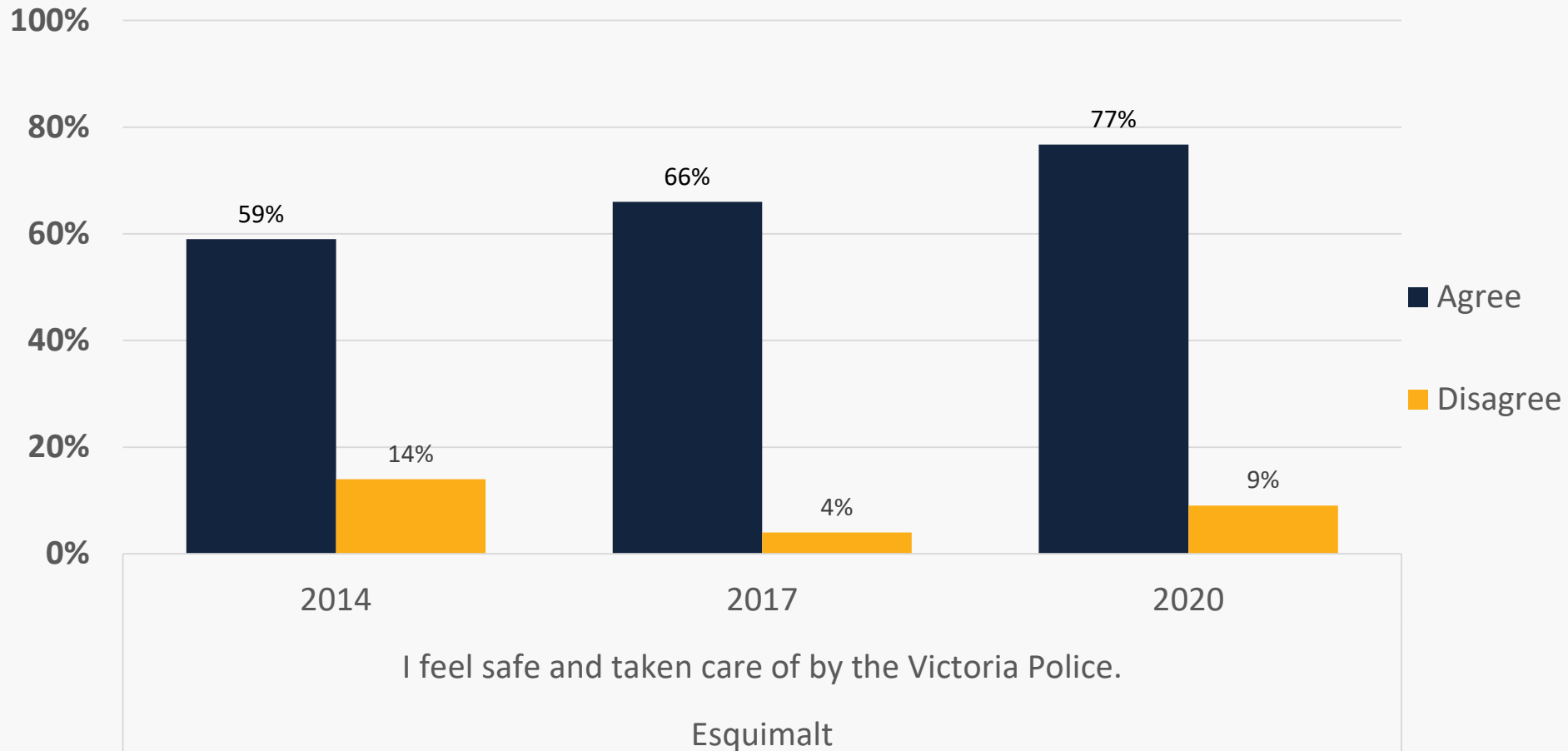
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Figures reflect responses from residents and businesses in Esquimalt.



“I feel safe & taken care of by VicPD”

% of respondents who agree or disagree with this statement

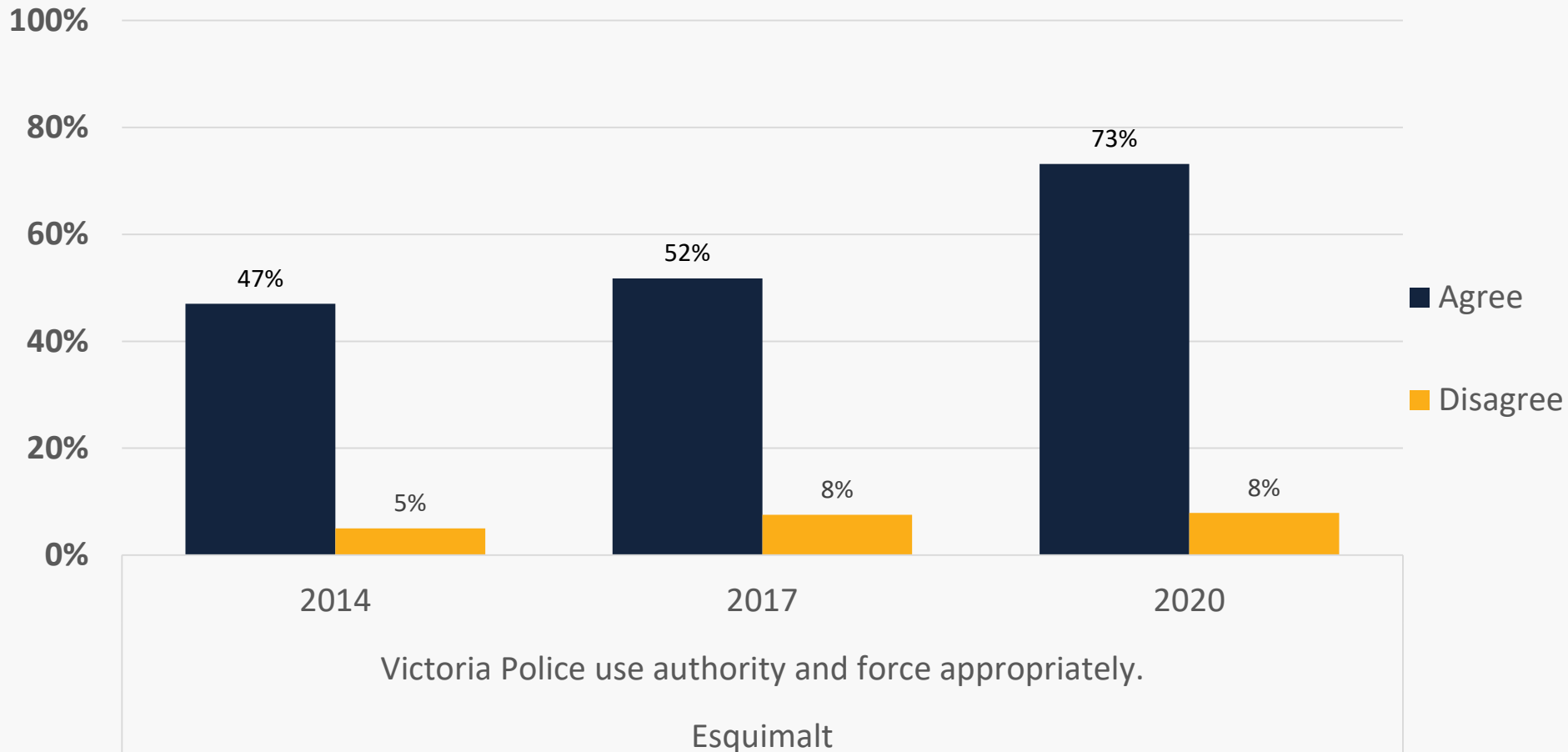


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“VicPD uses authority & force appropriately”

% of respondents who agree or disagree with this statement



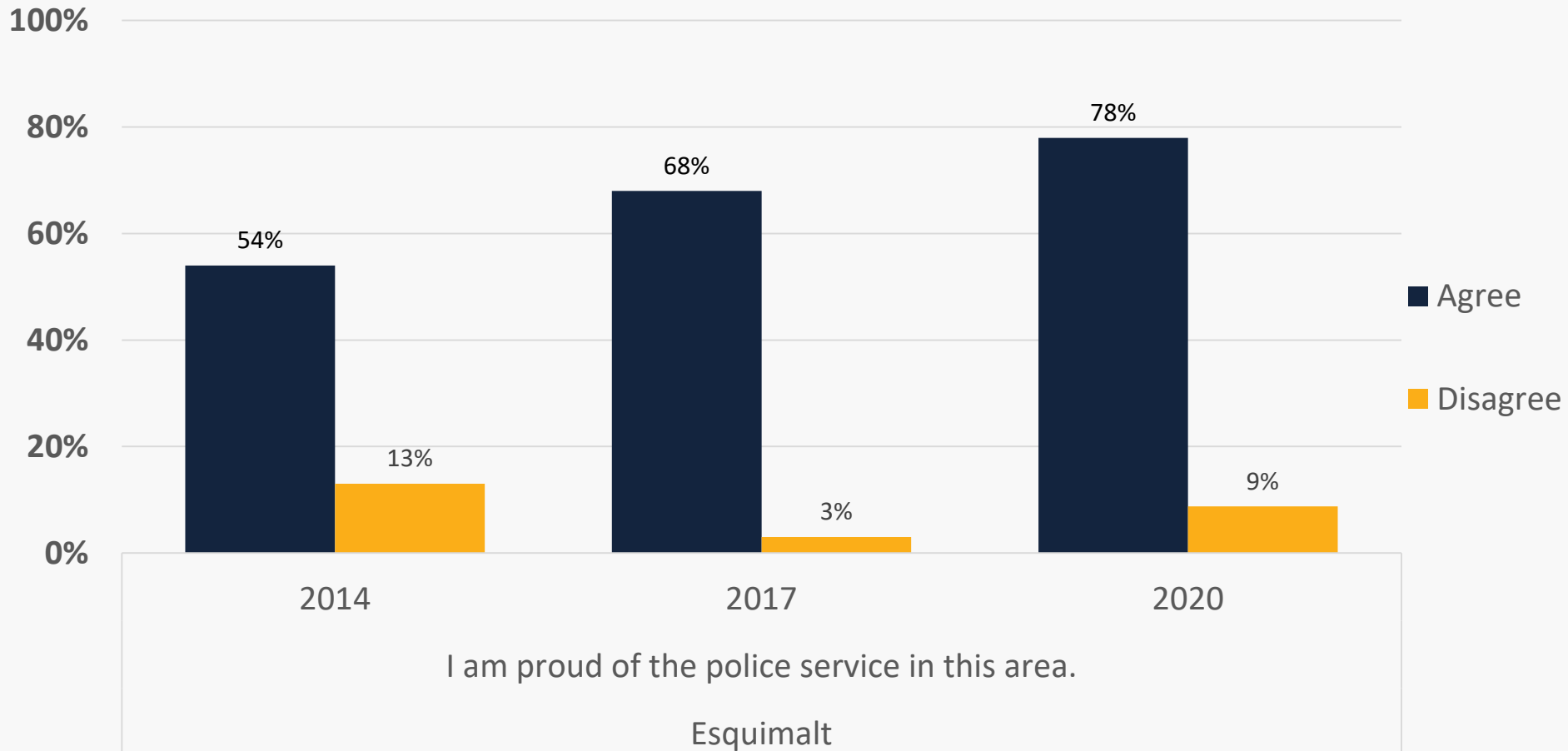
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“I am proud of VicPD”

% of respondents who agree or disagree with this statement

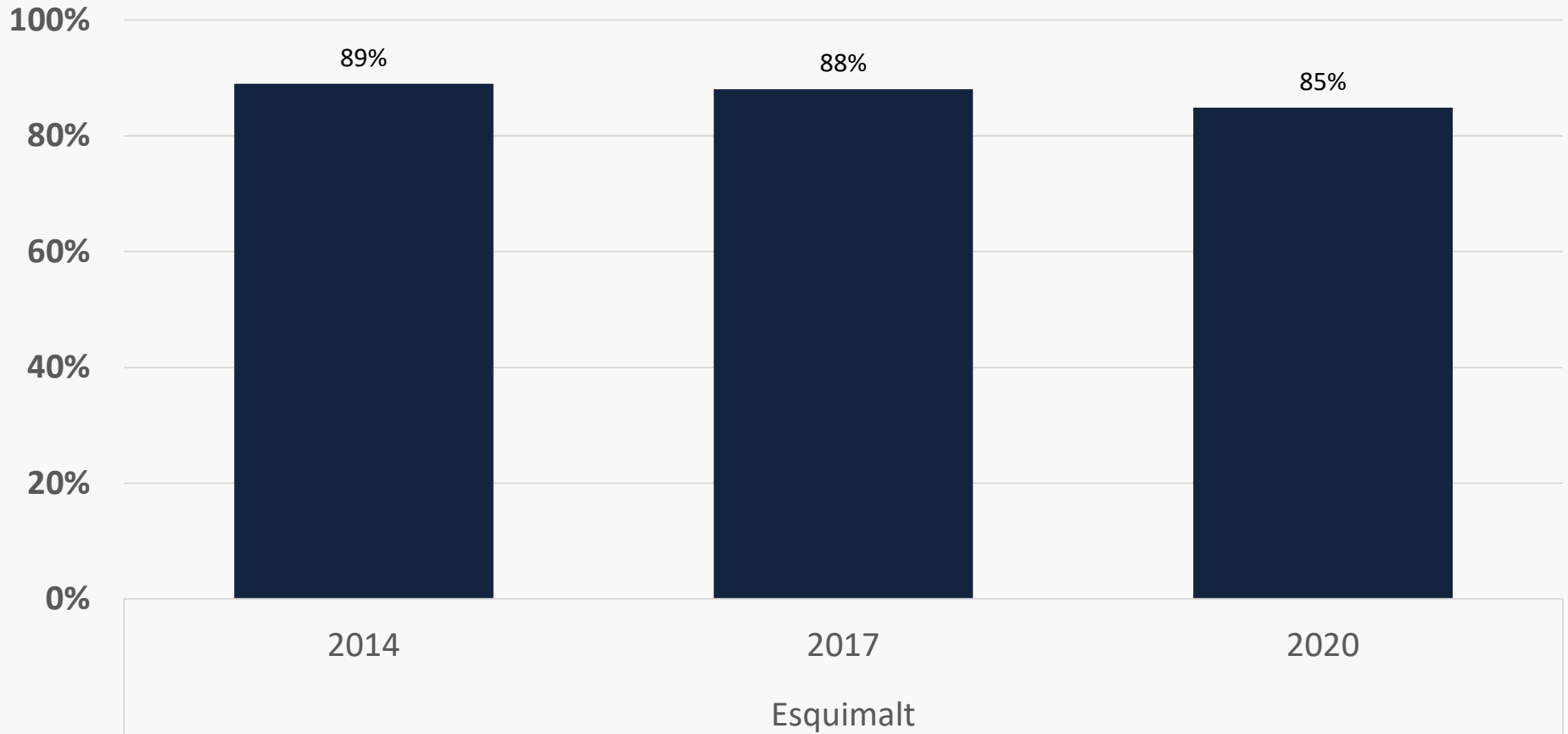


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Satisfaction

% of respondents who are satisfied with VicPD

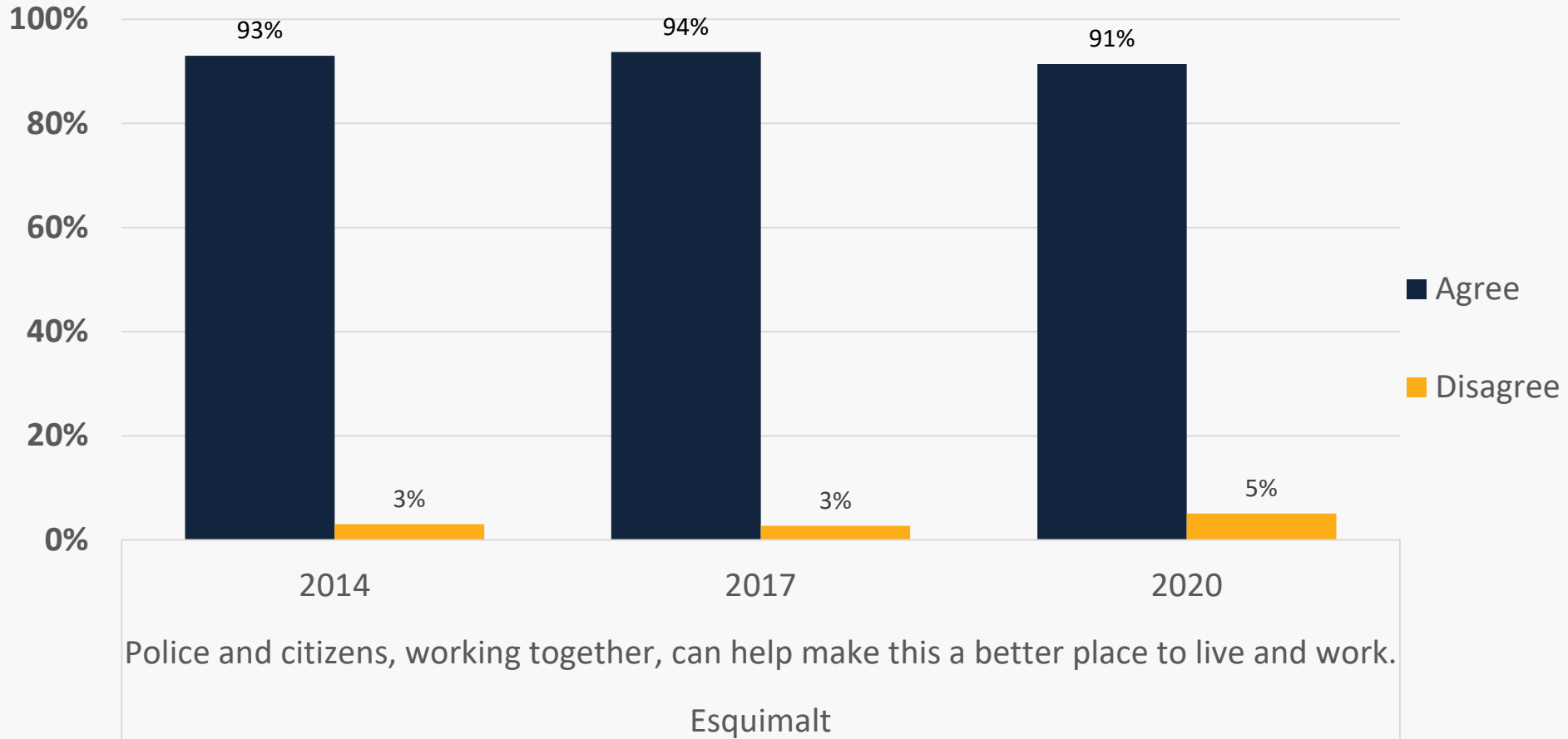


Figures reflect responses from residents and businesses in Esquimalt.



“Police & citizens can work together”

% of respondents who agree or disagree with this statement

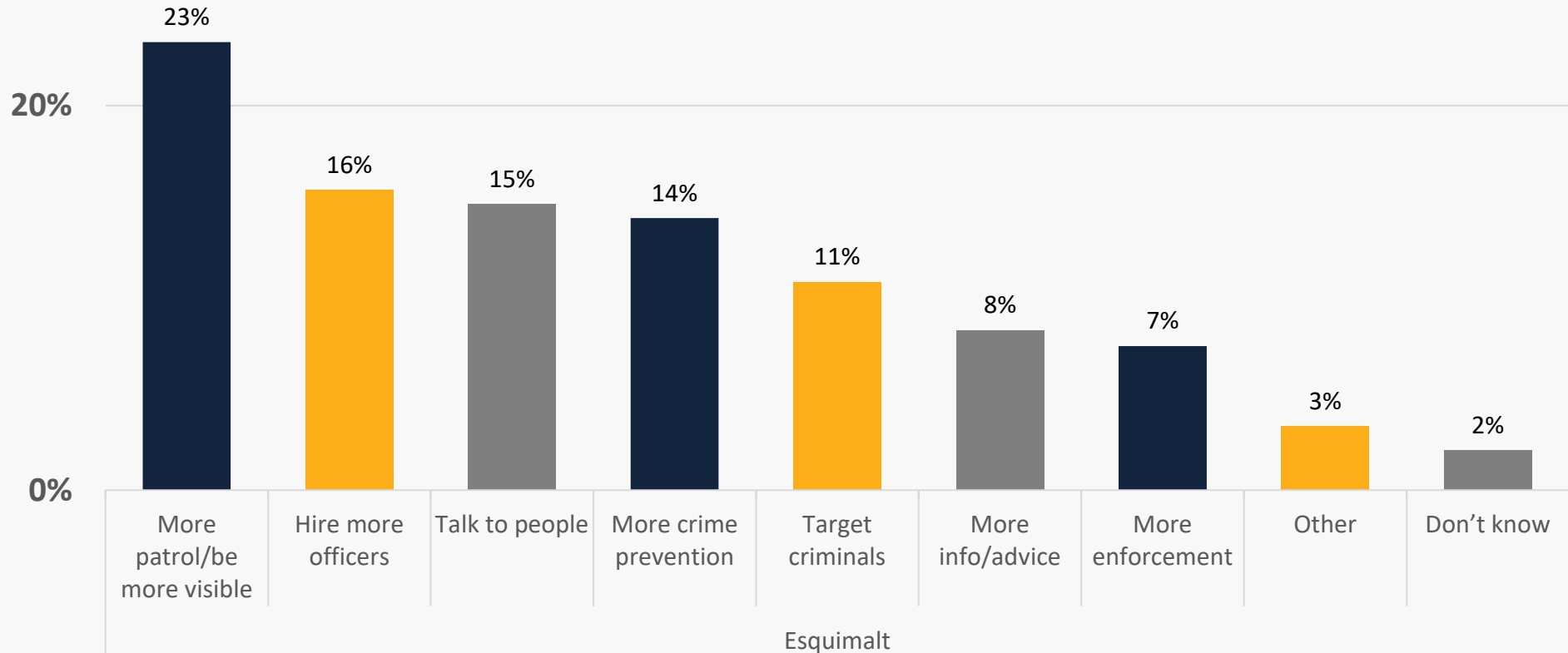


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How to deal with problems?

Respondents' selections of provided options ("Check all that apply")

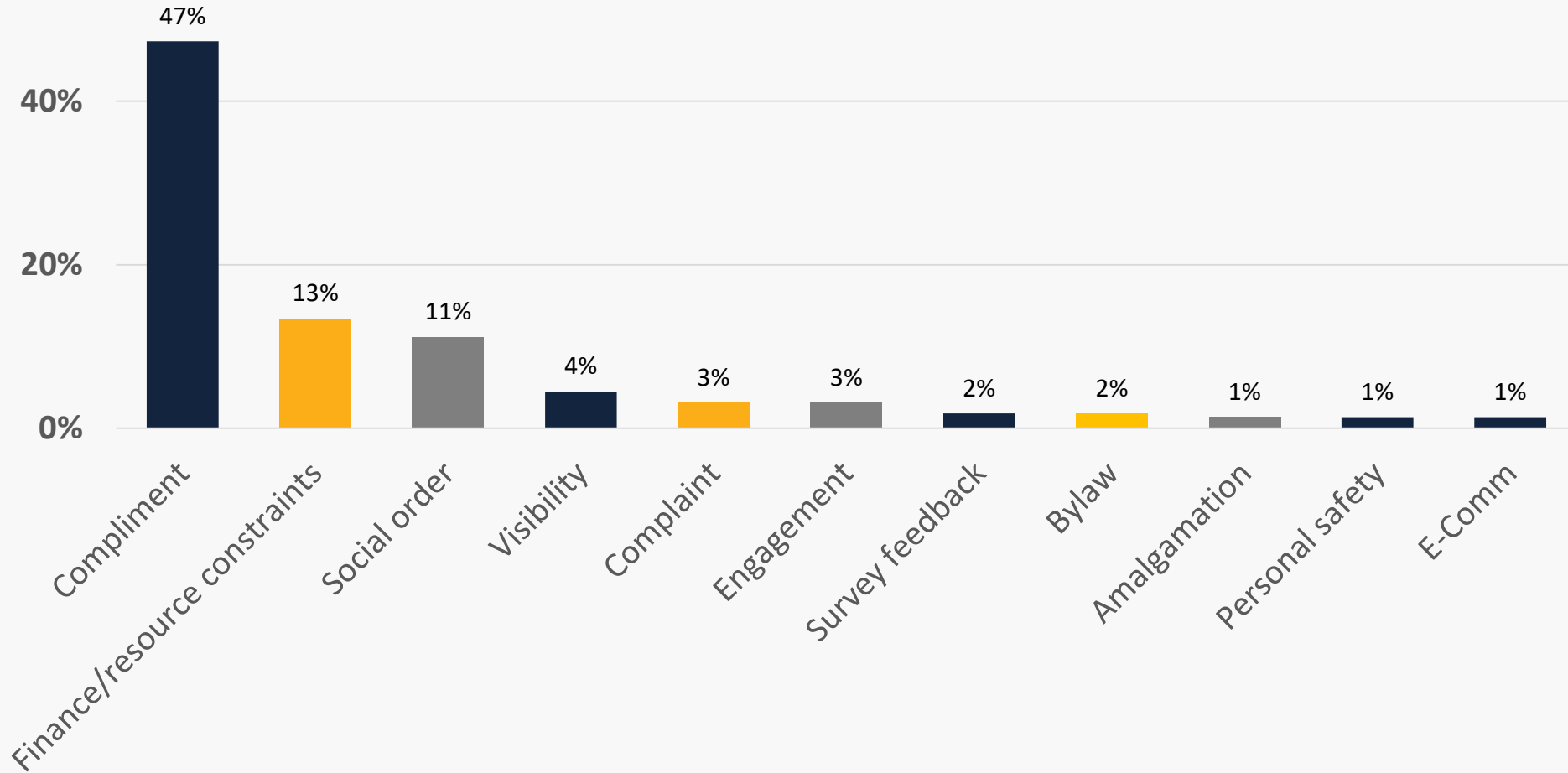


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Comments by Category

% of respondents who provided comments (open text field)



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Figures reflect responses from residents and businesses in Esquimalt.



Comments

“I do see that police are visible in my area of Esquimalt.”

“Love our Esquimalt Police Dept. So helpful & kind. Need more officers in Esquimalt but think they are doing a very good job under difficult circumstances.”

“It feels very much that Esquimalt has only second-rate policing compared to Victoria.”



Comments

“VicPD does a great job dealing with people with mental health and substance abuse.”

“They are doing an excellent job but I fear the problems of crime, homeless, and drugs are much bigger than them.”



Comments

“Unfortunately was put on hold with a 911 call when the situation was urgent.”

“Must have amalgamation of all police forces in core area CRD.”



Comments

*“Do not stand for badly behaved police officers!
Make it abundantly clear that when wrong is done,
something is done about it.”*

*“Get out of the vehicles and on the street. Talk to
people.”*



Comments

“Thanks for all you do to build strong relationships in the community.”

“VicPD is great. And so are all the volunteers!”

“I am glad I got this survey. First one I have ever done.”



For more information

Visit:

