



2021 VicPD Community Survey: Township of Esquimalt Results



Background

- Community surveys held in 2014, 2017 and 2020
- Annual from 2020 onward
- Well received/appreciated by the community
- Survey design is based on:
 - Statistics Canada guidelines on survey design
 - National environmental scan of existing police surveys
 - Past surveys, allowing for trend analysis



Methodology

- Surveys were mailed to a random sample of addresses to confirm residency/business location in Esquimalt and Victoria
- Results are specific to:
 - ▣ VicPD's jurisdiction (Esquimalt and Victoria combined)
 - ▣ Esquimalt
 - ▣ Victoria
- One option for completion:
 - ▣ Online (with unique code)



Timeline

- January/February: prepared surveys
- March 3rd – April 6th: distributed surveys
- April: analyzed results
- May: internal and public engagement to share findings



How many responded?

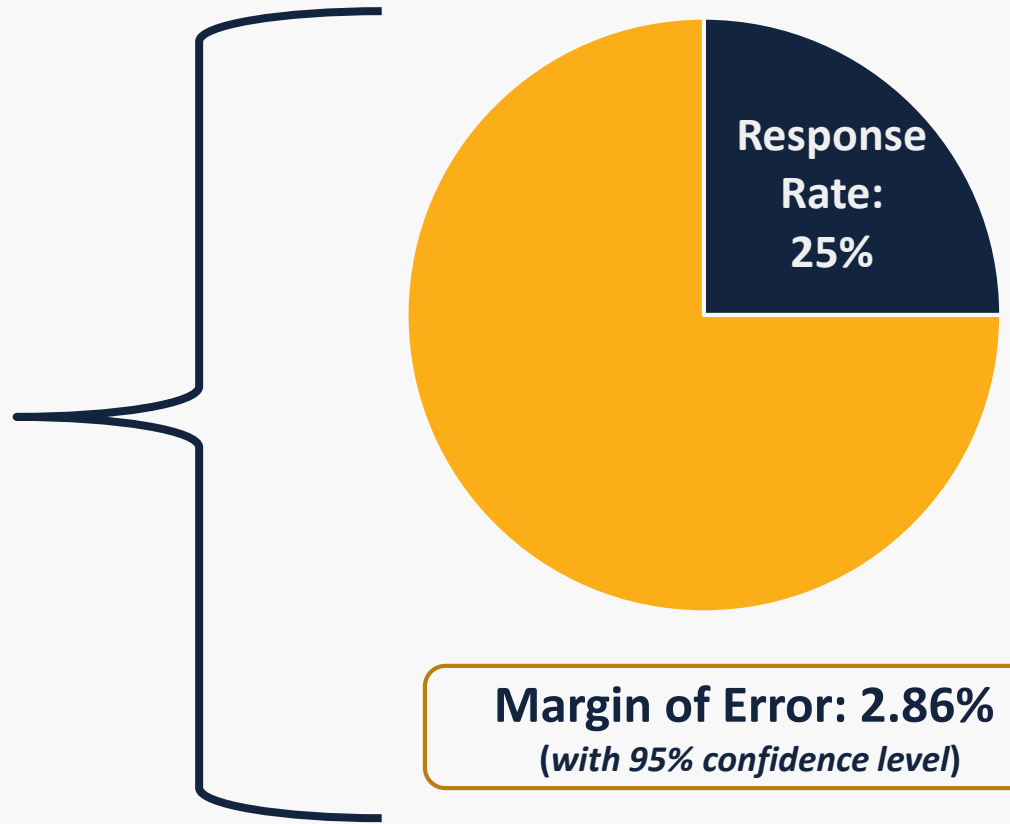
We randomly distributed

4,639

*surveys in
Esquimalt and Victoria*

1,163

were completed.



If this survey was administered 100 times, in 95 of those instances the results will reflect the actual population result to within 2.86%.



Comparison of Margins of Error

Margins of error for selected police surveys, 2016-2021

Regina Police Service	2.85%
VicPD	2.86%
Calgary Police Service	3.10%
Vancouver Police Department	3.46%
Brandon Police Service	4.28%
Medicine Hat Police Service	4.85%




Comparison of Engagement

**Number of respondents per 1,000 population
for selected police surveys, 2016-2021**

VicPD	11.2
Brandon Police Service	9.9
Medicine Hat Police Service	6.4
Regina Police Service	2.0
Vancouver Police Department	1.3
Calgary Police Service	0.8



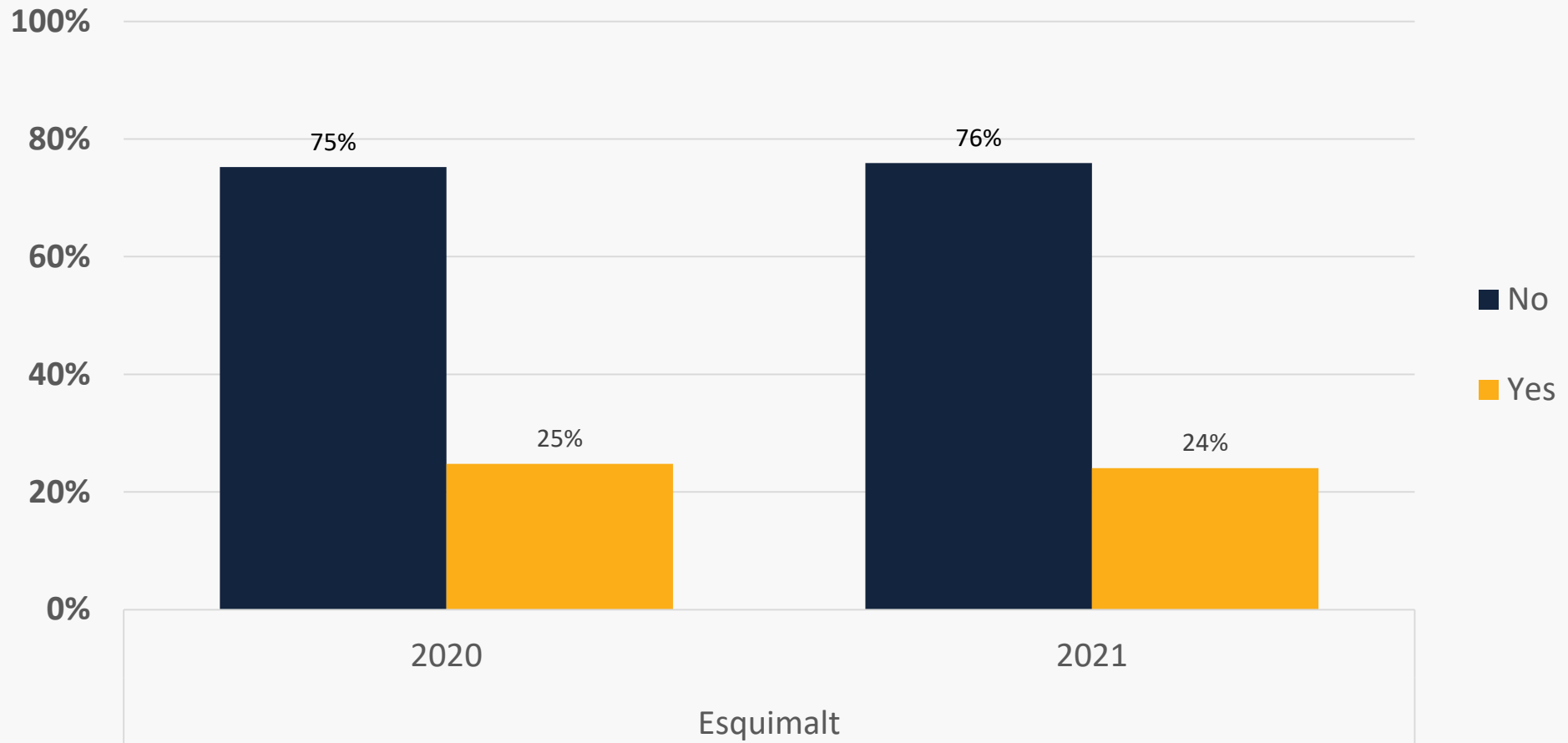
Esquimalt Survey Results

- This presentation only reflects survey results for Esquimalt residents and businesses.
- For Victoria results and those for VicPD's overall jurisdiction (Esquimalt and Victoria combined), please visit:

- For survey questions with significant changes in responses compared to past years, an 8-year trend is displayed for longer-term analysis



Have you been a victim of crime?

% of respondents who indicate they have been a victim of a crime in the last 5 years

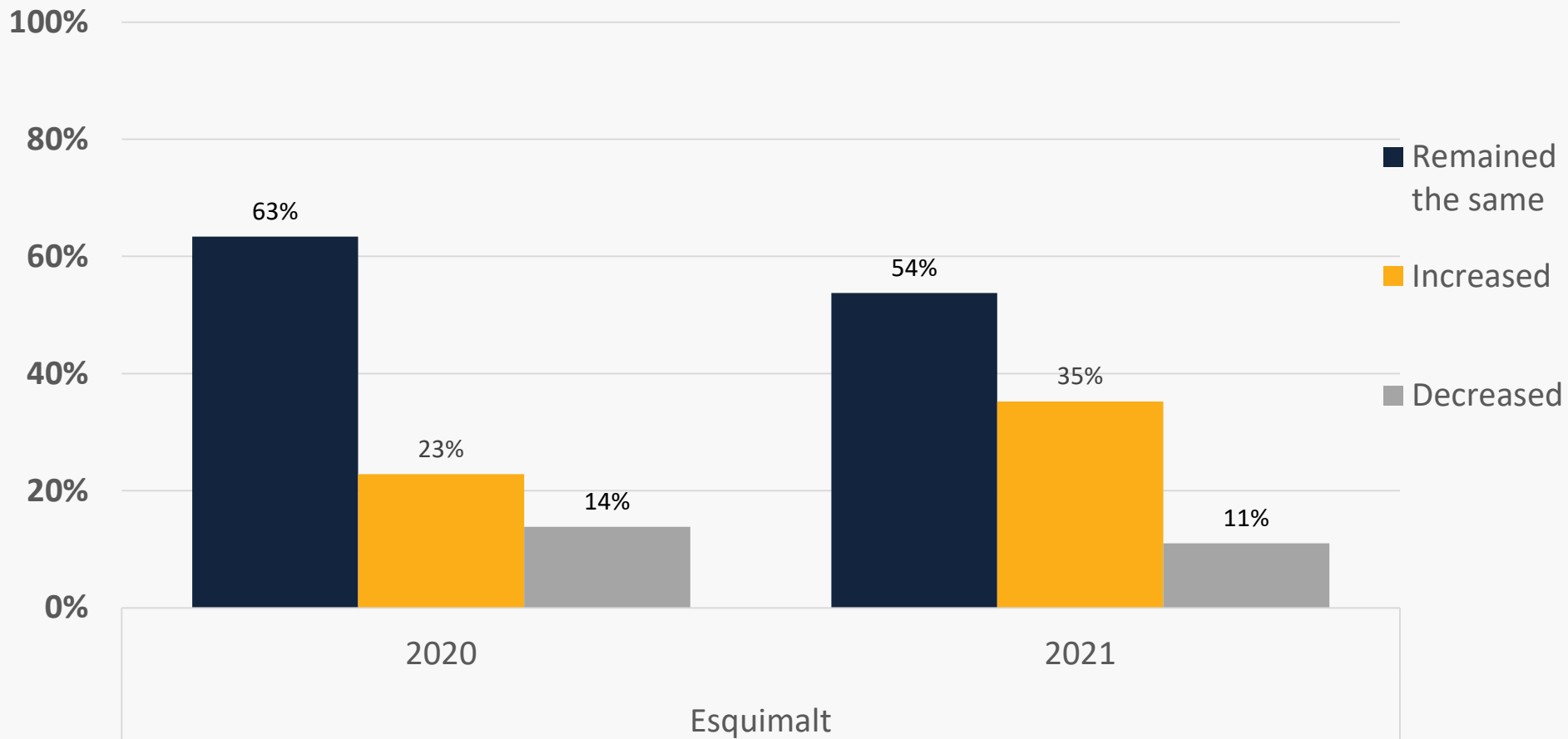


Figures reflect responses from residents and businesses in Esquimalt.



Has crime changed?

% of respondents who think crime has changed

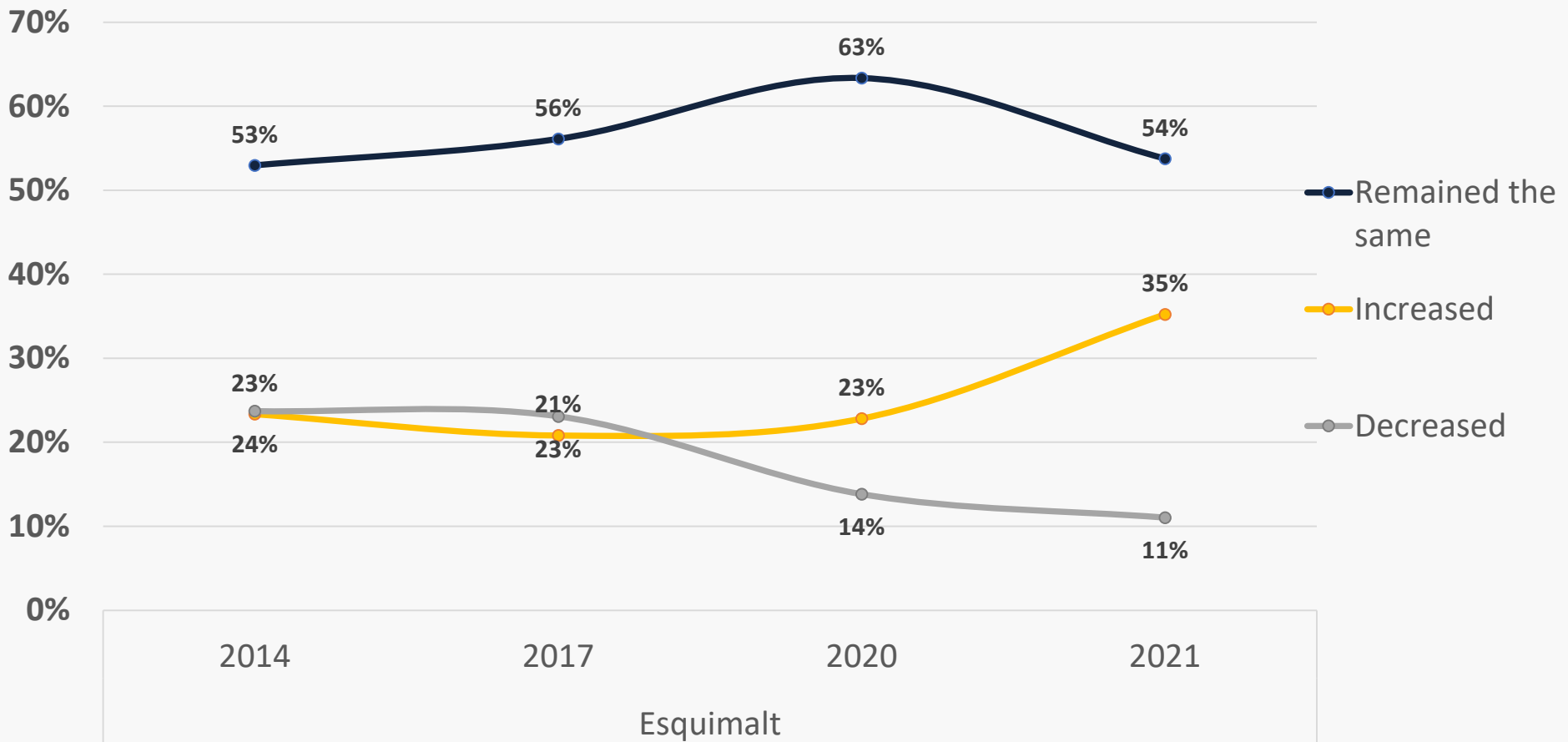


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8-year trend: Has crime changed?

% of respondents who think crime has changed

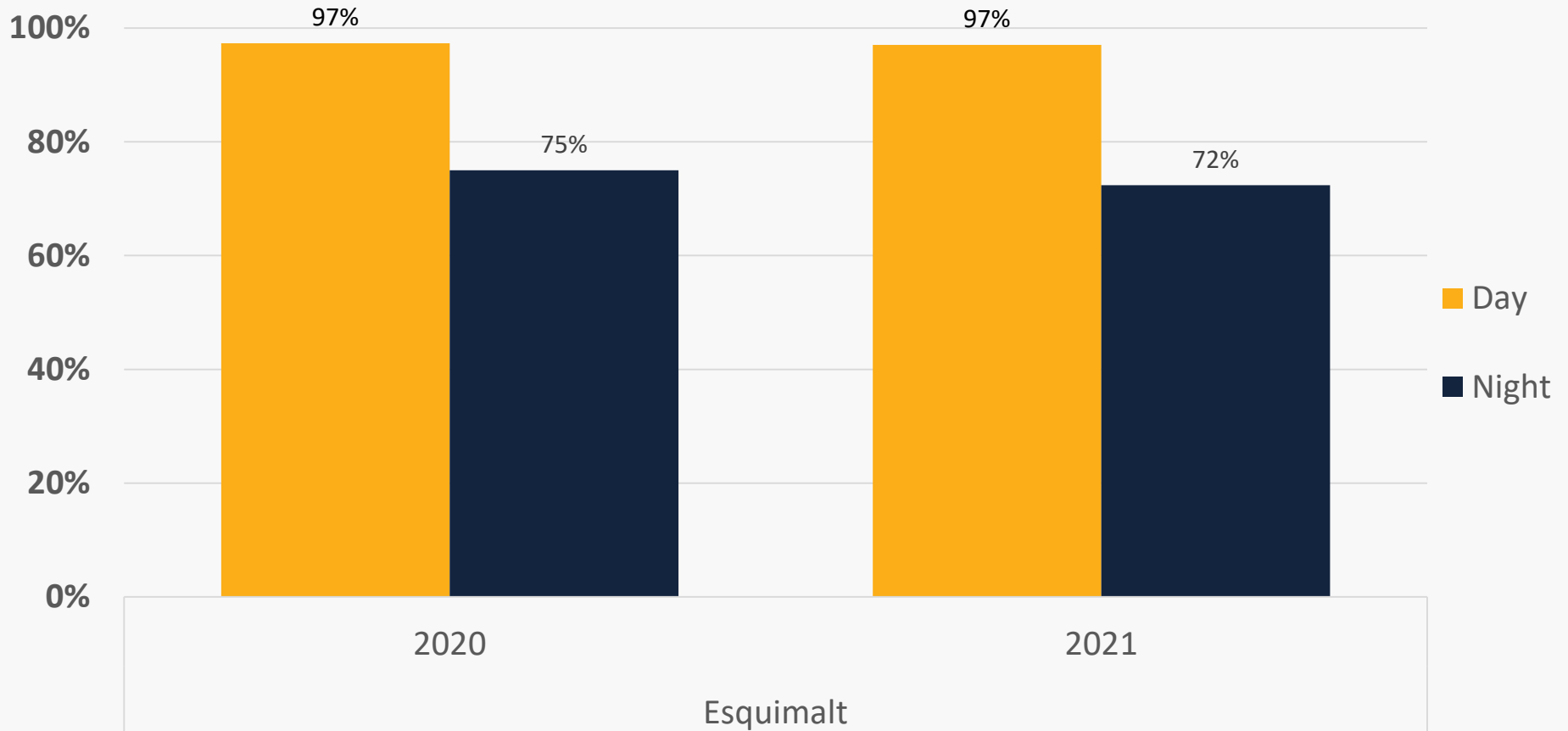


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Do you feel safe?

% of respondents who feel safe in their neighbourhood

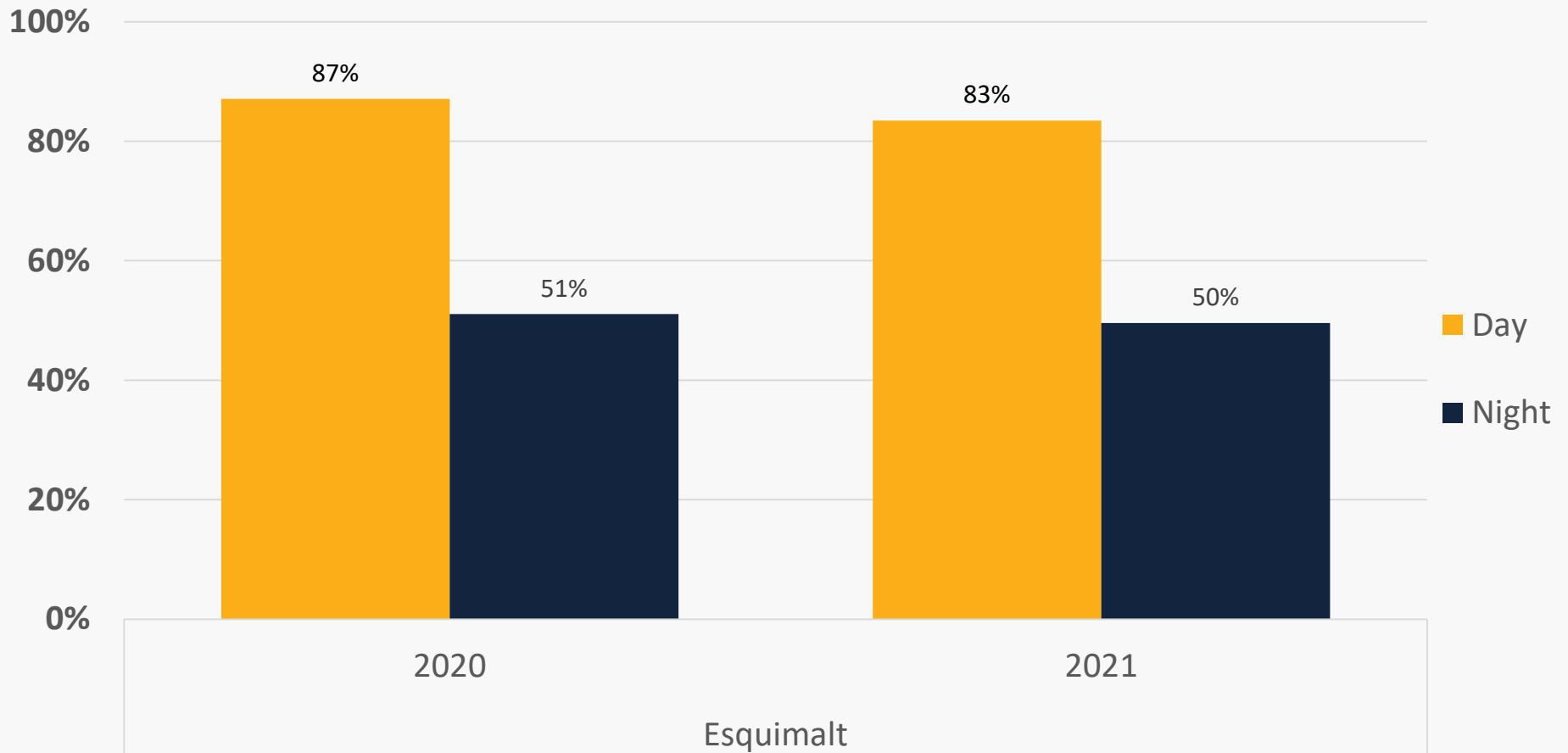


Figures reflect responses from residents and businesses in Esquimalt.



Do you feel safe?

% of respondents who feel safe in Esquimalt Plaza

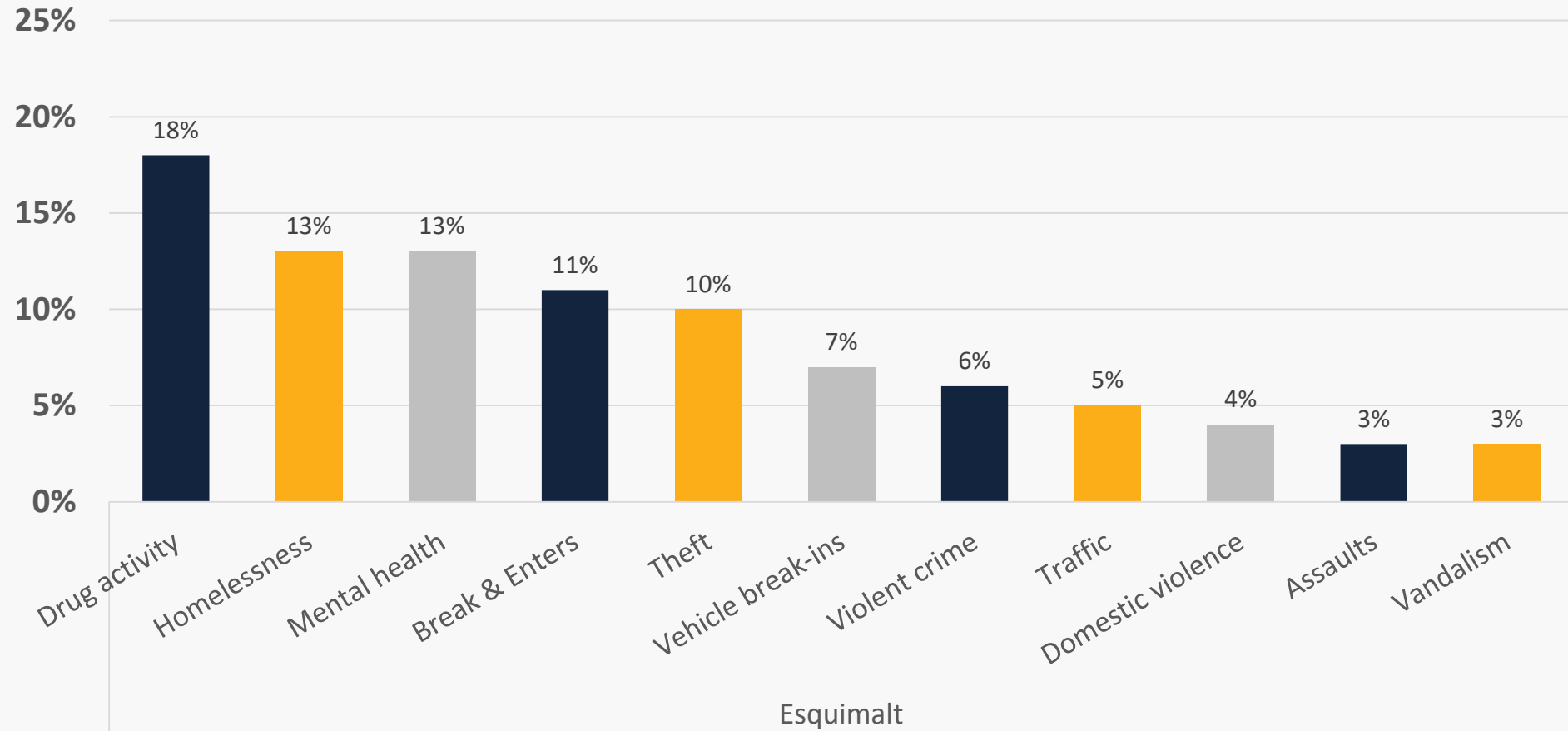


Figures reflect responses from residents and businesses in Esquimalt.



Which one problem should VicPD pay closer attention to?

Respondents' selections of provided options ("Check one")



Esquimalt

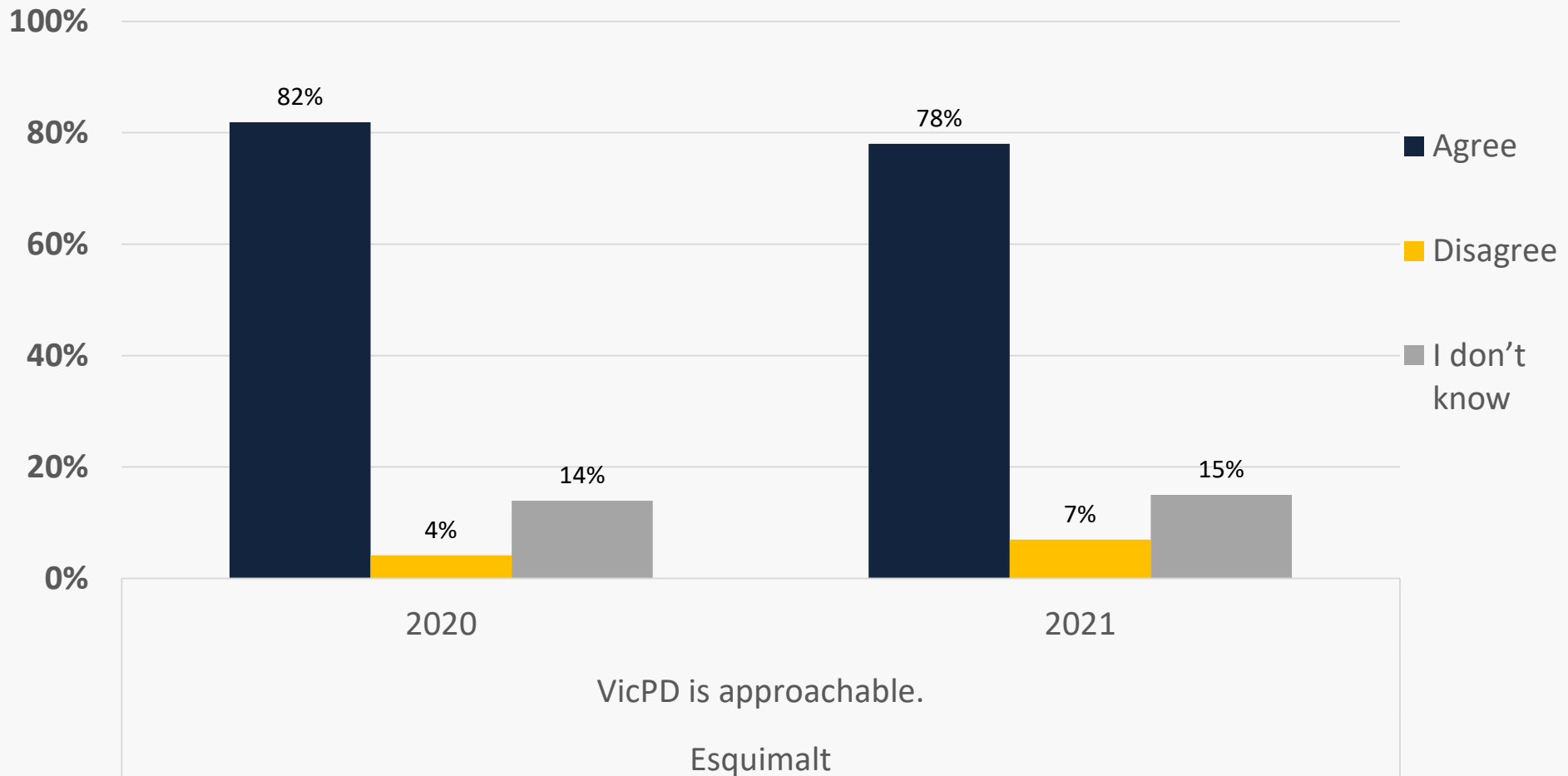


Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



“VicPD is approachable”

% of respondents who agree or disagree with this statement

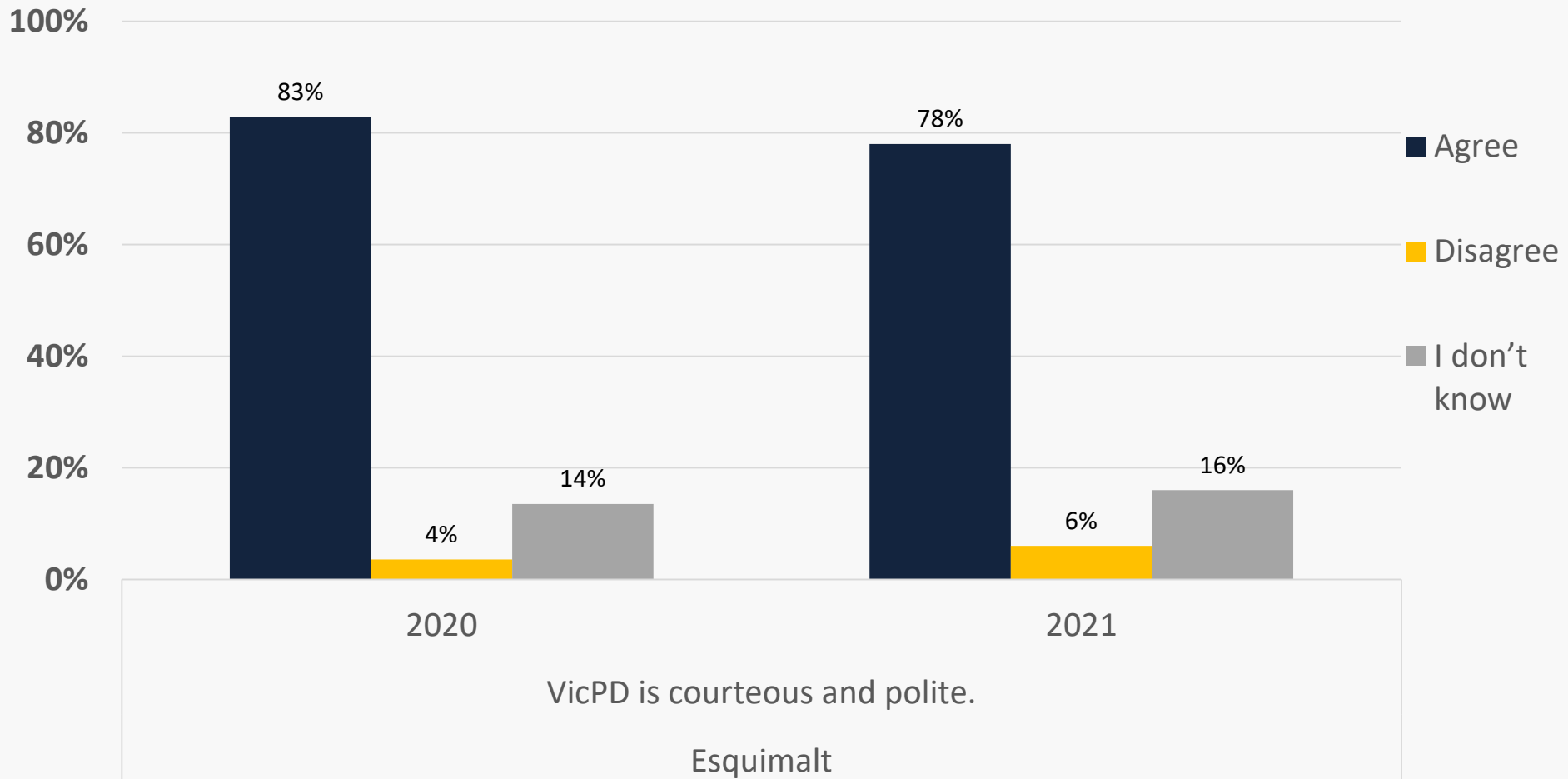


Figures reflect responses from residents and businesses in Esquimalt.



“VicPD is courteous and polite”

% of respondents who agree or disagree with this statement

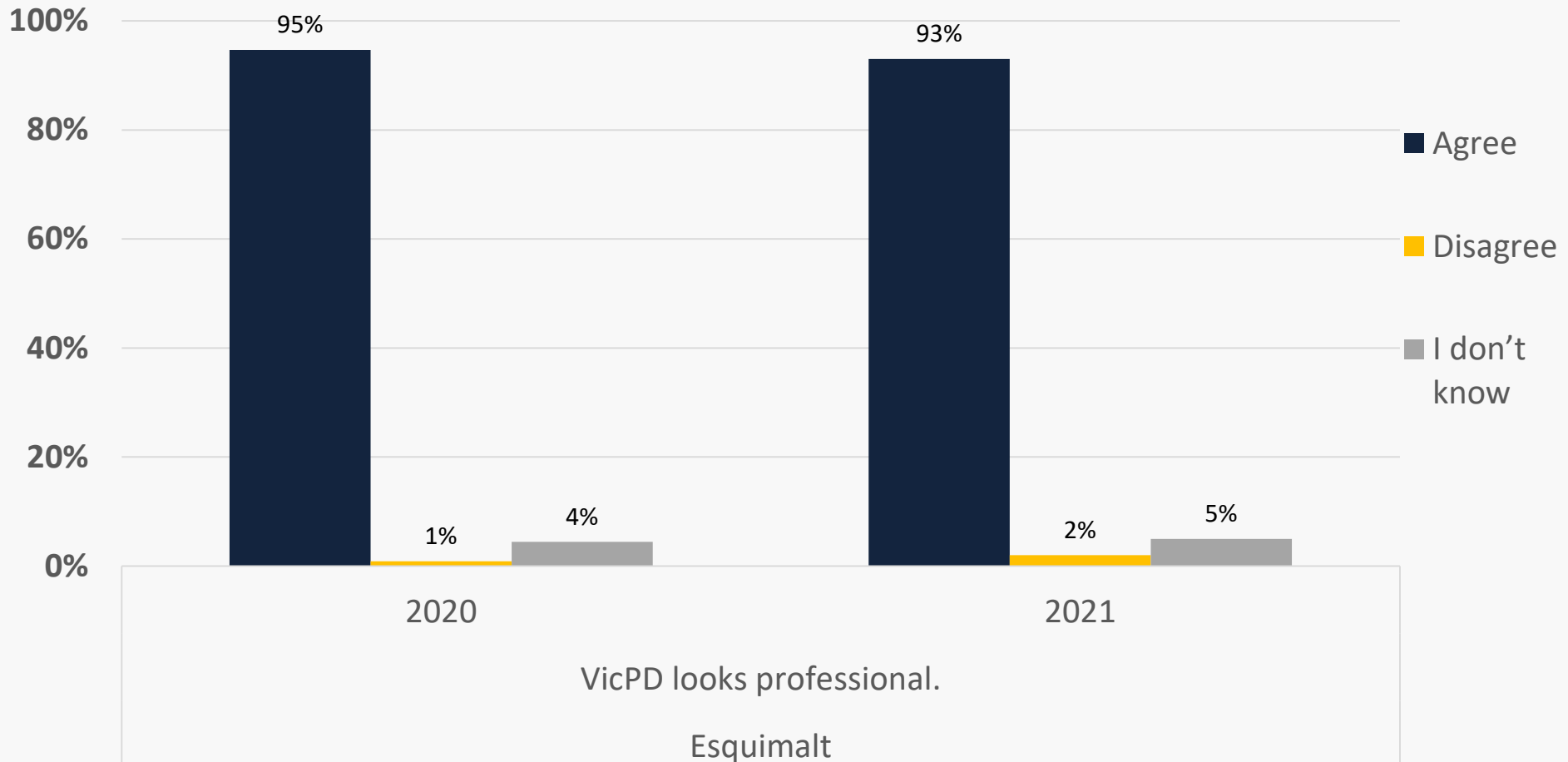


Figures reflect responses from residents and businesses in Esquimalt.



“VicPD looks professional”

% of respondents who agree or disagree with this statement

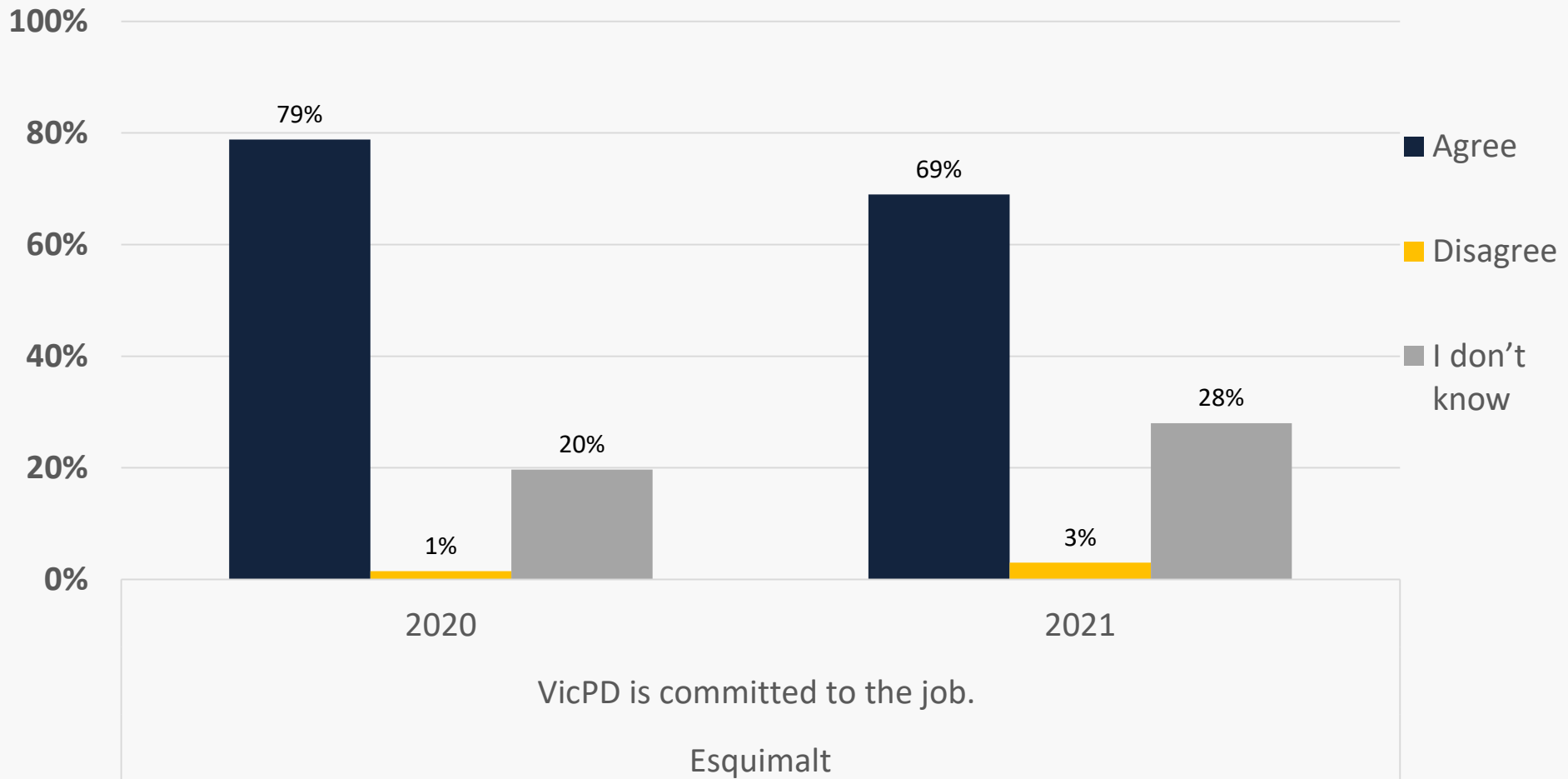


Figures reflect responses from residents and businesses in Esquimalt.



“VicPD is committed to the job”

% of respondents who agree or disagree with this statement

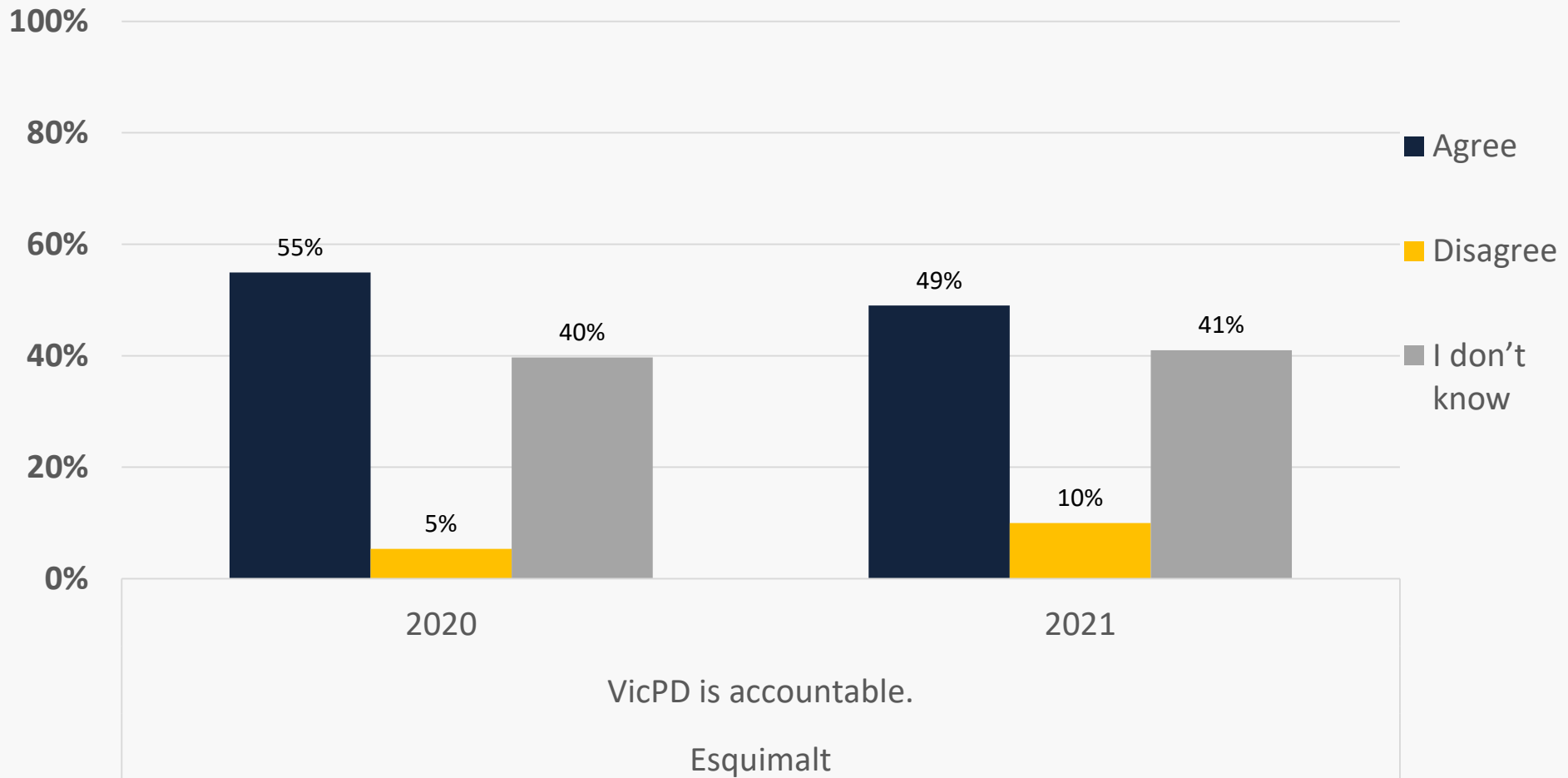


Figures reflect responses from residents and businesses in Esquimalt.



“VicPD is accountable”

% of respondents who agree or disagree with this statement

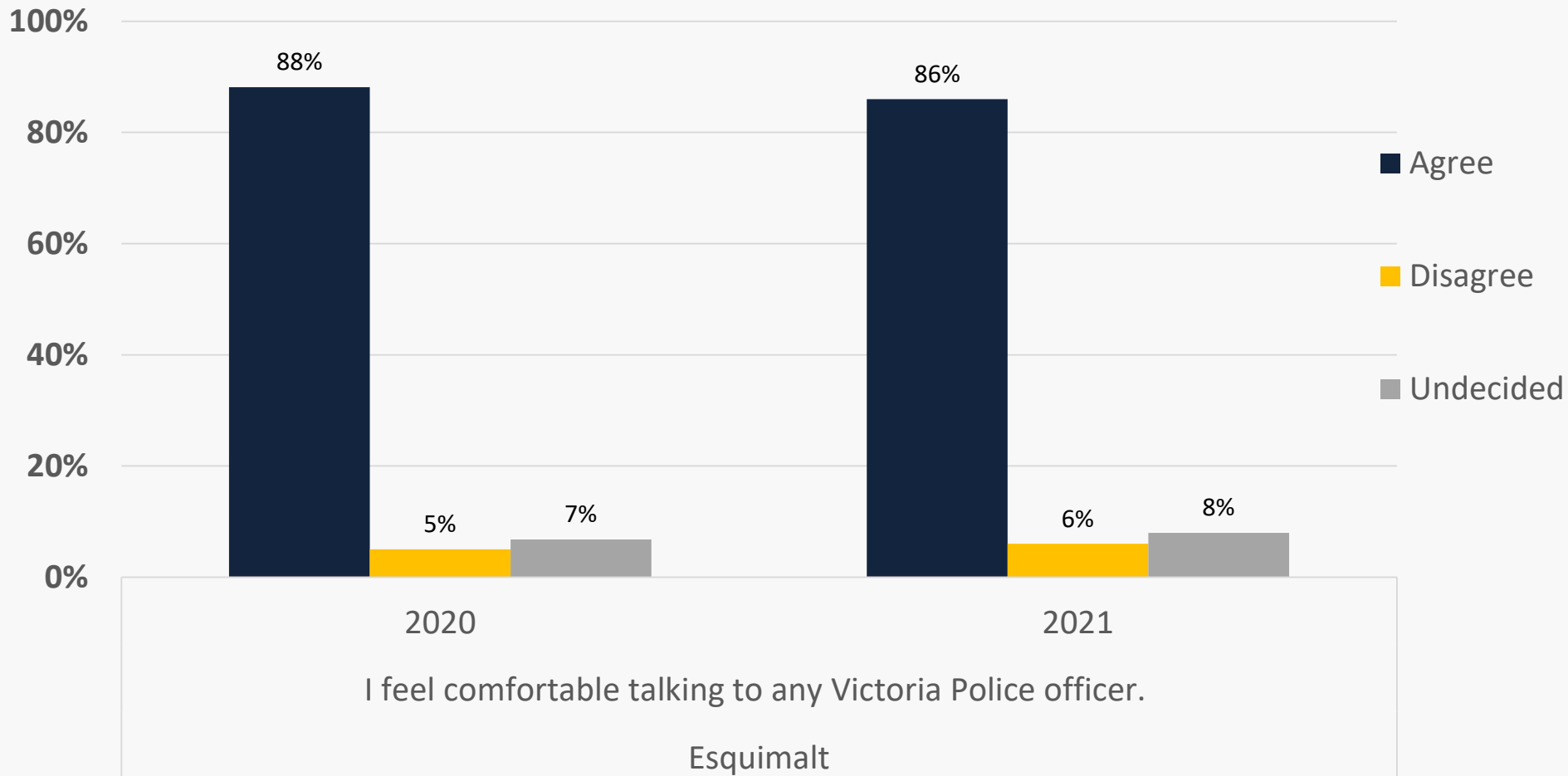


Figures reflect responses from residents and businesses in Esquimalt.



“I feel comfortable talking to VicPD”

% of respondents who agree or disagree with this statement

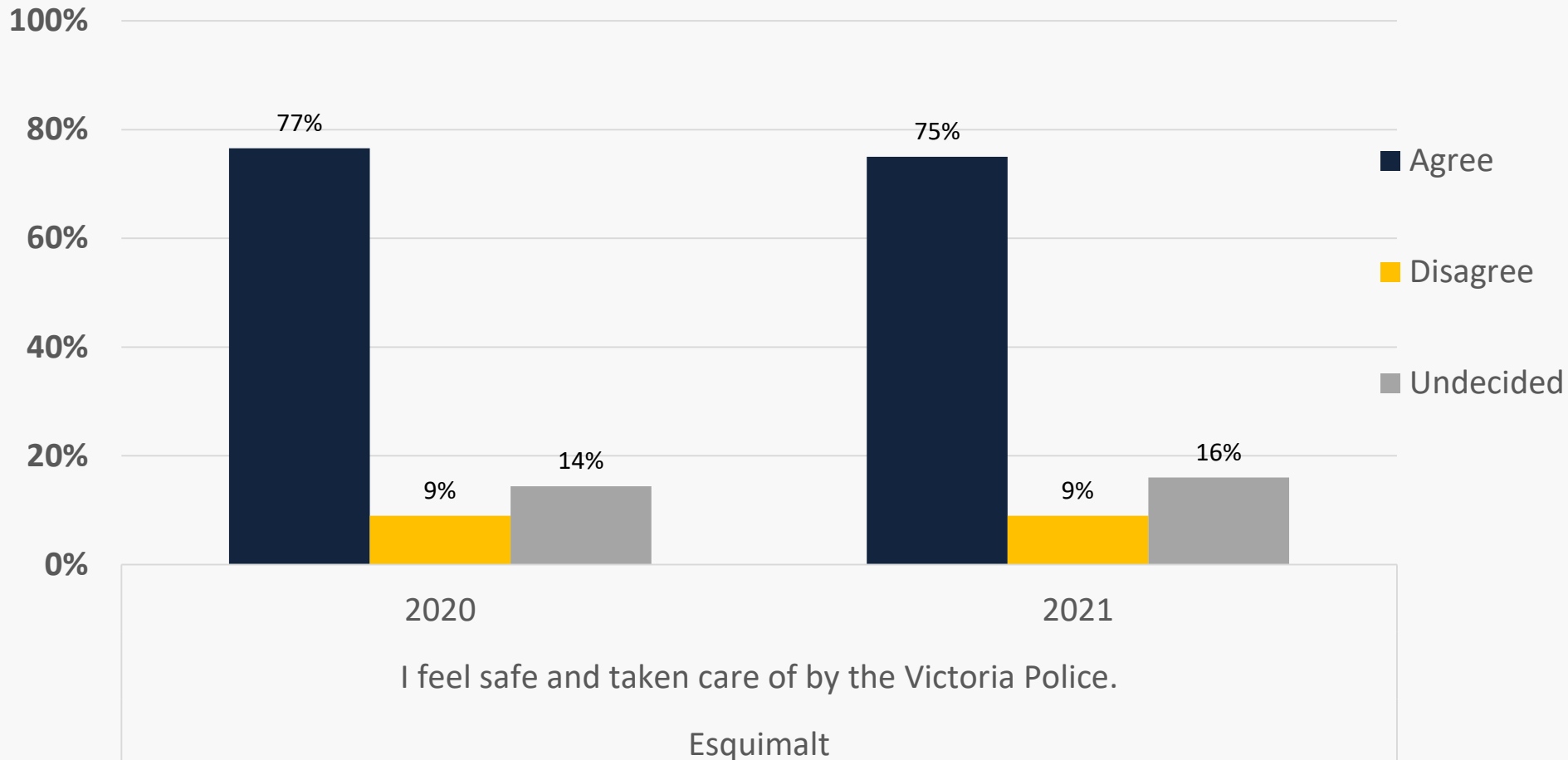


Figures reflect responses from residents and businesses in Esquimalt.



“I feel safe & taken care of by VicPD”

% of respondents who agree or disagree with this statement

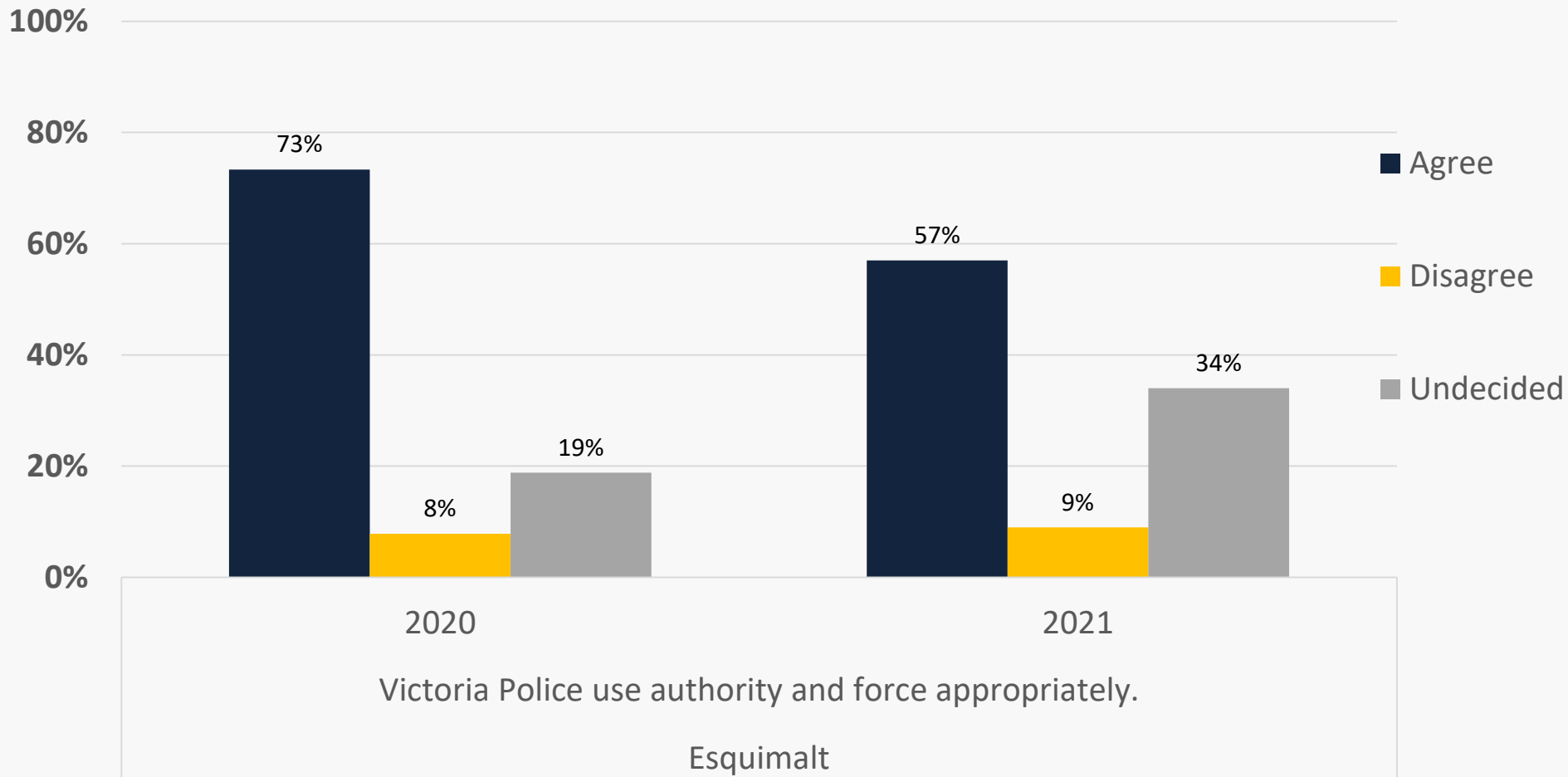


Figures reflect responses from residents and businesses in Esquimalt.



“VicPD uses authority & force appropriately”

% of respondents who agree or disagree with this statement

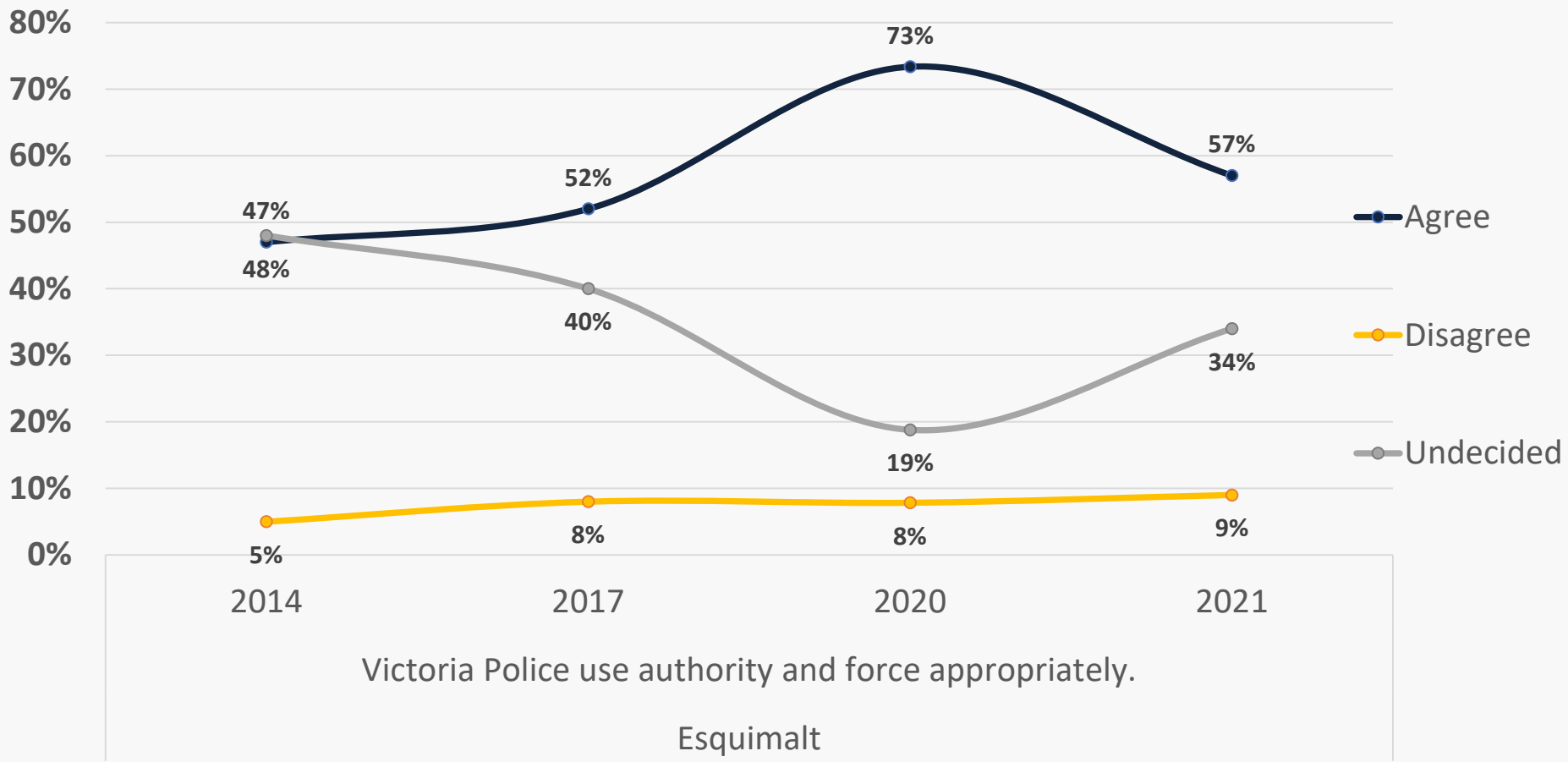


Figures reflect responses from residents and businesses in Esquimalt.



8-year trend: "VicPD uses authority & force appropriately"

% of respondents who agree or disagree with this statement

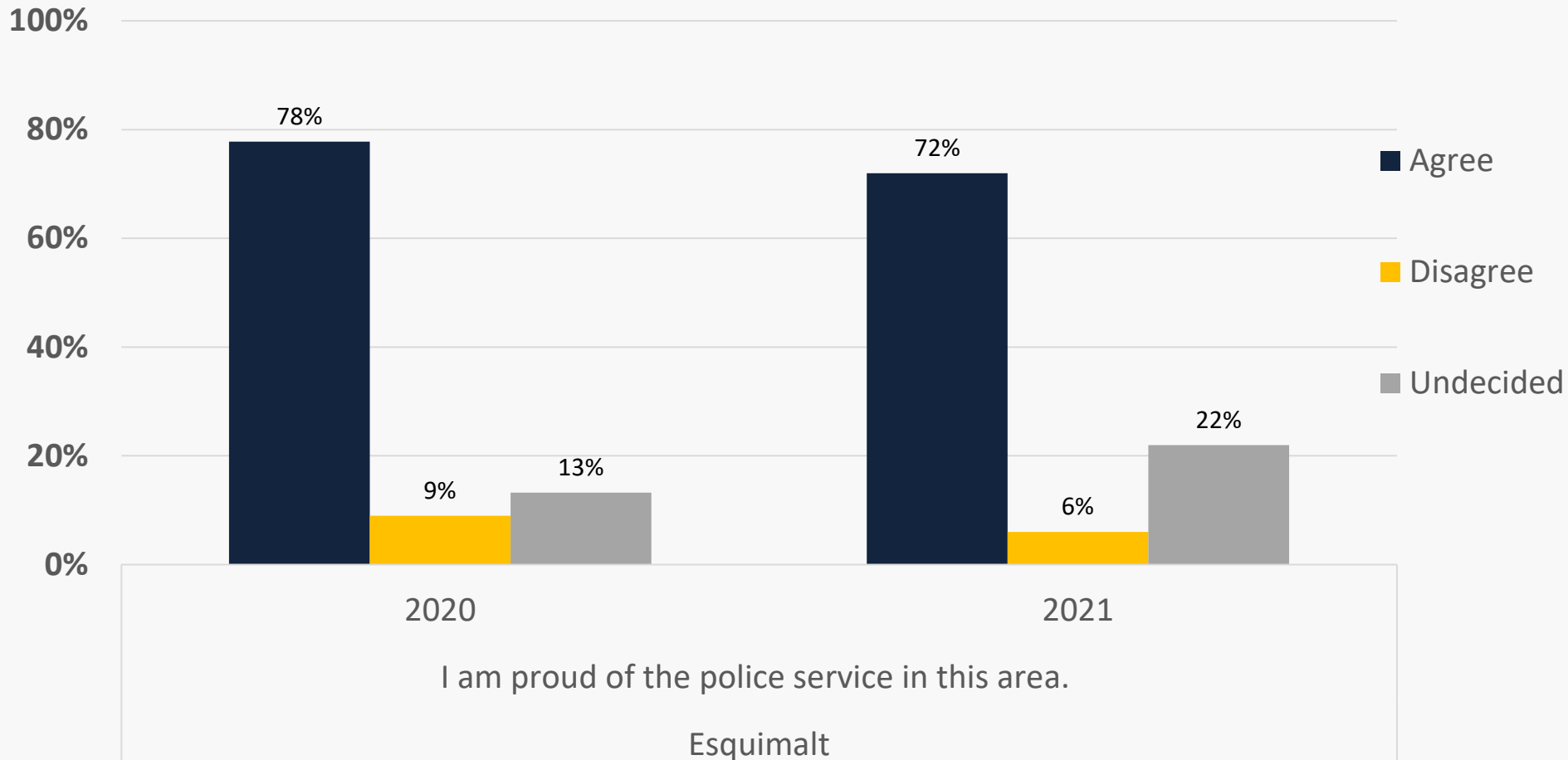


Figures reflect responses from residents and businesses in Esquimalt.



“I am proud of VicPD”

% of respondents who agree or disagree with this statement

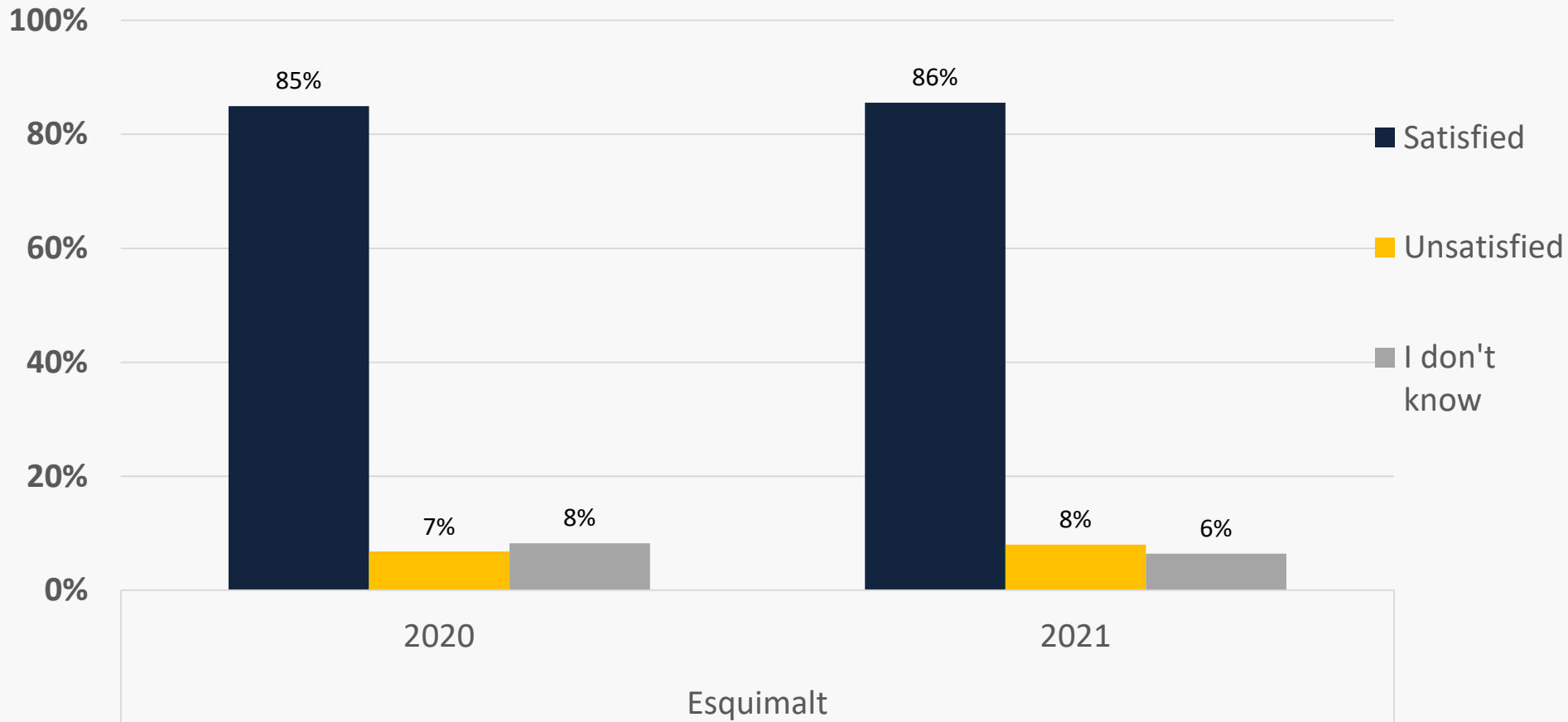


Figures reflect responses from residents and businesses in Esquimalt.



Satisfaction

% of respondents who are satisfied with VicPD

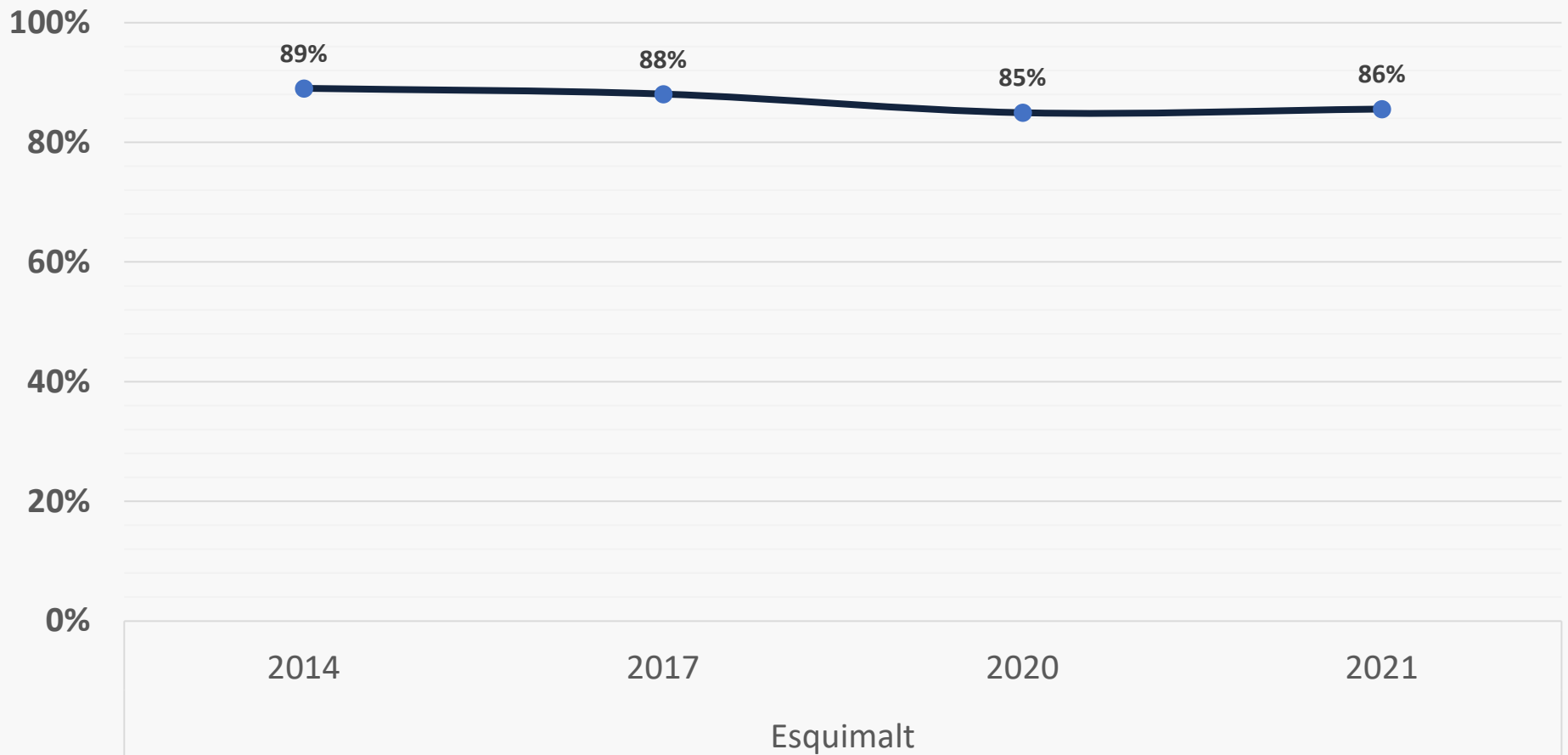


Figures reflect responses from residents and businesses in Esquimalt.



8-year trend: Satisfaction

% of respondents who are satisfied with VicPD



Esquimalt

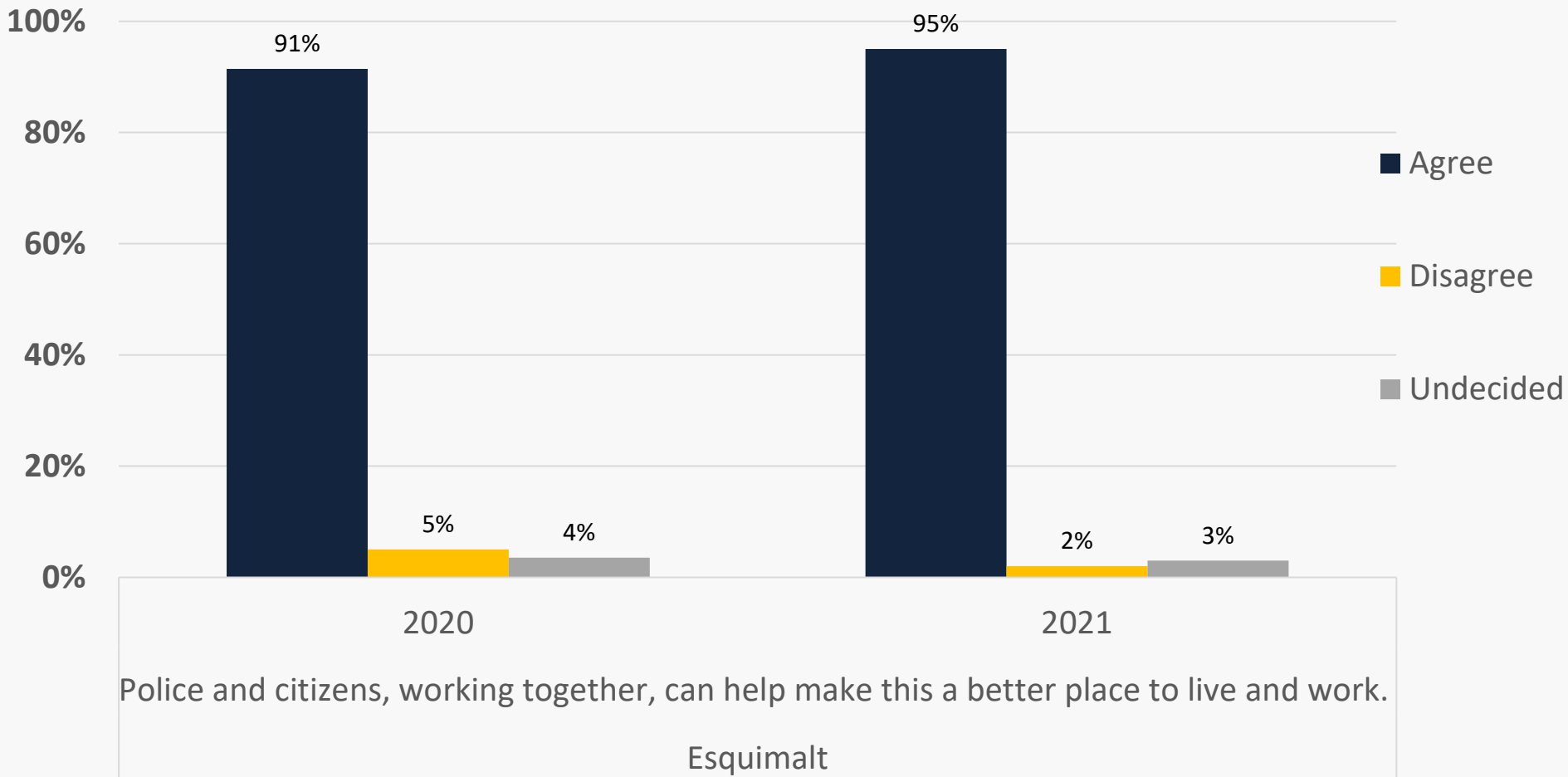


Figures reflect responses from residents and businesses in Esquimalt.



“Police & citizens can work together”

% of respondents who agree or disagree with this statement



Police and citizens, working together, can help make this a better place to live and work.

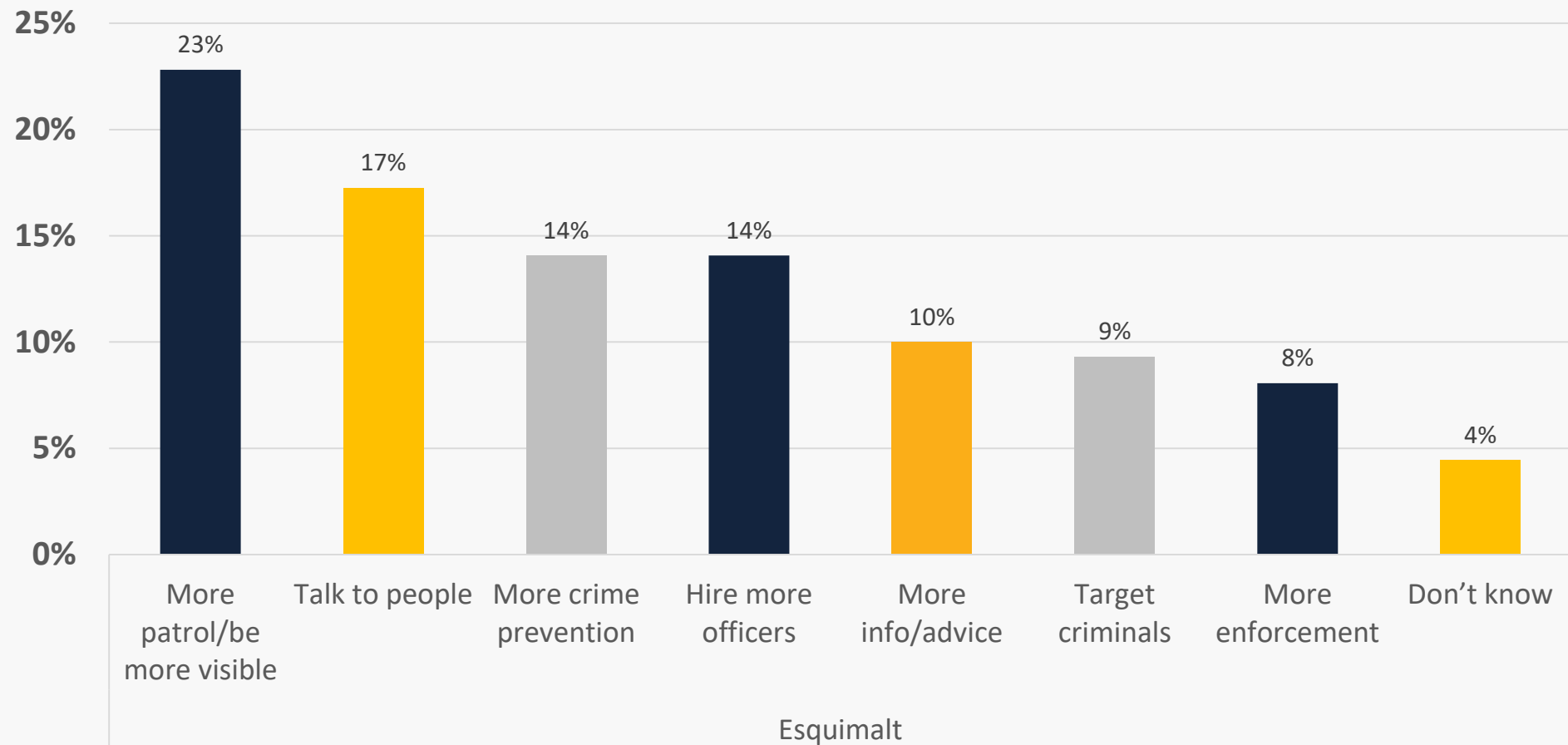
Esquimalt

Figures reflect responses from residents and businesses in Esquimalt.



How to deal with problems?

Respondents' selections of provided options ("Check all that apply")



Figures reflect responses from residents and businesses in Esquimalt.



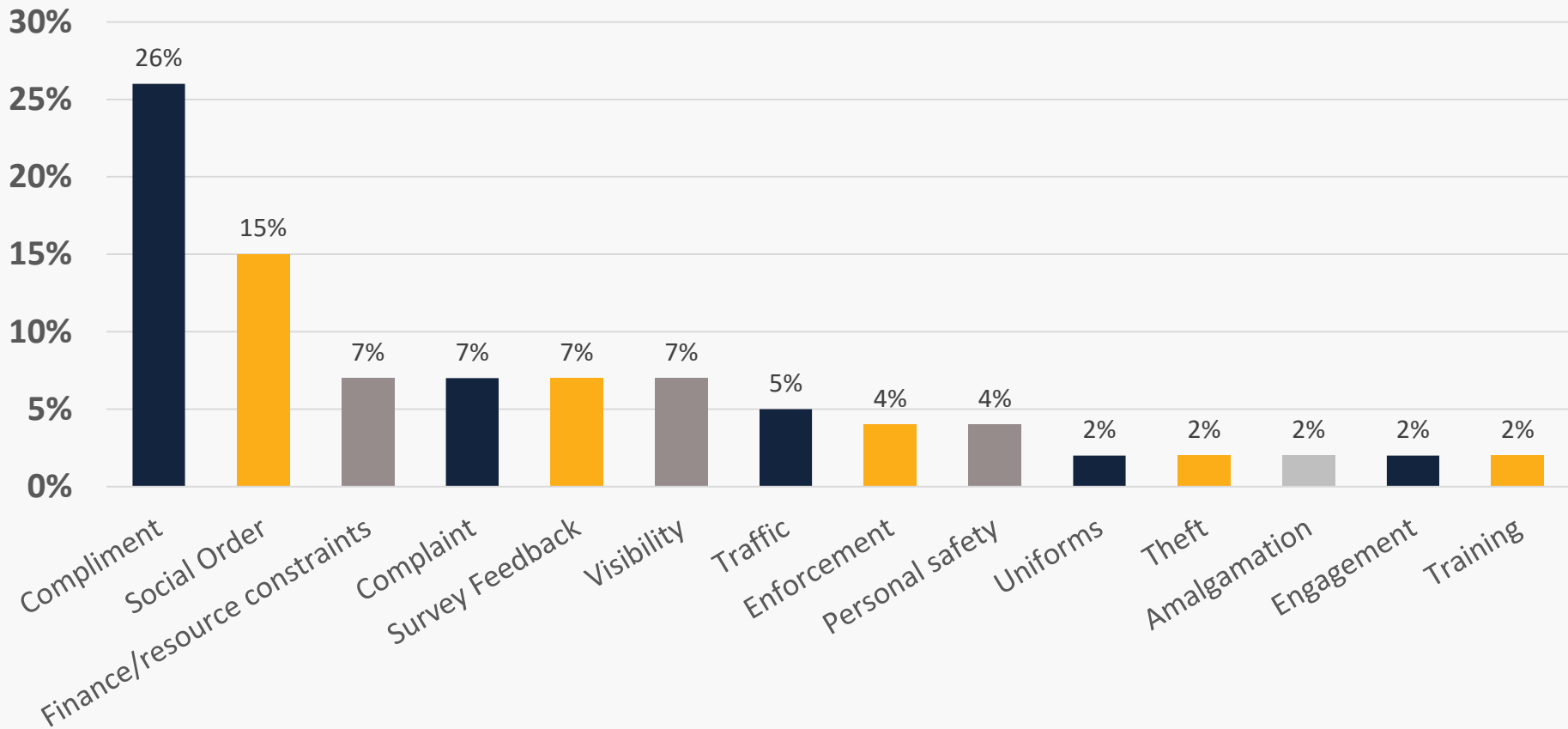
Comments

- Respondents were invited to write in comments
- Of 1,163 respondents in Esquimalt and Victoria, 733 offered comments (63%)
- The following slides show the general themes of comments as well as a representative sample of anonymized comments



2021 Comments - Themes

% of respondents who provided comments (open text field)



Figures reflect responses from residents and businesses in Esquimalt.



Sample of 2021 Comments (1/4)

“Thank you for the work you do. Ensure you are working towards your goals and don’t overstep your authority.”

“Given the current climate in Victoria and Esquimalt, we feel the police do an excellent job considering the number of officers available and the lack of funding for police services.”

“One of the pages in this survey asked what we'd like to see the police do more of. I checked off everything because they are all, equally important activities.”



Sample of 2021 Comments (2/4)

“VicPD is amazing. You are doing a great job and I appreciate all that you do for the community.”

“As an Esquimalt resident, my complaint lies in the fact that we share policing services with the City of Victoria.”

“I wish the criminal justice system was not a revolving door.”



Sample of 2021 Comments (3/4)

“I believe amalgamation of police services for the CRD would be the most effective way to police the area.”

“I am very satisfied with the VicPD but I do recognize that, with the downtown area of Victoria being a regional destination for Greater Victoria, that VicPD has a large caseload per officer and that has been a challenge for years.”

“Road safety in Esquimalt needs to be handled better.”



Sample of 2021 Comments (4/4)

“Overall, I think Vic/Esq PD do a very good job with the budget they're given.”

“Increased visibility may be appropriate.”

“Thank you for asking for the input of the residents of Esquimalt.”

“Thank you for providing this opportunity for input.”



For more information

Visit:

