



2021 VicPD Community Survey: Combined Victoria and Esquimalt Results



Background

- Community surveys held in 2014, 2017 and 2020
- Annual from 2020 onward
- Well received/appreciated by the community
- Survey design is based on:
 - Statistics Canada guidelines on survey design
 - National environmental scan of existing police surveys
 - Past surveys, allowing for trend analysis



Methodology

- Surveys were mailed to a random sample of addresses to confirm residency/business location in Esquimalt and Victoria
- Results are specific to:
 - ▣ VicPD's jurisdiction (Esquimalt and Victoria combined)
 - ▣ Esquimalt
 - ▣ Victoria
- One option for completion:
 - ▣ Online (with unique code)



Timeline

- January/February: prepared surveys
- March 3rd – April 6th: distributed surveys
- April: analyzed results
- May: internal and public engagement to share findings



How many responded?

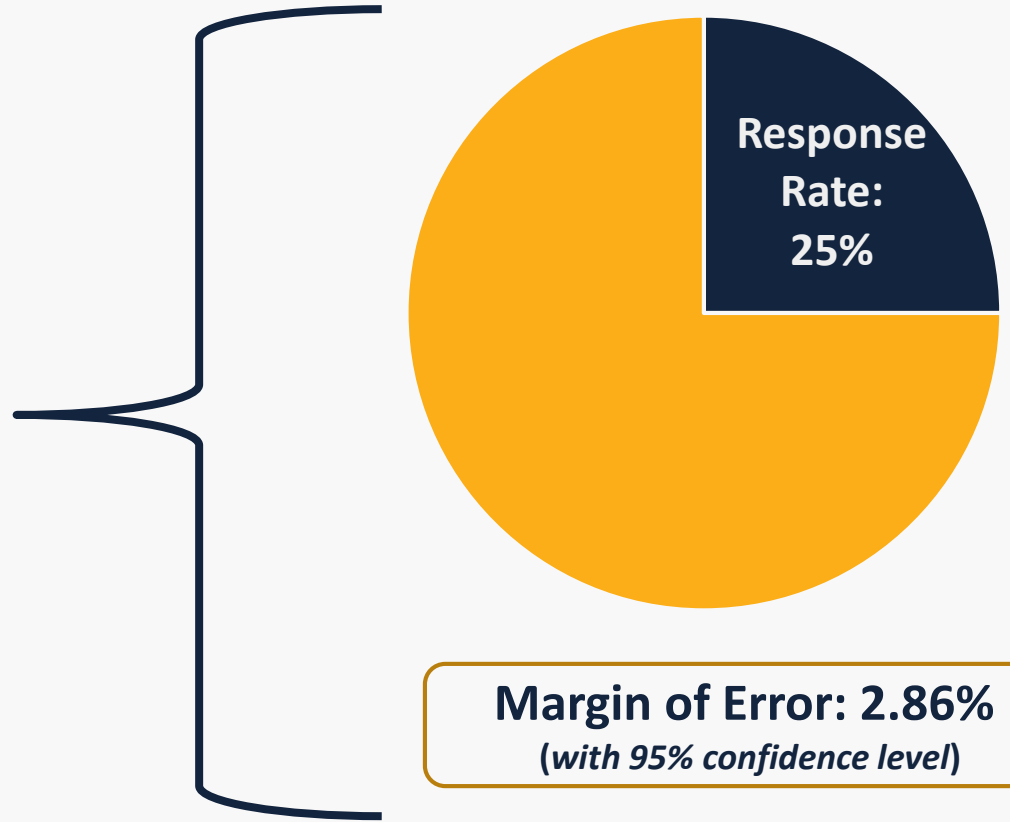
We randomly distributed

4,639

*surveys in
Victoria and Esquimalt.*

1,163

were completed.



If this survey was administered 100 times, in 95 of those instances the results will reflect the actual population result to within 2.86%.



Comparison of Margins of Error

Margins of error for selected police surveys, 2016-2021

Regina Police Service	2.85%
VicPD	2.86%
Calgary Police Service	3.10%
Vancouver Police Department	3.46%
Brandon Police Service	4.28%
Medicine Hat Police Service	4.85%



Comparison of Engagement

**Number of respondents per 1,000 population
for selected police surveys, 2016-2021**

VicPD	11.2
Brandon Police Service	9.9
Medicine Hat Police Service	6.4
Regina Police Service	2.0
Vancouver Police Department	1.3
Calgary Police Service	0.8



Combined VicPD Survey Results

- This presentation reflects 2020 and 2021 results for VicPD's jurisdiction (i.e. combined results for residents and businesses in Esquimalt and Victoria).

- For results specific to Esquimalt and Victoria, please visit:

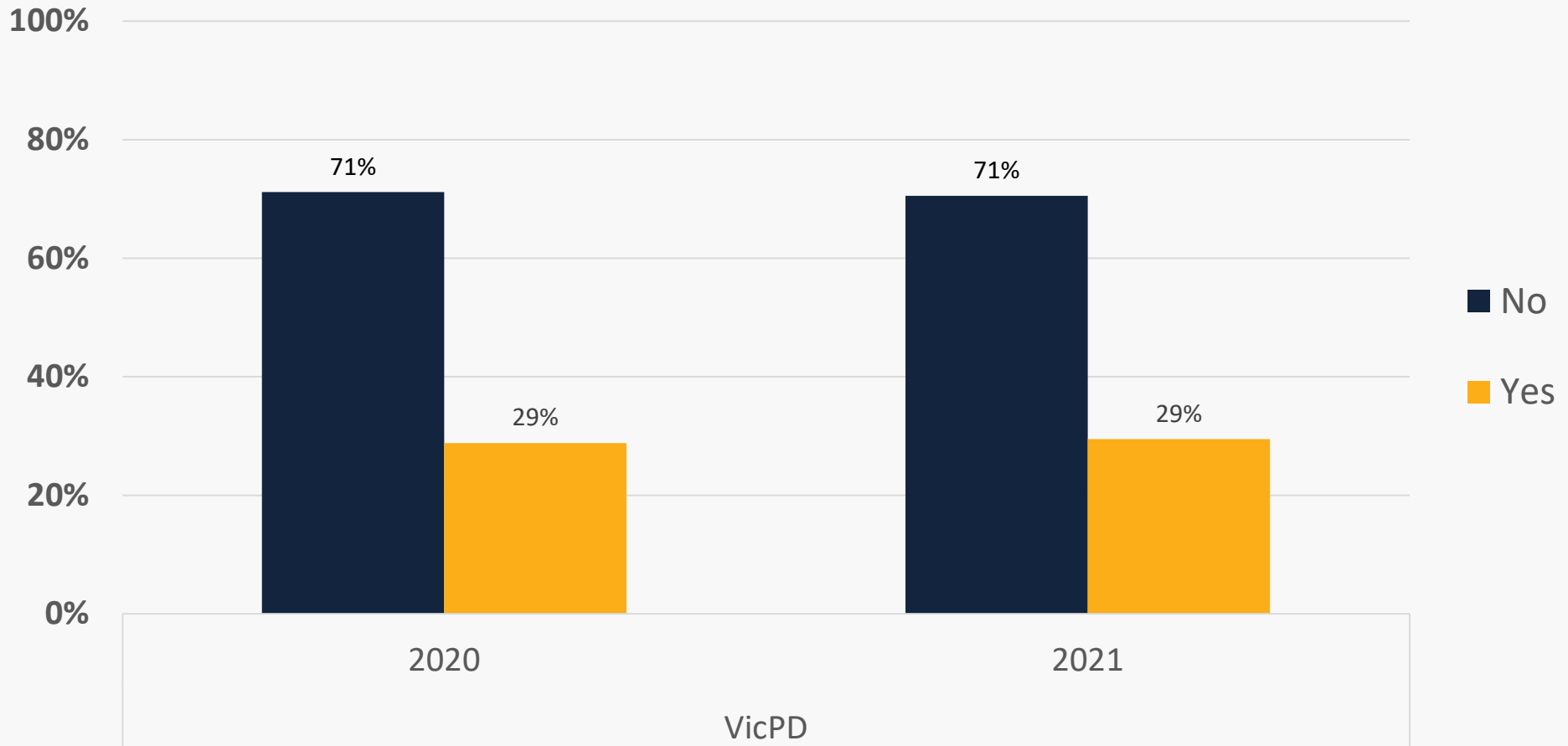


- For survey questions with significant changes in responses compared to past years, an 8-year trend is displayed for longer-term analysis



Have you been a victim of crime?

% of respondents who indicate they have been a victim of a crime in the last 5 years

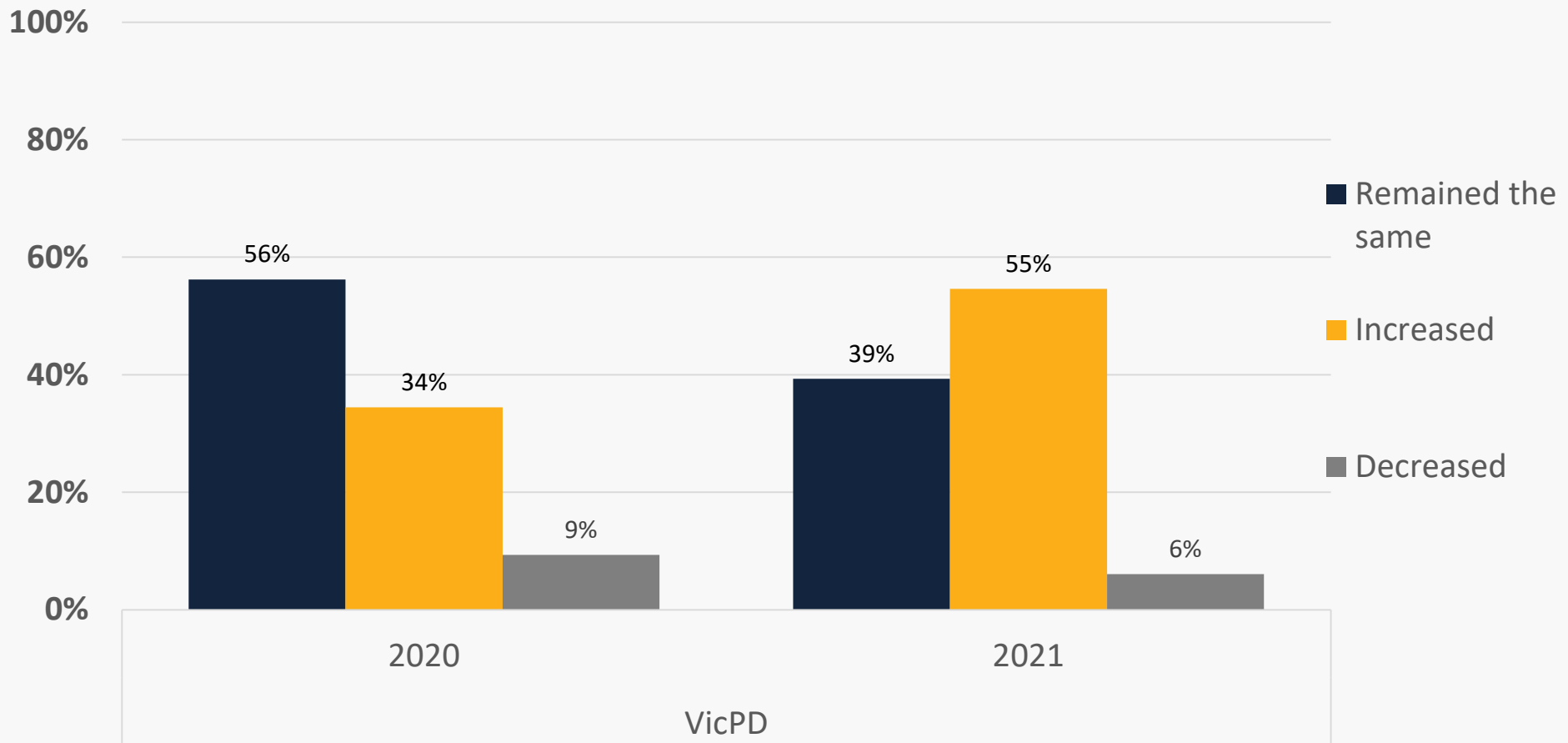


Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



Has crime changed?

% of respondents who think crime has changed

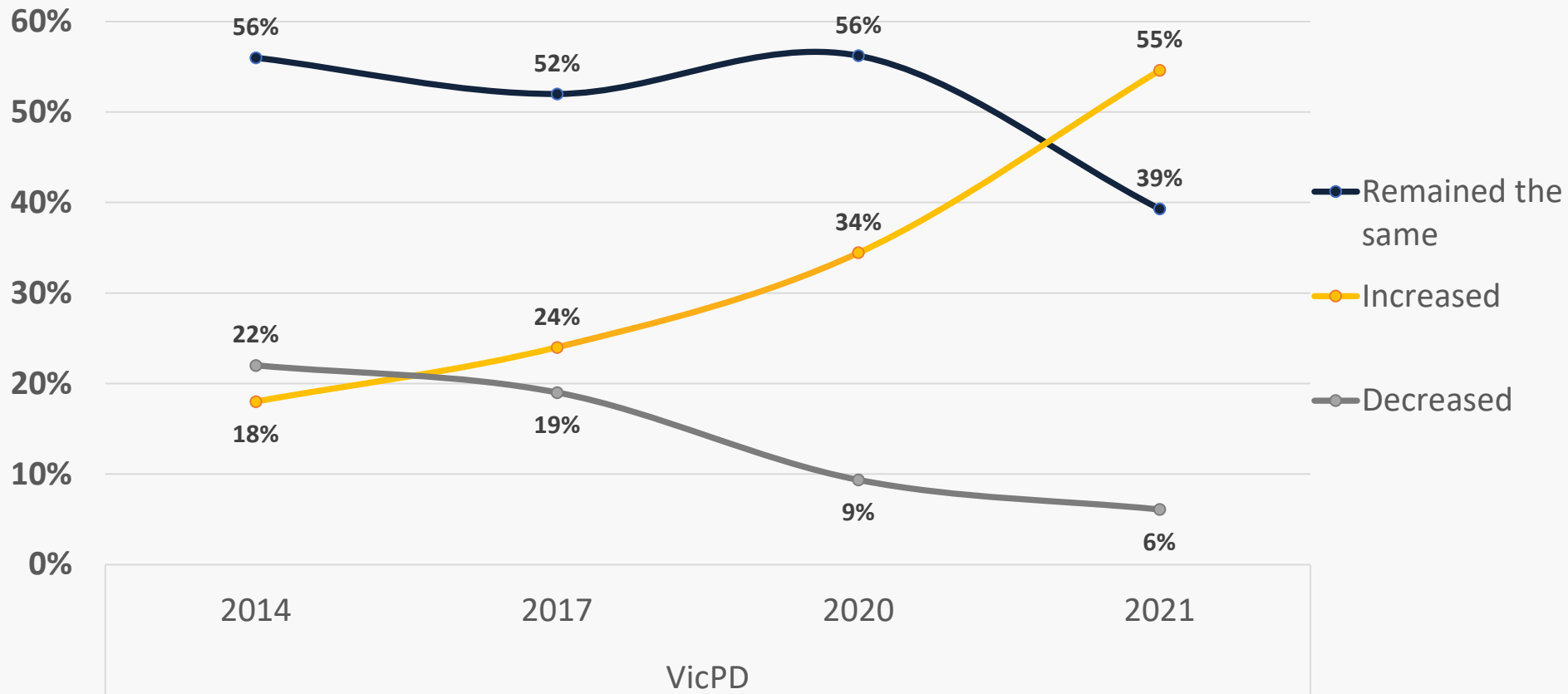


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8-year trend: Has crime changed?

% of respondents who think crime has changed

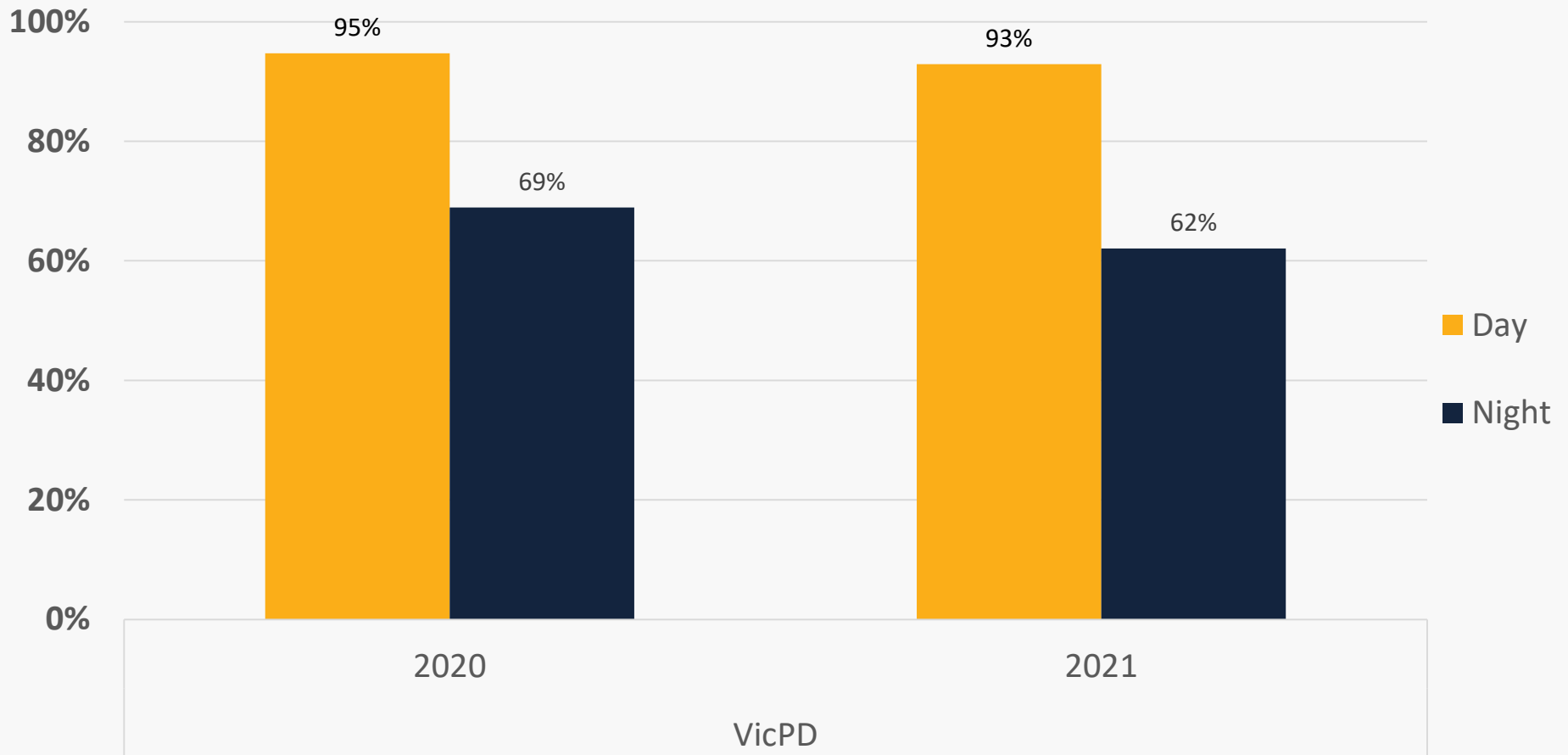


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Do you feel safe?

% of respondents who feel safe in their neighbourhood

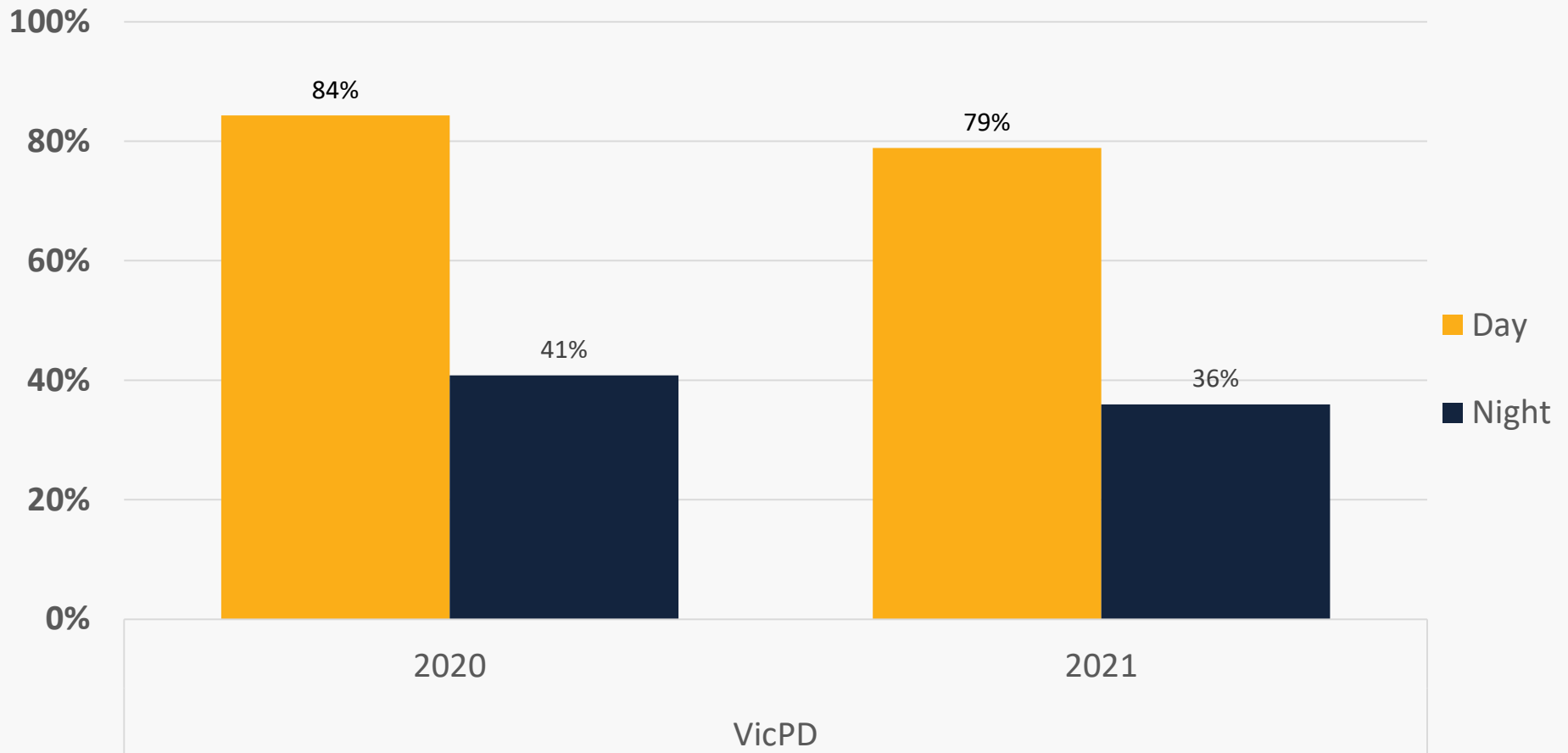


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Do you feel safe?

% of respondents who feel safe in downtown Victoria or Esquimalt Plaza

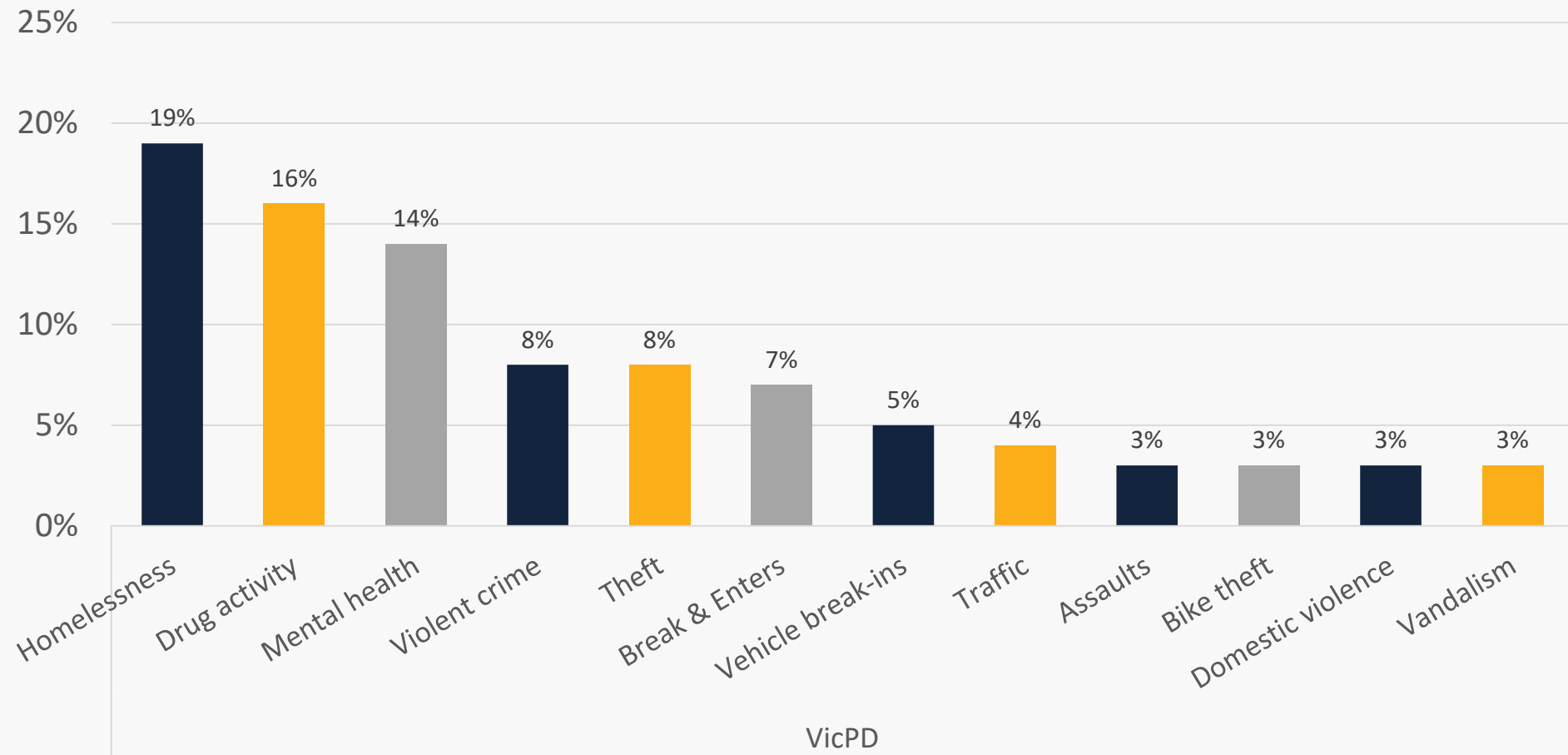


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Which one problem should VicPD pay closer attention to?

Respondents' selections of provided options ("Check one")

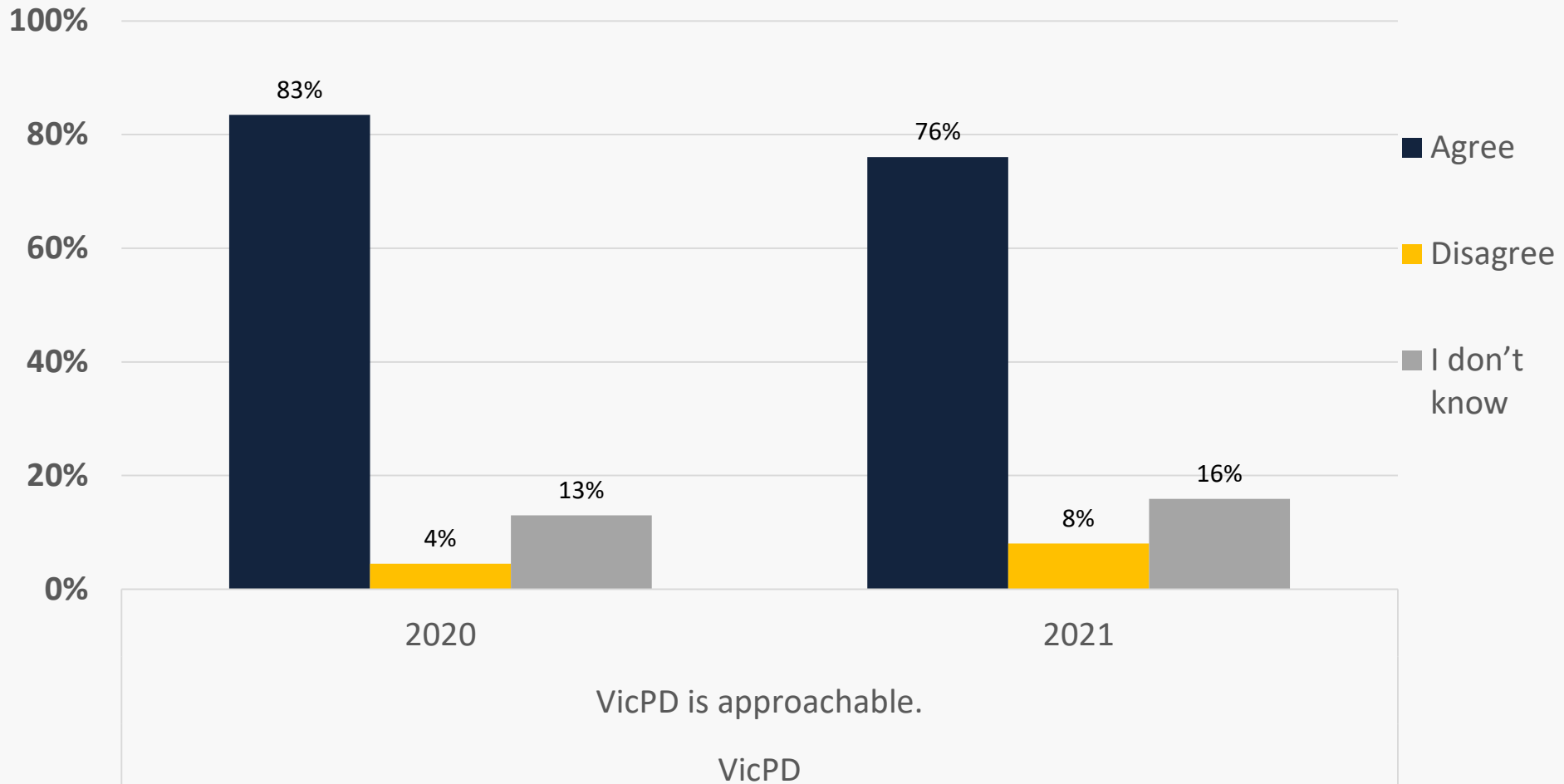


Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



“VicPD is approachable”

% of respondents who agree or disagree with this statement

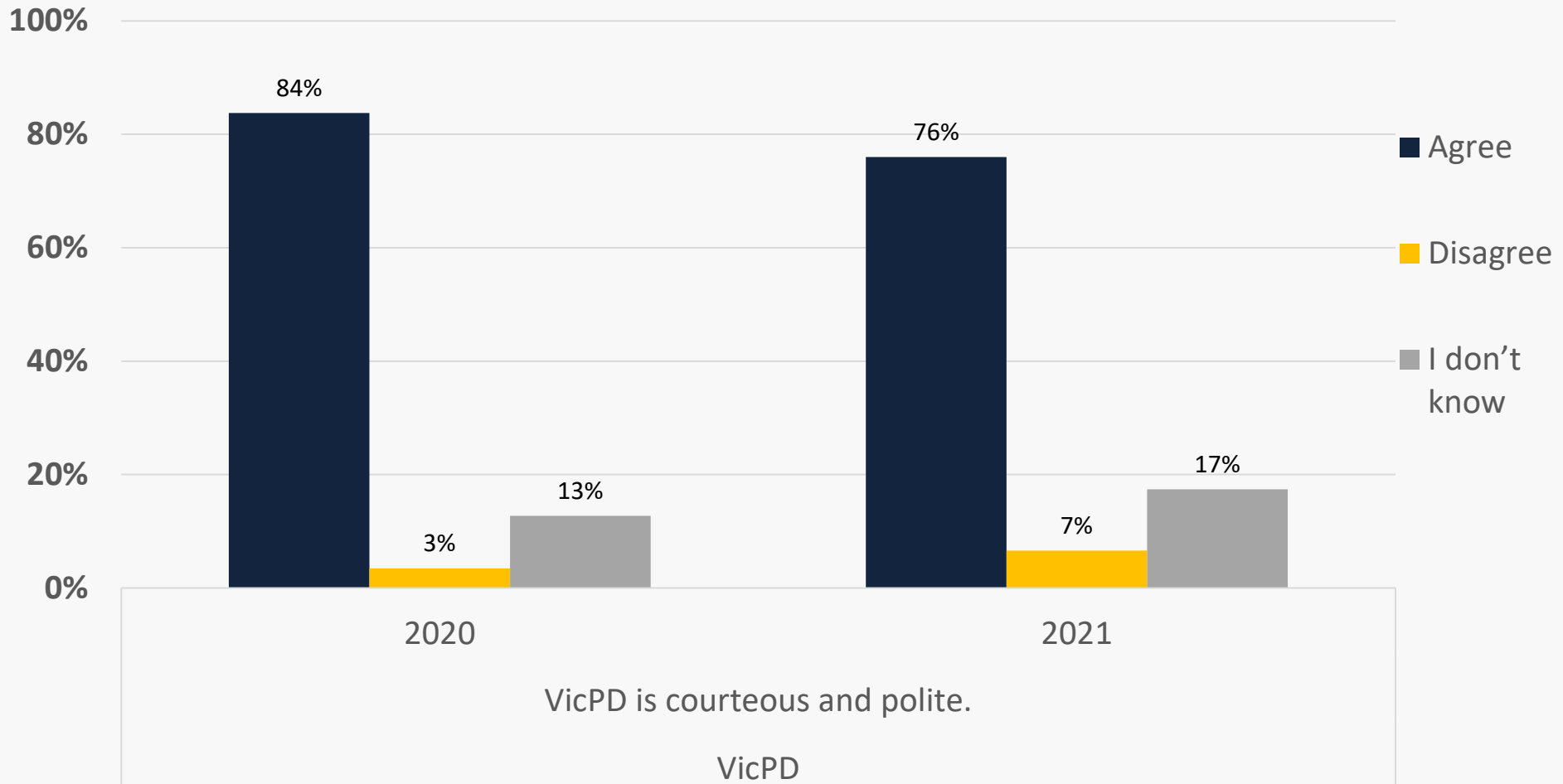


Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



“VicPD is courteous and polite”

% of respondents who agree or disagree with this statement

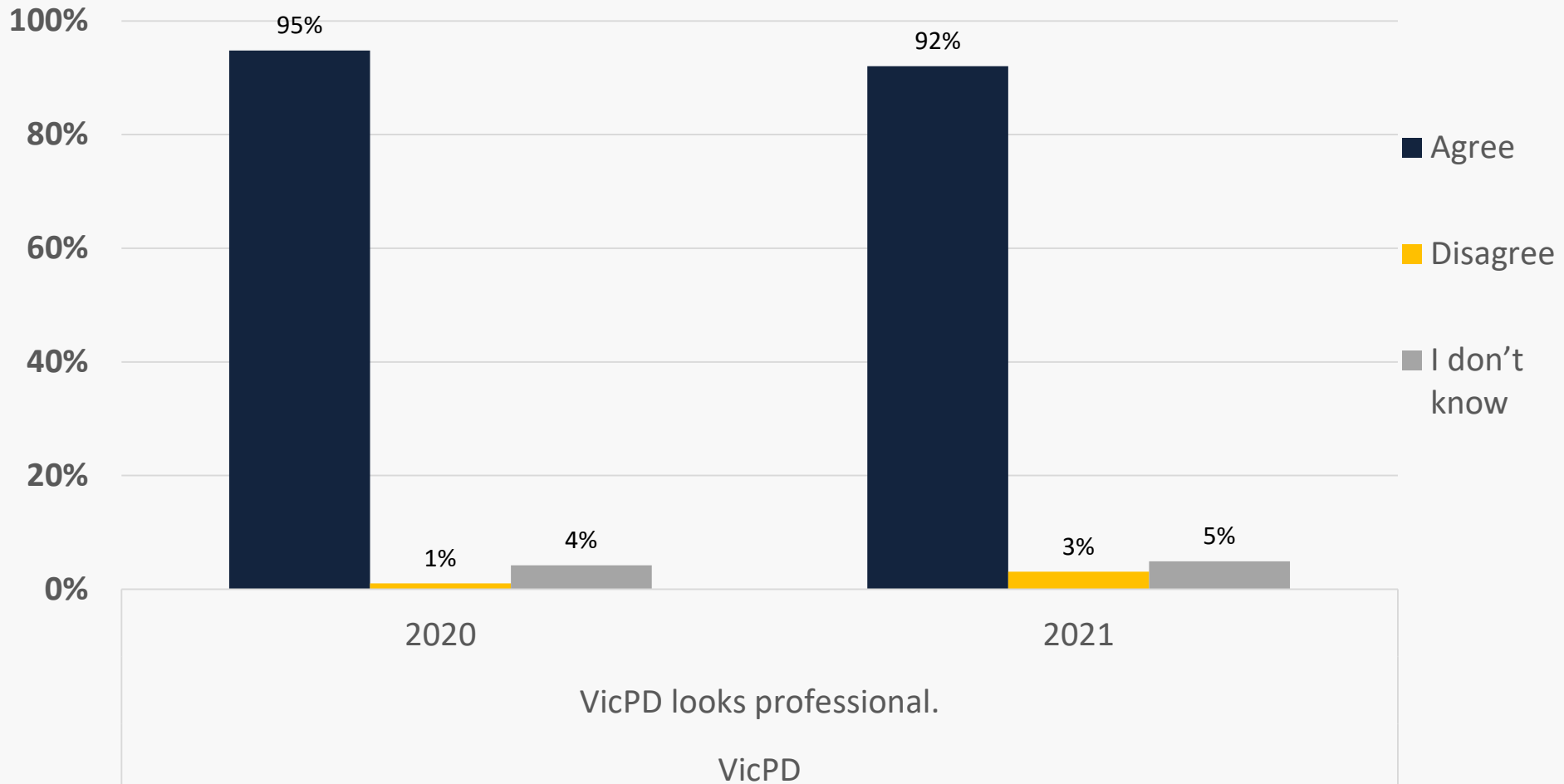


Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



“VicPD looks professional”

% of respondents who agree or disagree with this statement

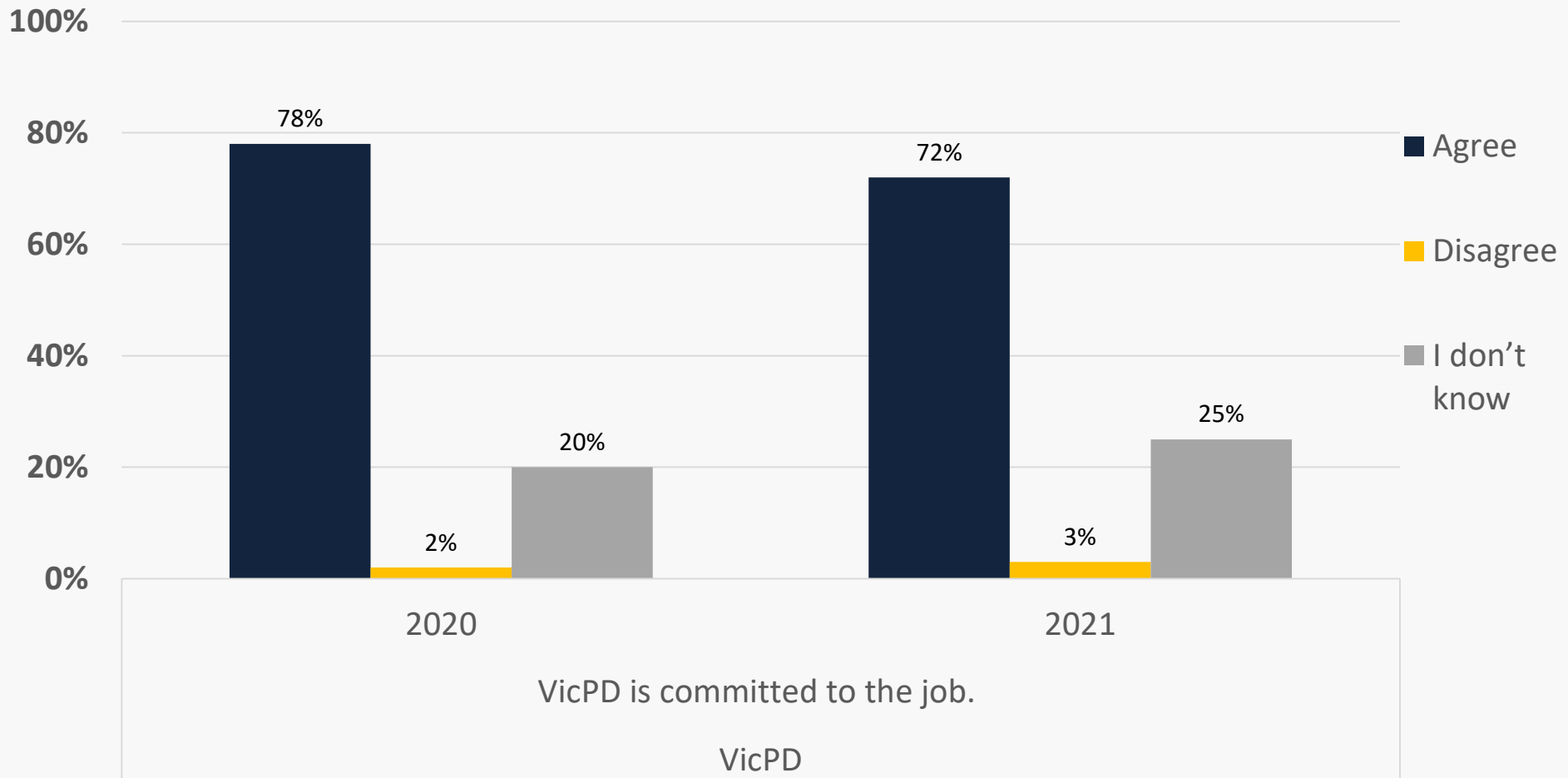


Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



“VicPD is committed to the job”

% of respondents who agree or disagree with this statement

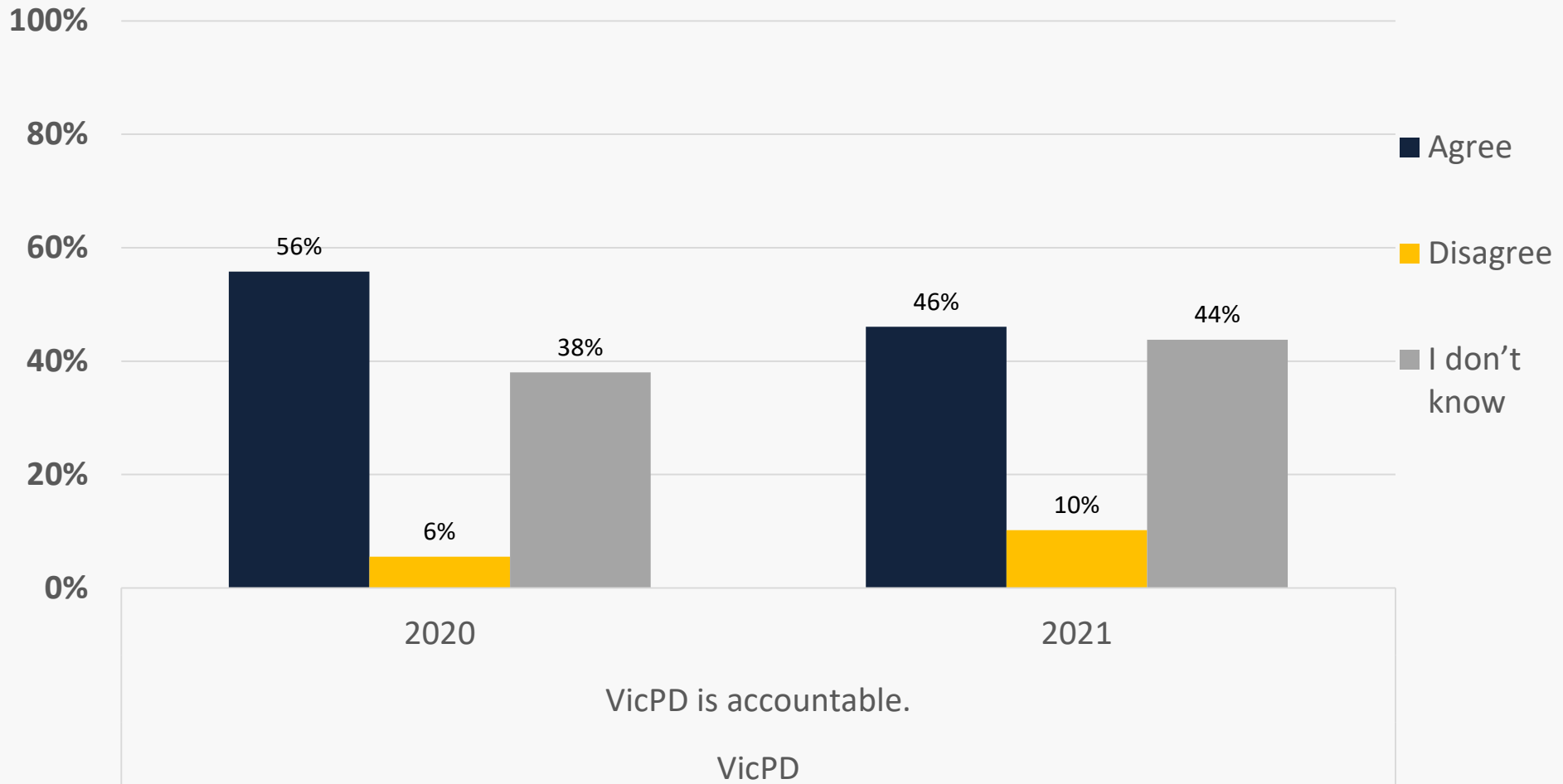


Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



“VicPD is accountable”

% of respondents who agree or disagree with this statement

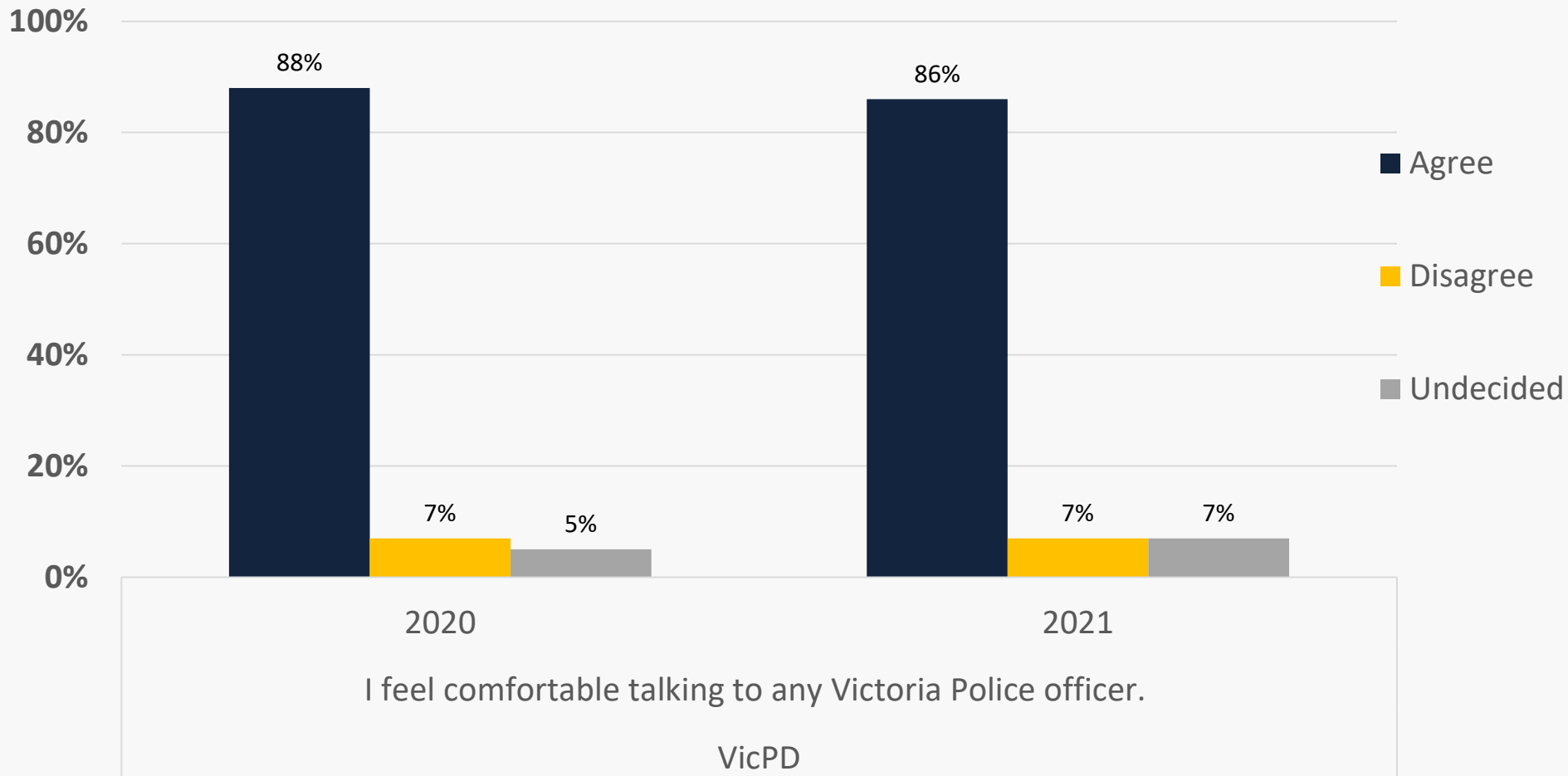


Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



“I feel comfortable talking to VicPD”

% of respondents who agree or disagree with this statement

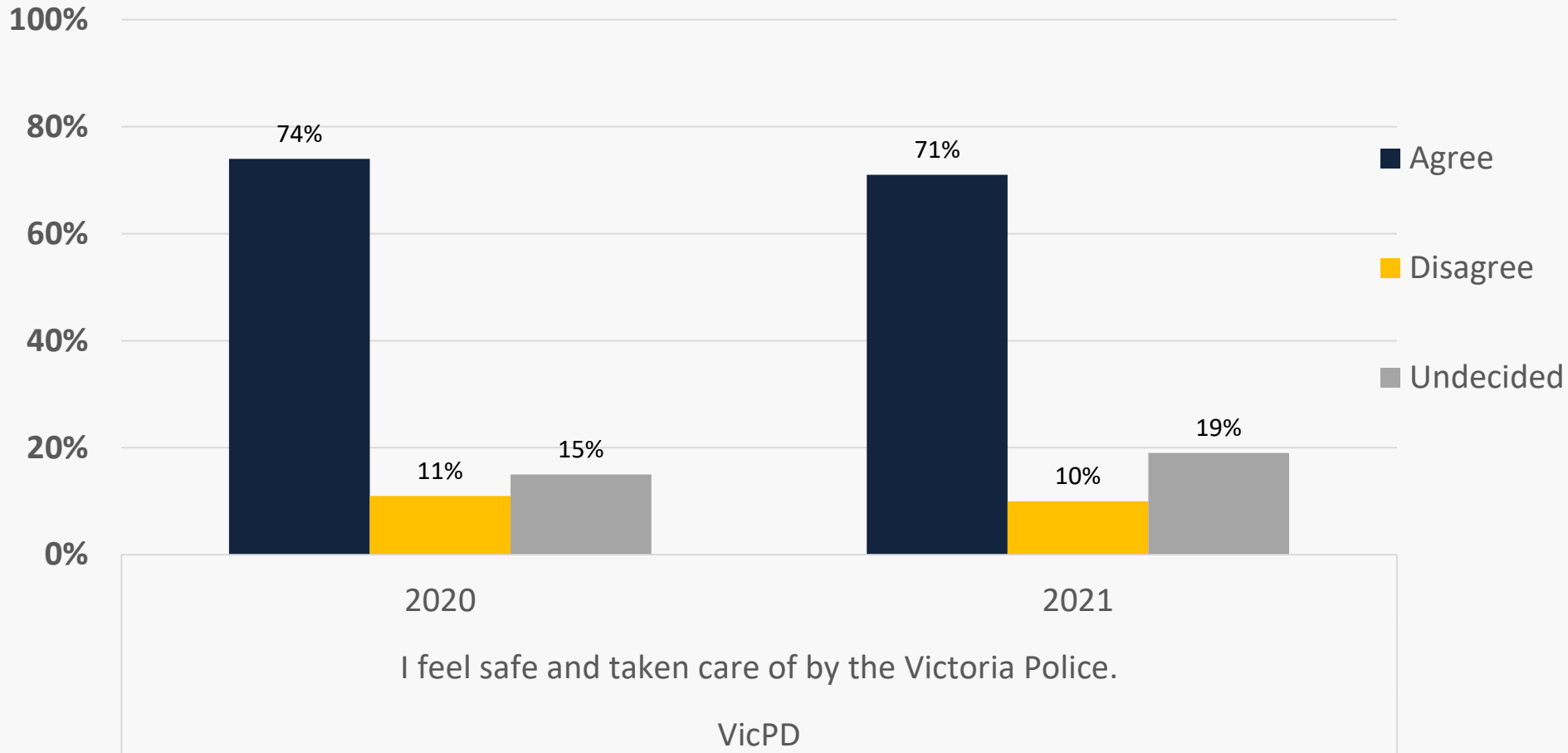


Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



“I feel safe & taken care of by VicPD”

% of respondents who agree or disagree with this statement

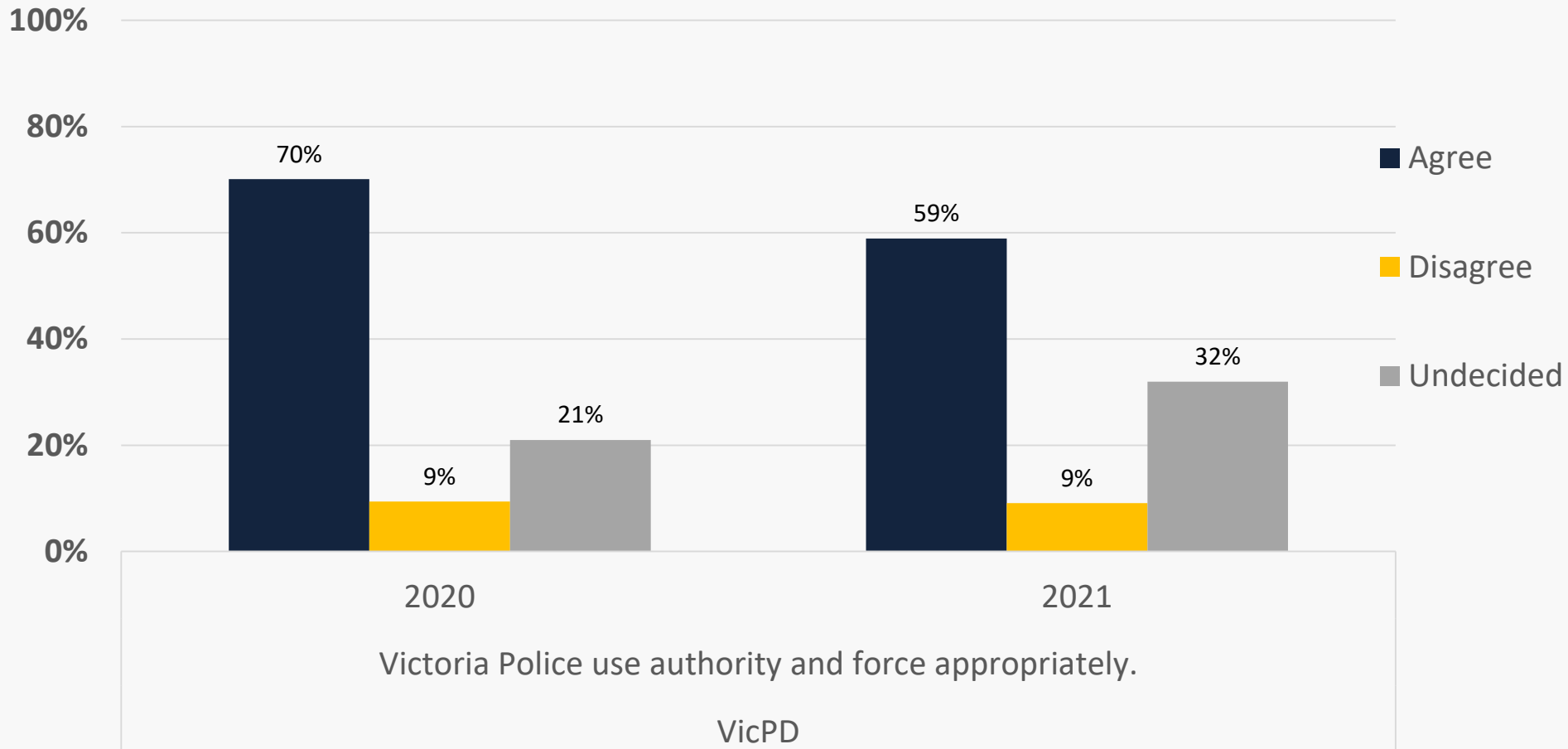


Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



“VicPD uses authority & force appropriately”

% of respondents who agree or disagree with this statement

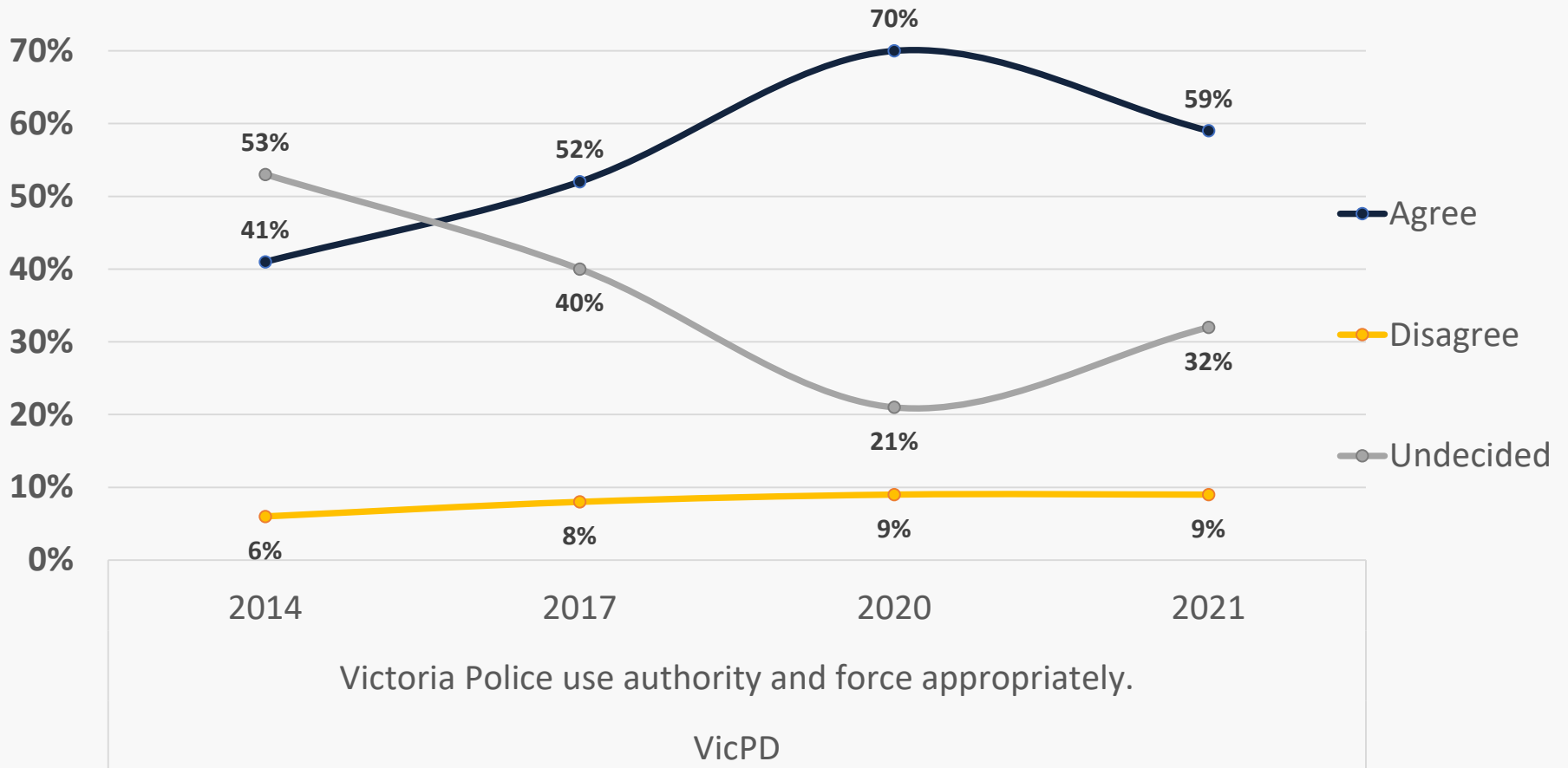


Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



8-year trend: “VicPD uses authority & force appropriately”

% of respondents who agree or disagree with this statement

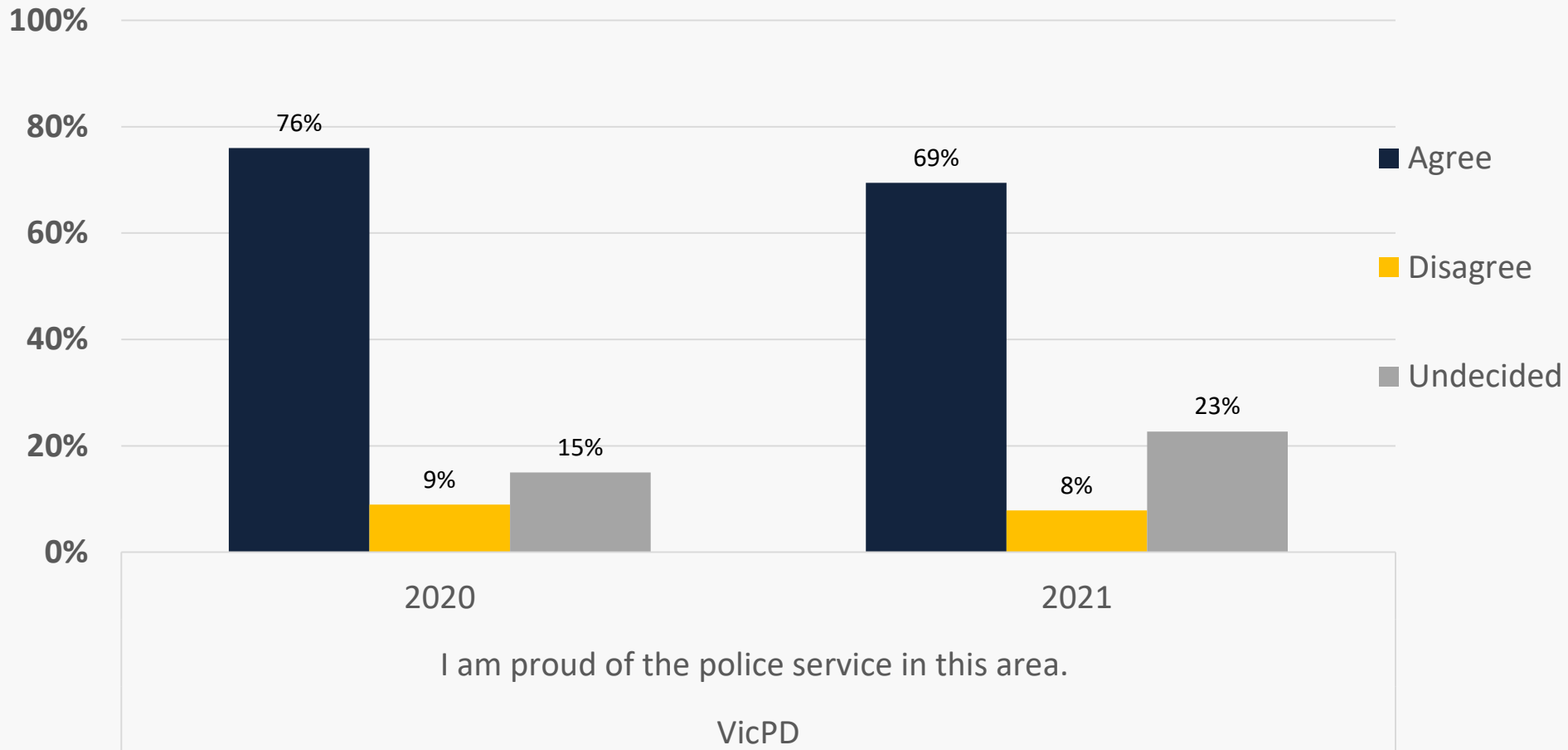


Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



“I am proud of VicPD”

% of respondents who agree or disagree with this statement

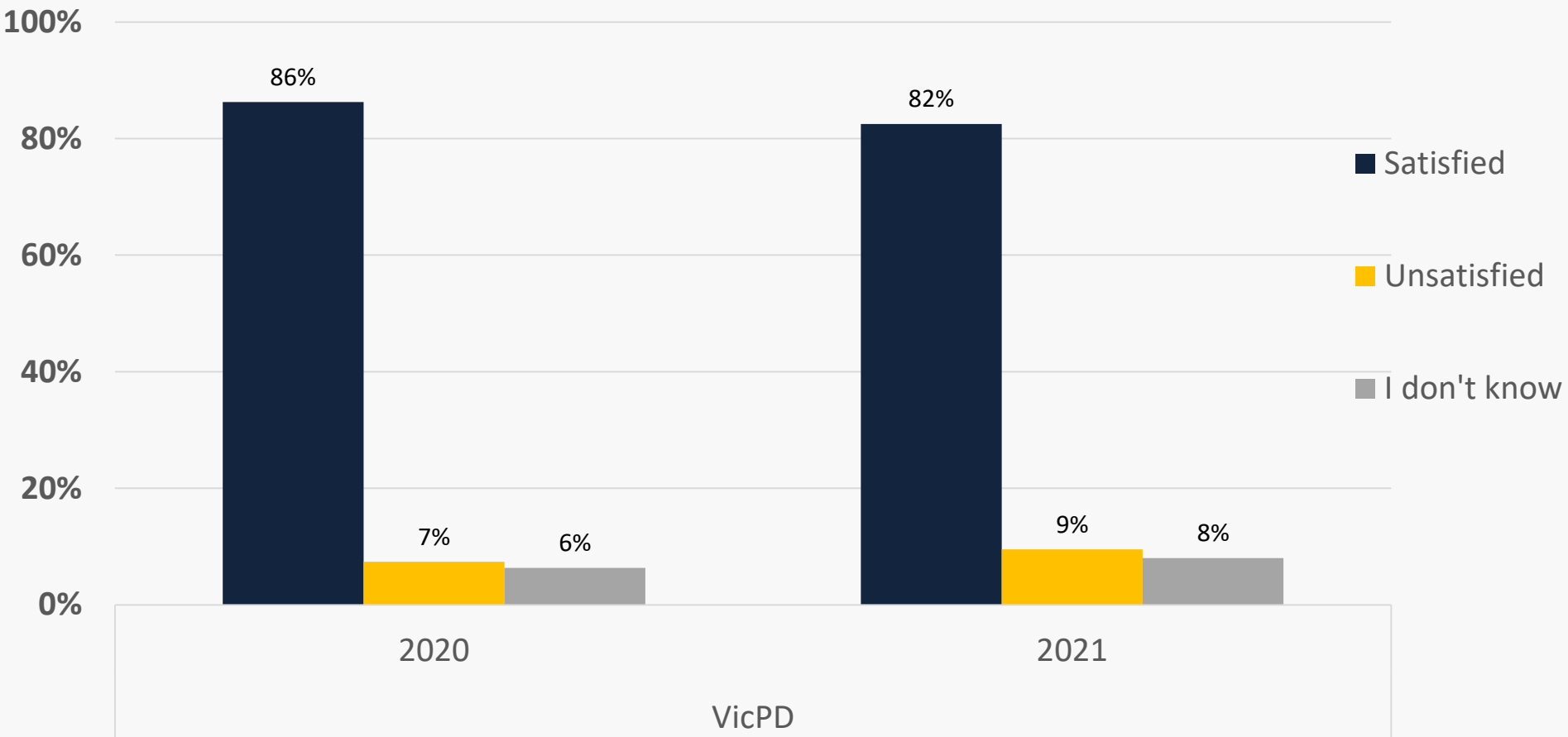


Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



Satisfaction

% of respondents who are satisfied with VicPD



Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



8-year trend: Satisfaction

% of respondents who are satisfied with VicPD

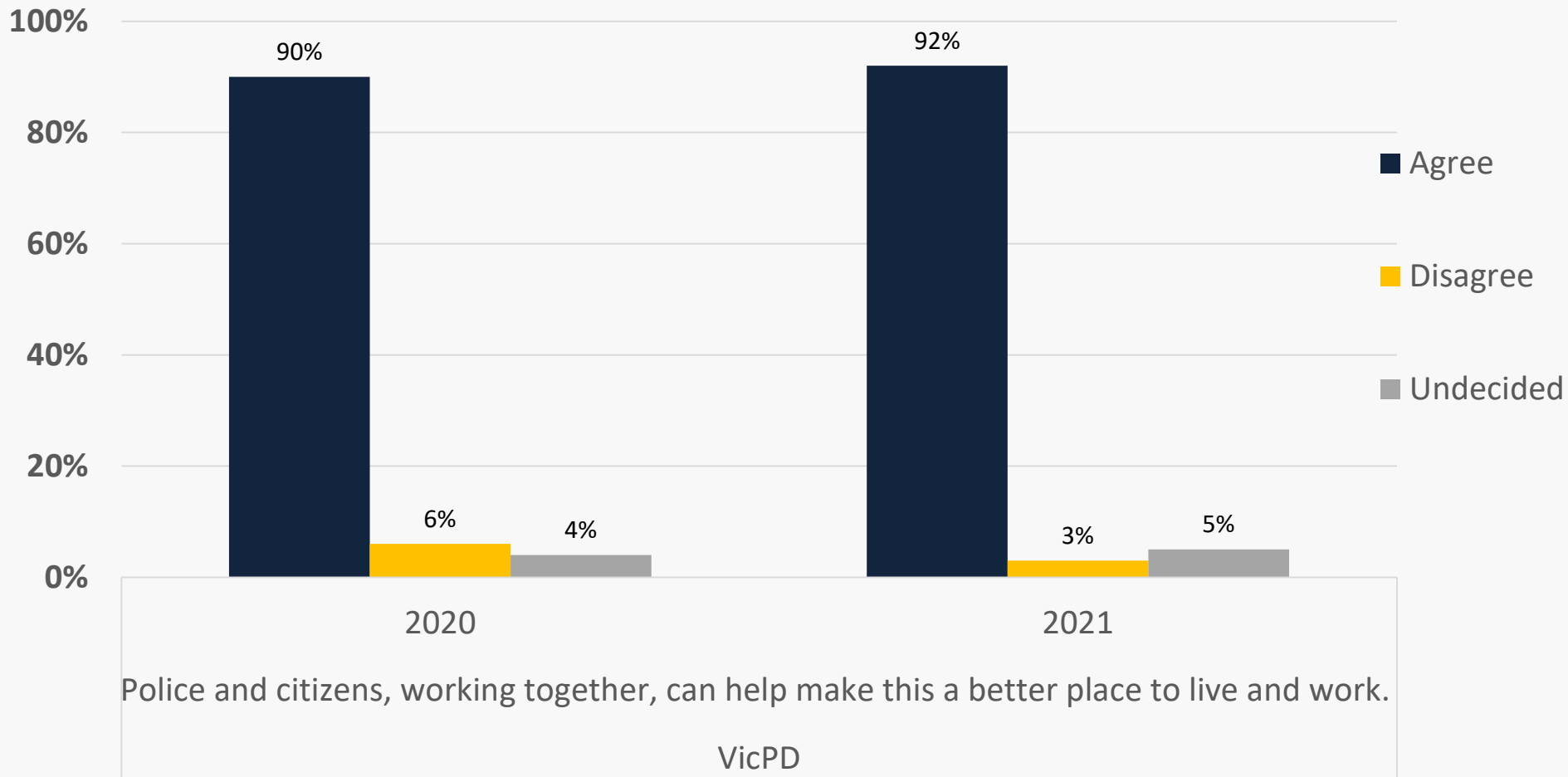


Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



“Police & citizens can work together”

% of respondents who agree or disagree with this statement

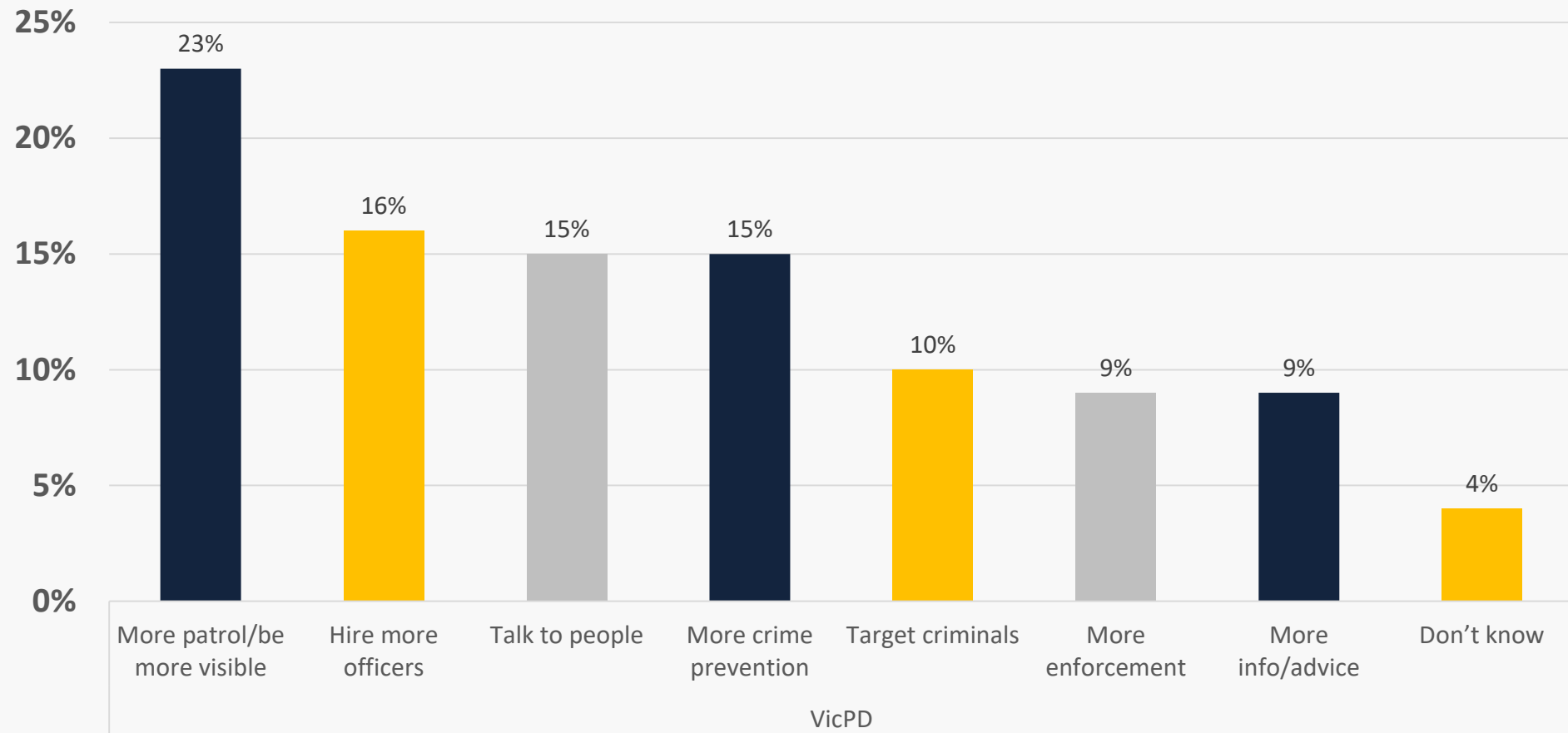


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How to deal with problems?

Respondents' selections of provided options ("Check all that apply")



VicPD



Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



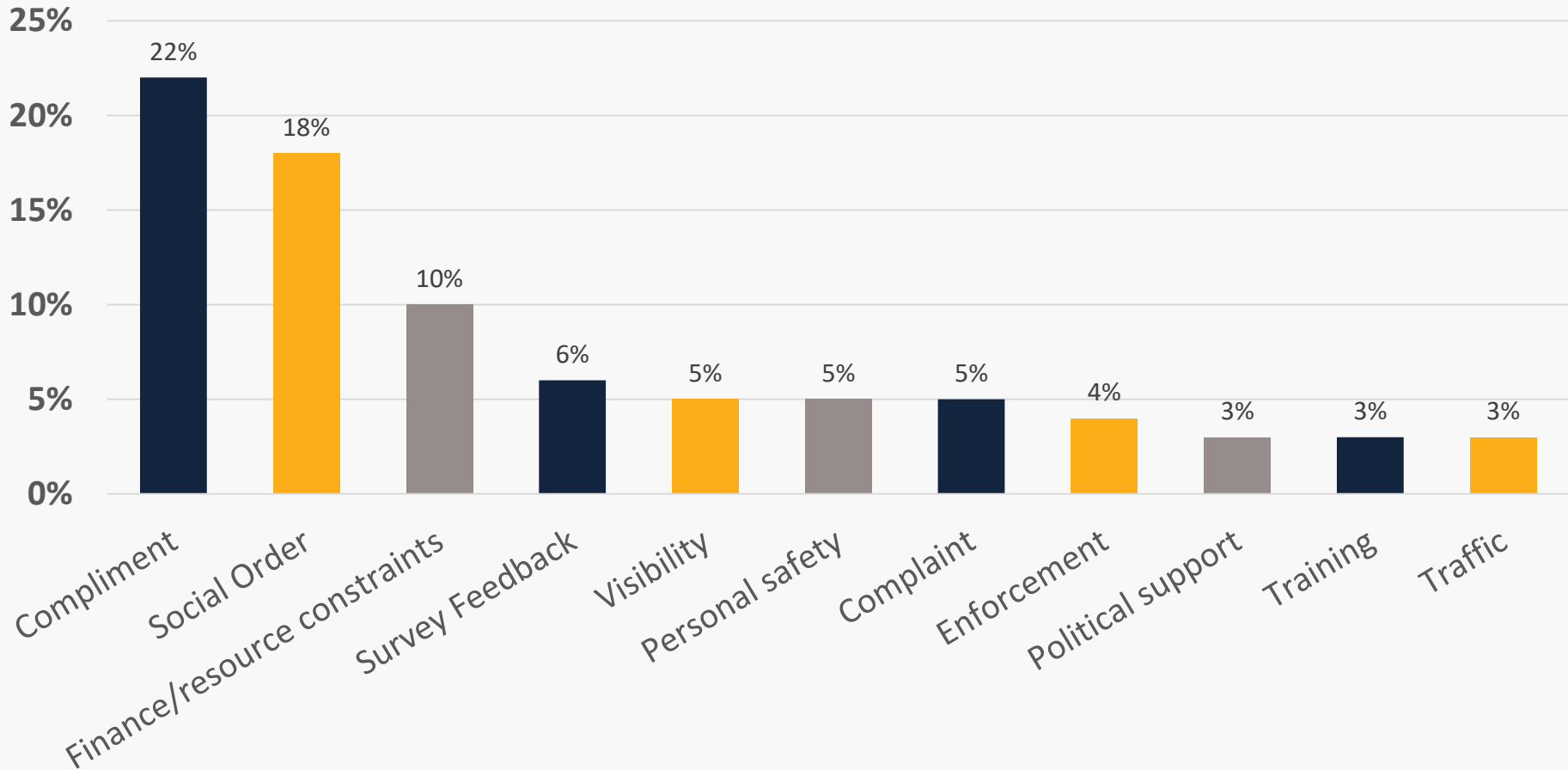
Comments

- Respondents were invited to write in comments
- Of 1,163 respondents, 733 offered comments (63%)
- The following slides show the general themes of comments as well as a representative sample of anonymized comments



2021 Comments - Themes

% of respondents who provided comments (open text field)



Figures reflect responses from residents and businesses in VicPD's jurisdiction of Esquimalt and Victoria.



Sample of 2021 Comments (1/4)

“I don’t envy your job, but I’m glad you’re out there doing it.”

“I think that being a police officer anywhere is a very difficult and thankless job.”

“One of the pages in this survey asked what we'd like to see the police do more of. I checked off everything because they are all, equally important activities.”



Sample of 2021 Comments (2/4)

“I’d love to see some of the funding provided to the police department be funneled into mental health and addictions support.”

“Dealing with those with mental health challenges should not be your job.”

“I wish the criminal justice system was not a revolving door.”



Sample of 2021 Comments (3/4)

“I am in favour of an integrated regional police force.”

“I believe the police force should be abolished.”

“I disagree with those who want to defund the police.”

“I do not think they should be defunded but I do think a change of focus is required.”



Sample of 2021 Comments (4/4)

“Thank you for asking me to participate.”

“Feeling grateful to live in a country where such questions would be asked of its citizens.”



For more information

Visit:

