



2020 VicPD Community Survey: Township of Esquimalt Results

November 4, 2020

Esquimalt E-Town Hall



Background

- Recent community surveys held in 2014 and 2017
- Well received/appreciated by the community
- 2020 VicPD community survey design is based on:
 - Statistics Canada guidelines on survey design
 - national environmental scan of existing police surveys
 - 2014 and 2017 surveys, allowing for trend analysis



Methodology

- Surveys were delivered to a random sample of addresses to confirm residency/business location in Esquimalt and Victoria
- Results are specific to:
 - ▣ VicPD's jurisdiction (Esquimalt and Victoria combined)
 - ▣ Esquimalt
 - ▣ Victoria
- Two options for completion:
 - ▣ Online (with unique code); or
 - ▣ Mail-in option



Timeline

- Spring
 - Volunteers delivered surveys March 4th – May 15th
 - After March 17th, moved to mail delivery only due to public health measures
- Summer
 - Compiled and analyzed results
- Fall/Winter
 - Internal and public engagement to share findings



How many responded?

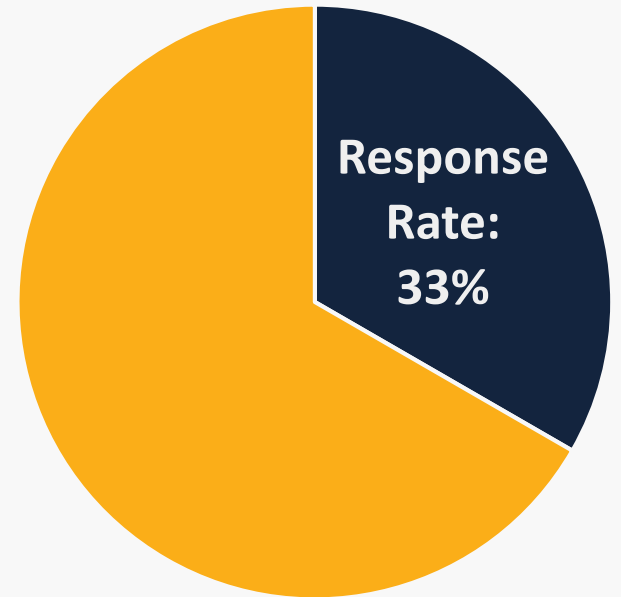
We randomly distributed

2958

*surveys in
Esquimalt and Victoria.*

969

were completed.



Margin of Error: 3.13%
(with 95% confidence level)



If this survey was administered 100 times, in 95 of those instances the results will reflect the actual population result to within 3.13%.



Comparison of Margins of Error

Margins of error for selected police surveys, 2010-2020

Edmonton Police Service	2.64%
Calgary Police Service	3.09%
VicPD	3.13%
Gatineau Police Service	3.18%
Vancouver Police Department	3.46%
Regina Police Service	4.55%
Abbotsford Police Department	4.58%



Comparison of Reach

**Number of respondents per 1,000 population
for selected police surveys, 2010-2020**

Calgary Police Service	1
Vancouver Police Department	1.3
Edmonton Police Service	1.7
Regina Police Service	1.9
Abbotsford Police Department	3.4
Gatineau Police Service	3.6
VicPD (Esquimalt respondents)	20.0



Esquimalt Survey Results

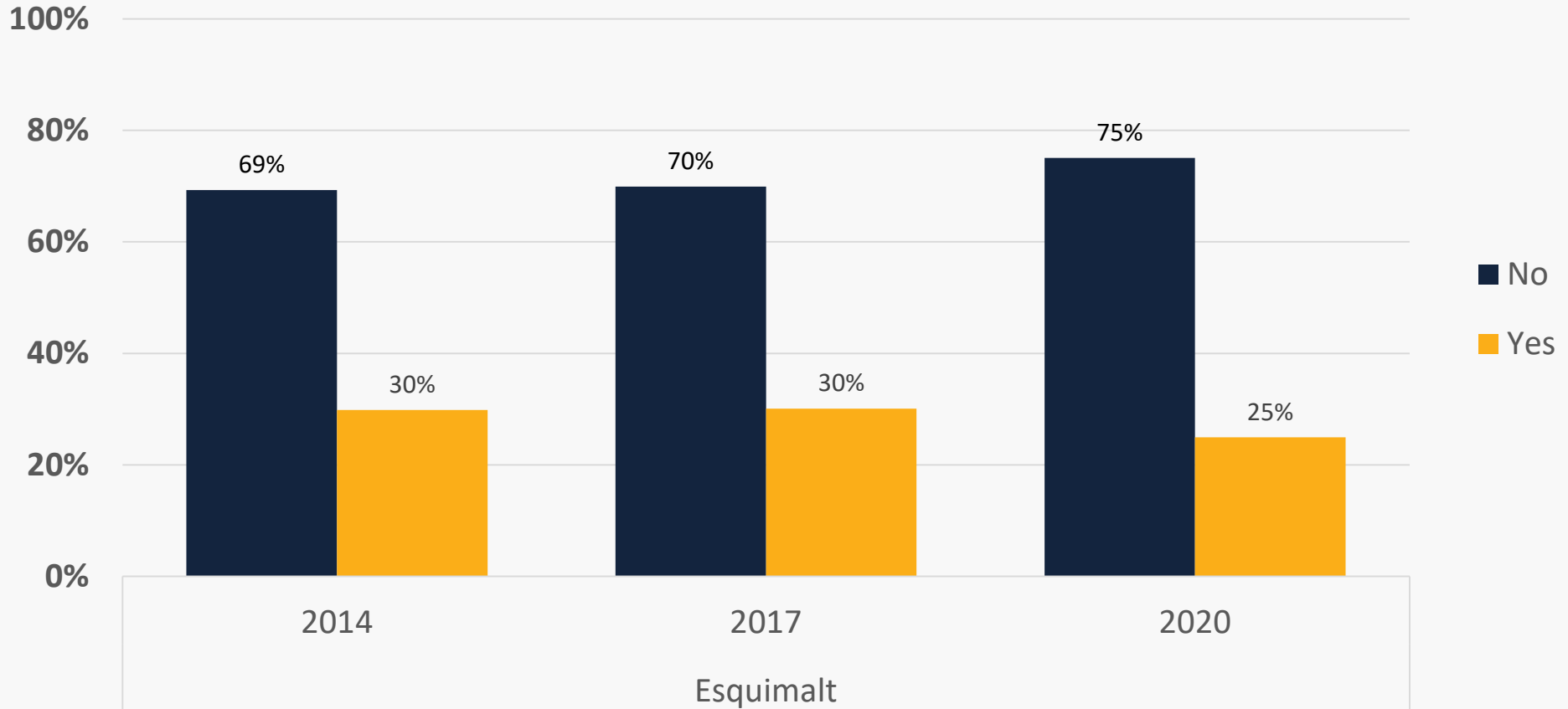
- This presentation only reflects survey results for Esquimalt residents and businesses.
- For Victoria results and those for VicPD's overall jurisdiction (Esquimalt and Victoria combined), please visit :





Have you been a victim of crime?

% of respondents who indicate they have been a victim of a crime in the last 5 years



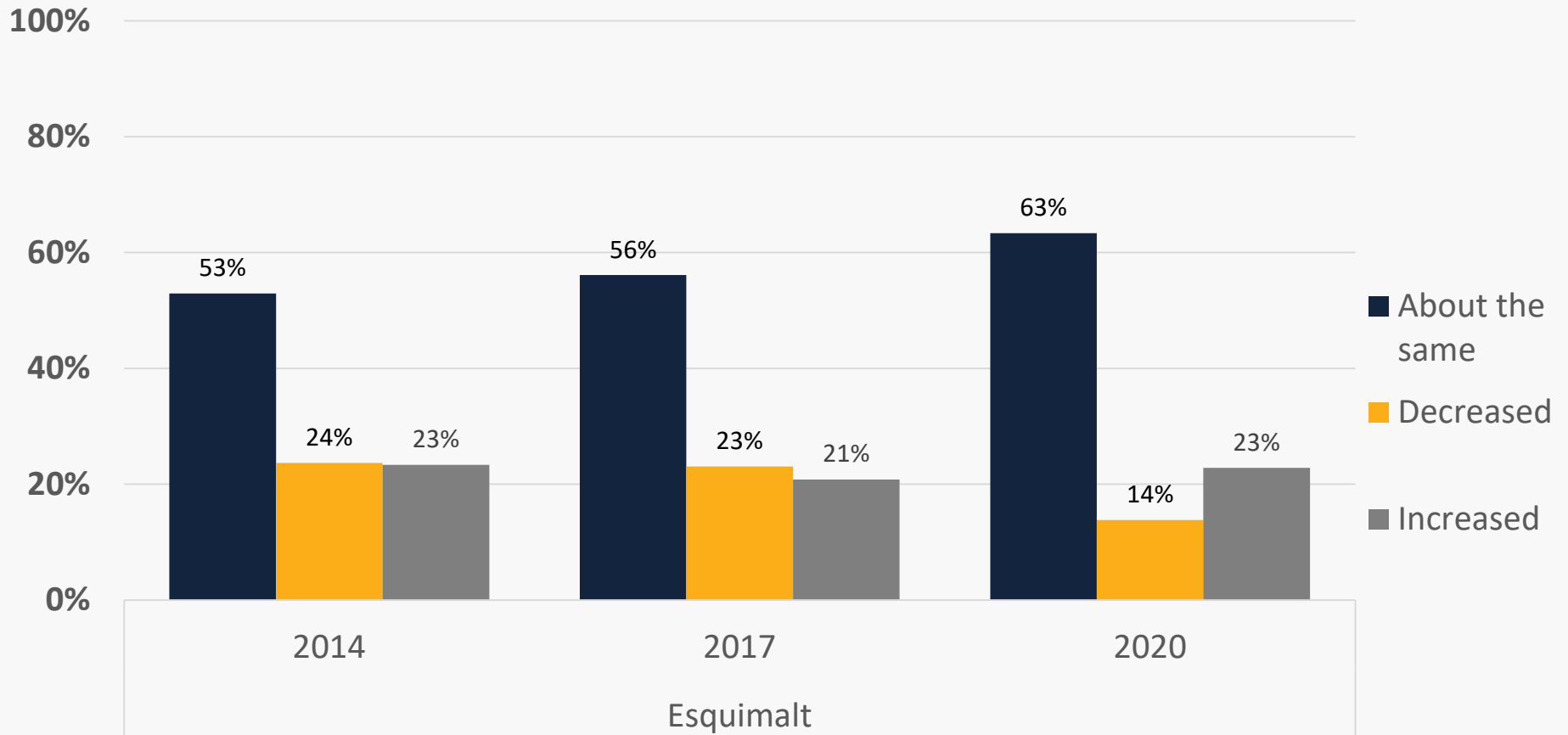
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Figures reflect responses from residents and businesses in Esquimalt.



Has crime changed?

% of respondents on whether crime has changed



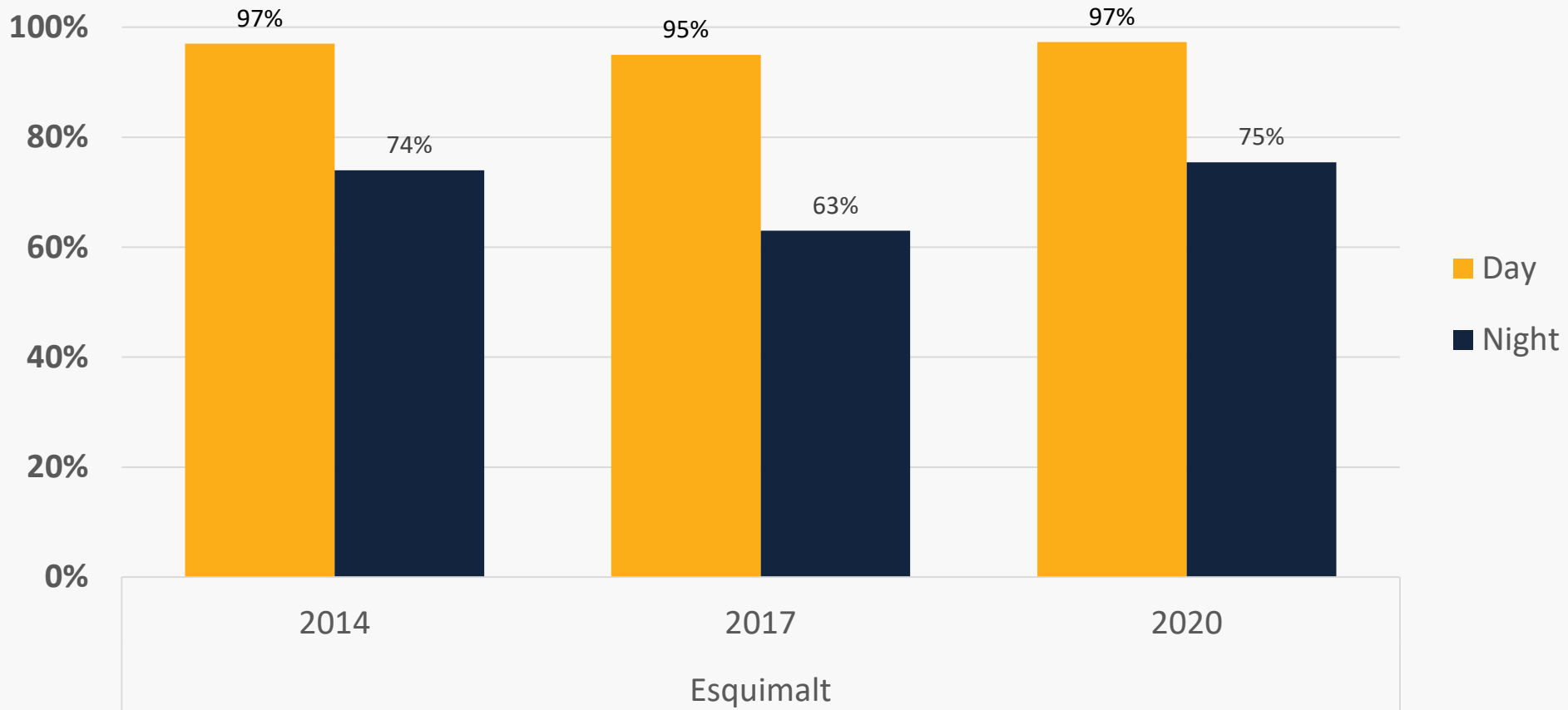
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Do you feel safe?

% of respondents who feel safe in their neighbourhood

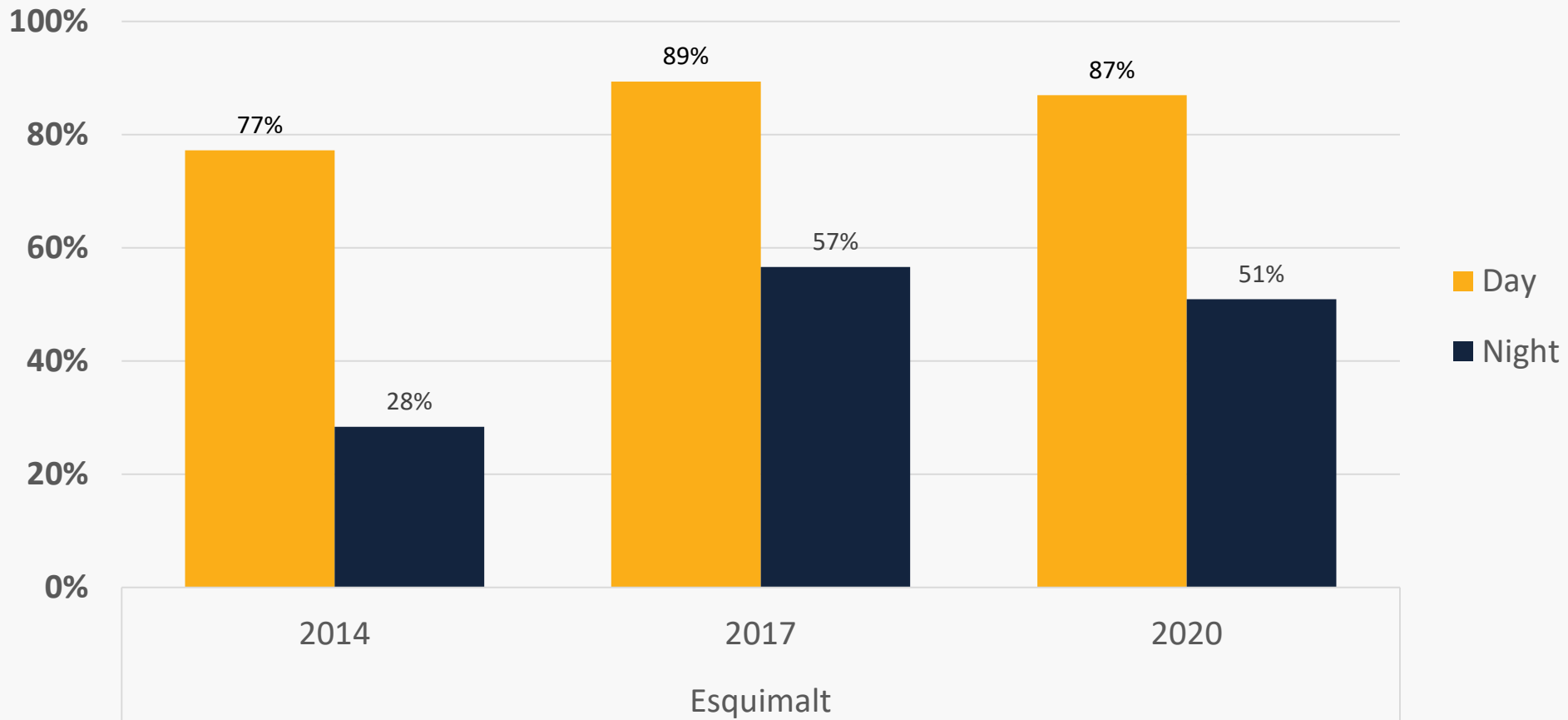


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Do you feel safe?

% of respondents who feel safe in Esquimalt Plaza

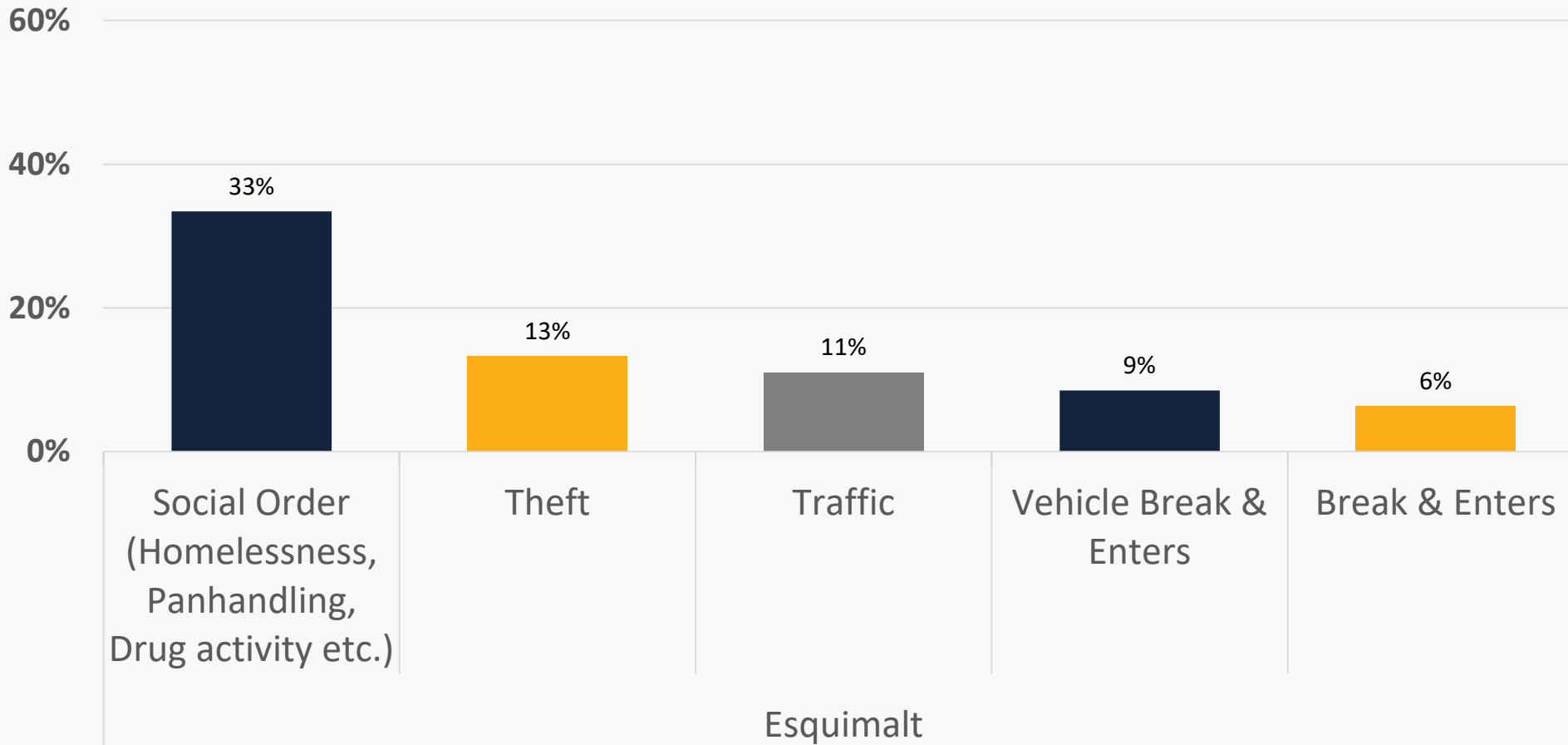


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What are your concerns?

% of respondents' top five concerns (open field)



The figures above do not total 100% as this chart only reflects the top five concerns of respondents.

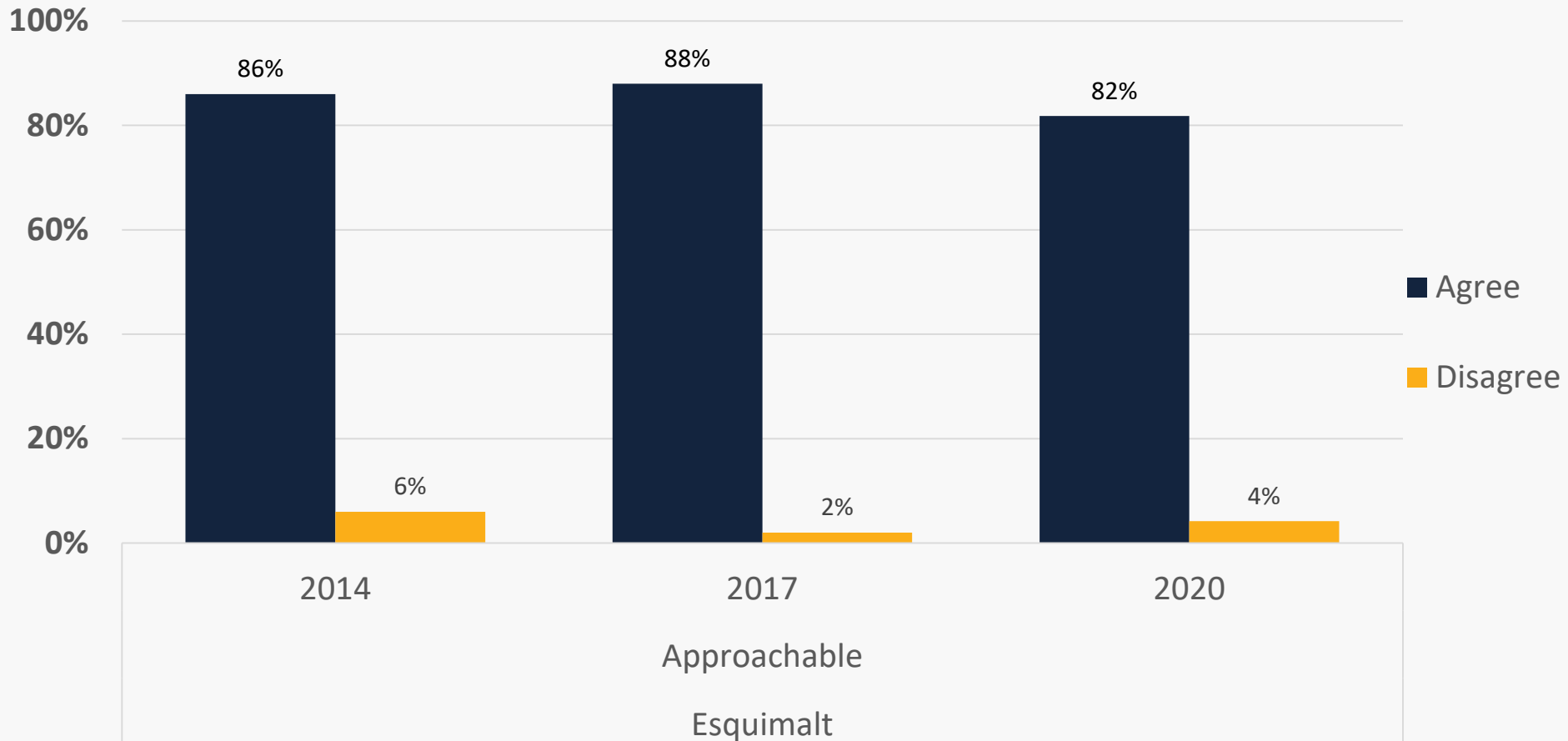
Figures reflect responses from residents and businesses in Esquimalt.





“VicPD is approachable”

% of respondents who agree or disagree with this statement

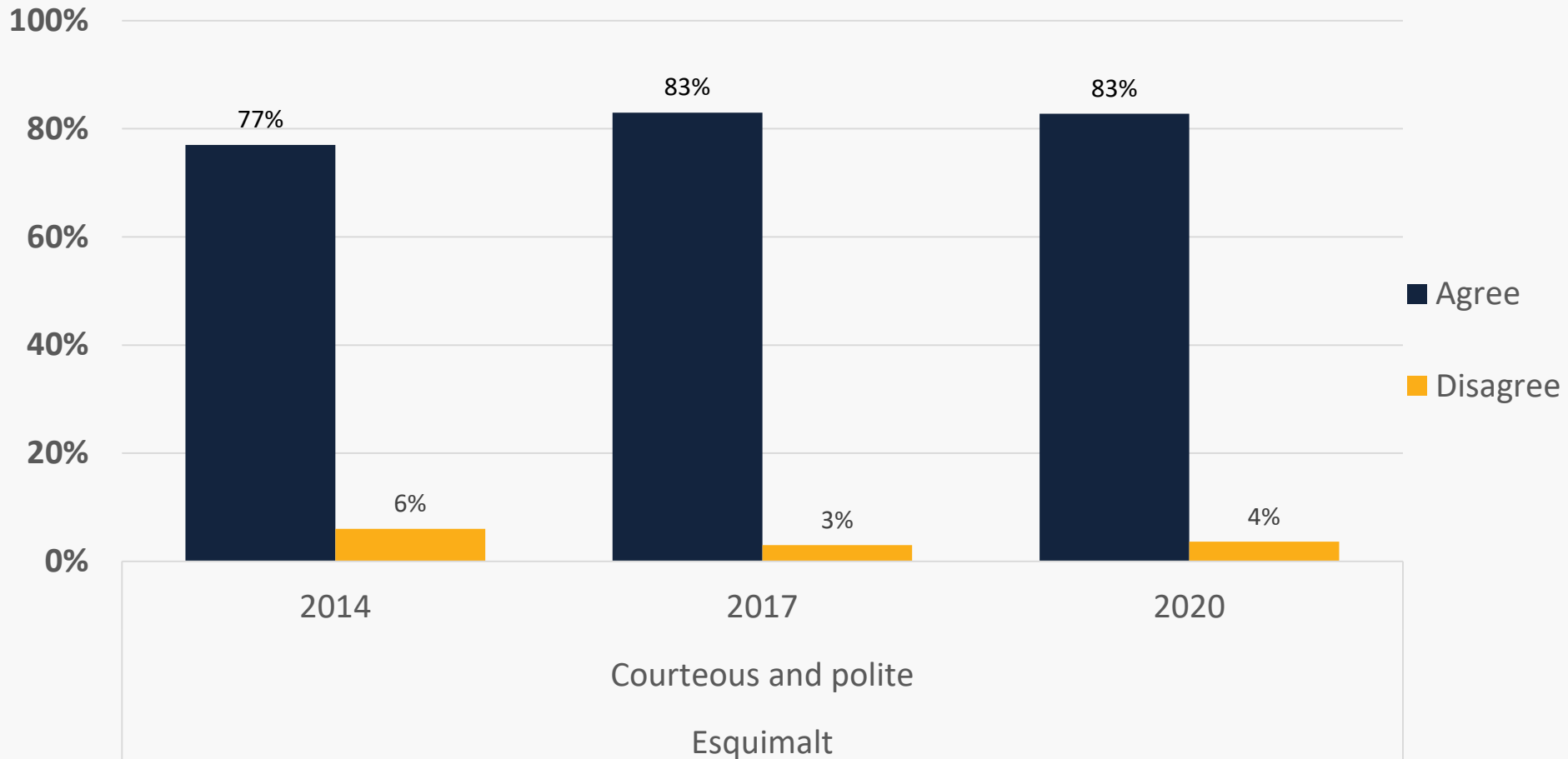


The figures above may not total 100% due to responses such as “No answer” and “I don’t know.”
Figures reflect responses from residents and businesses in Esquimalt.



“VicPD is courteous and polite”

% of respondents who agree or disagree with this statement

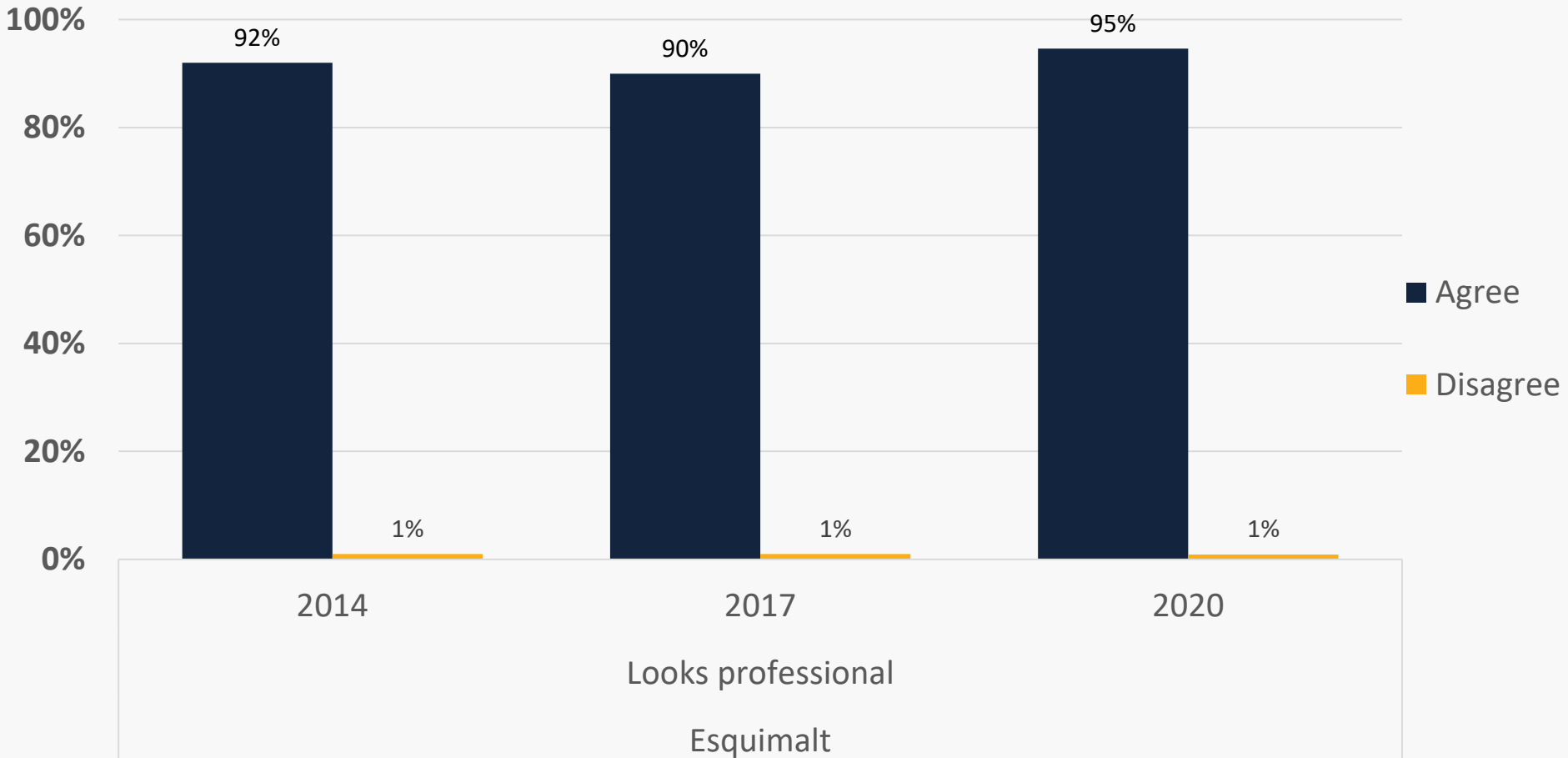


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“VicPD looks professional”

% of respondents who agree or disagree with this statement

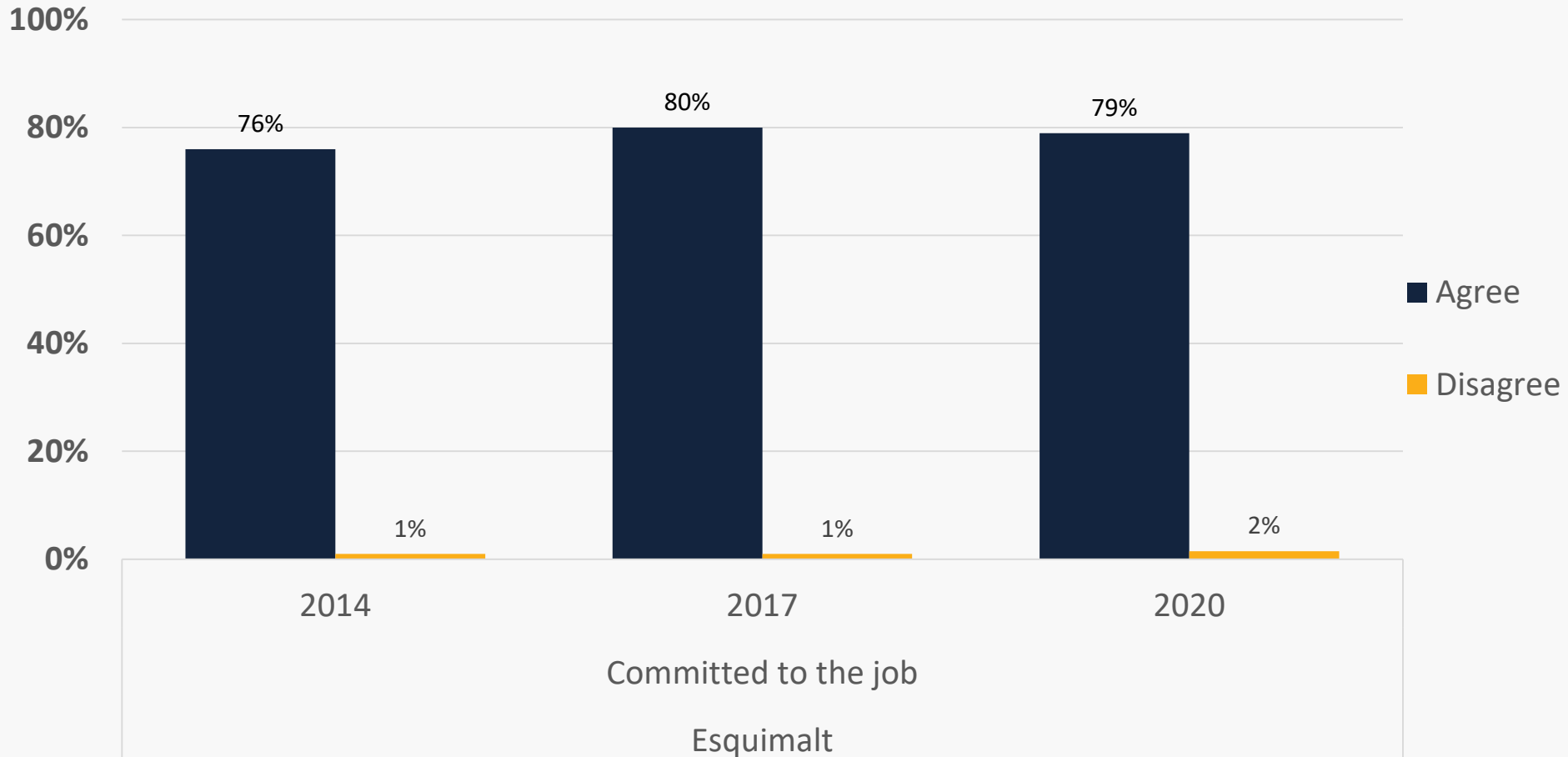


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“VicPD is committed to the job”

% of respondents who agree or disagree with this statement



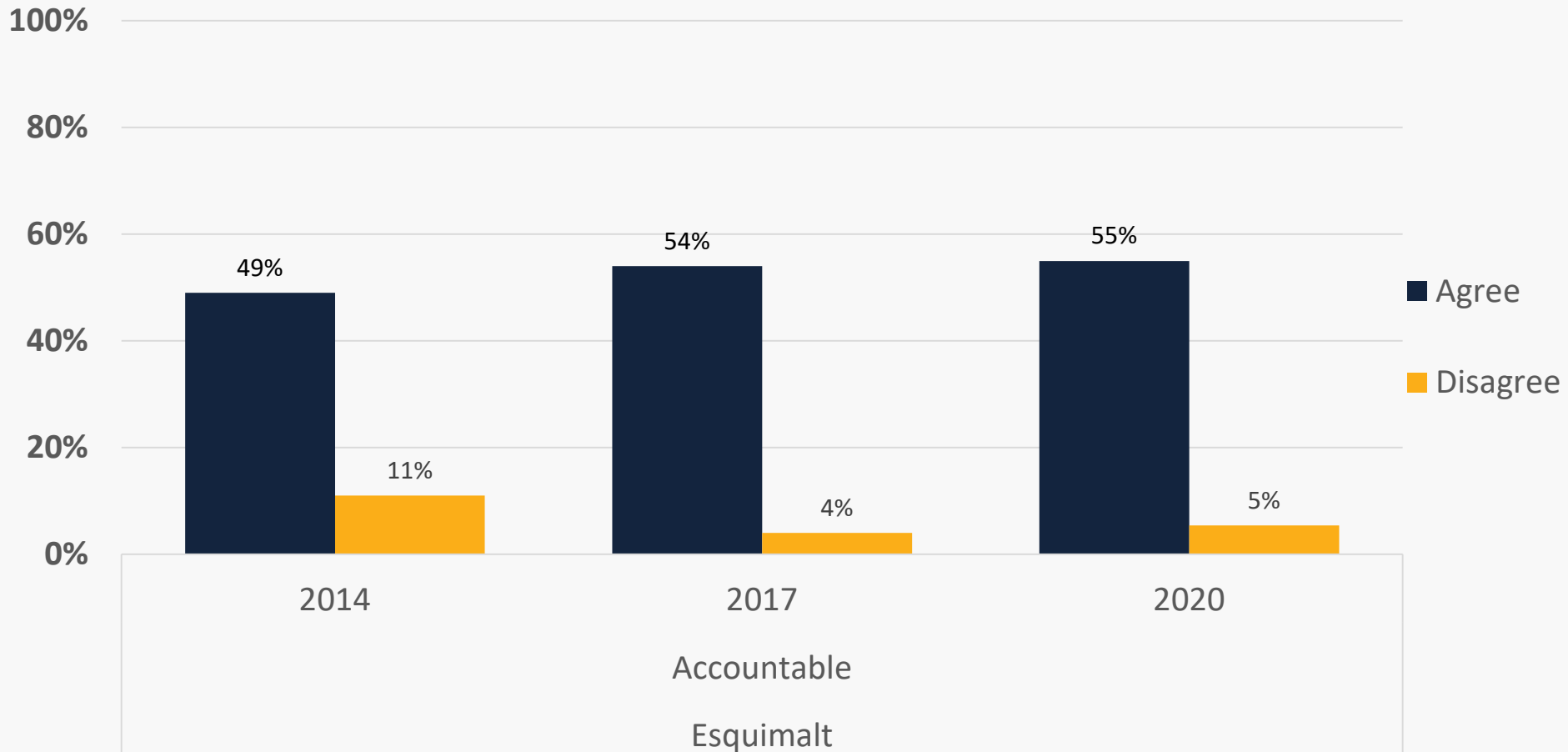
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“VicPD is accountable”

% of respondents who agree or disagree with this statement



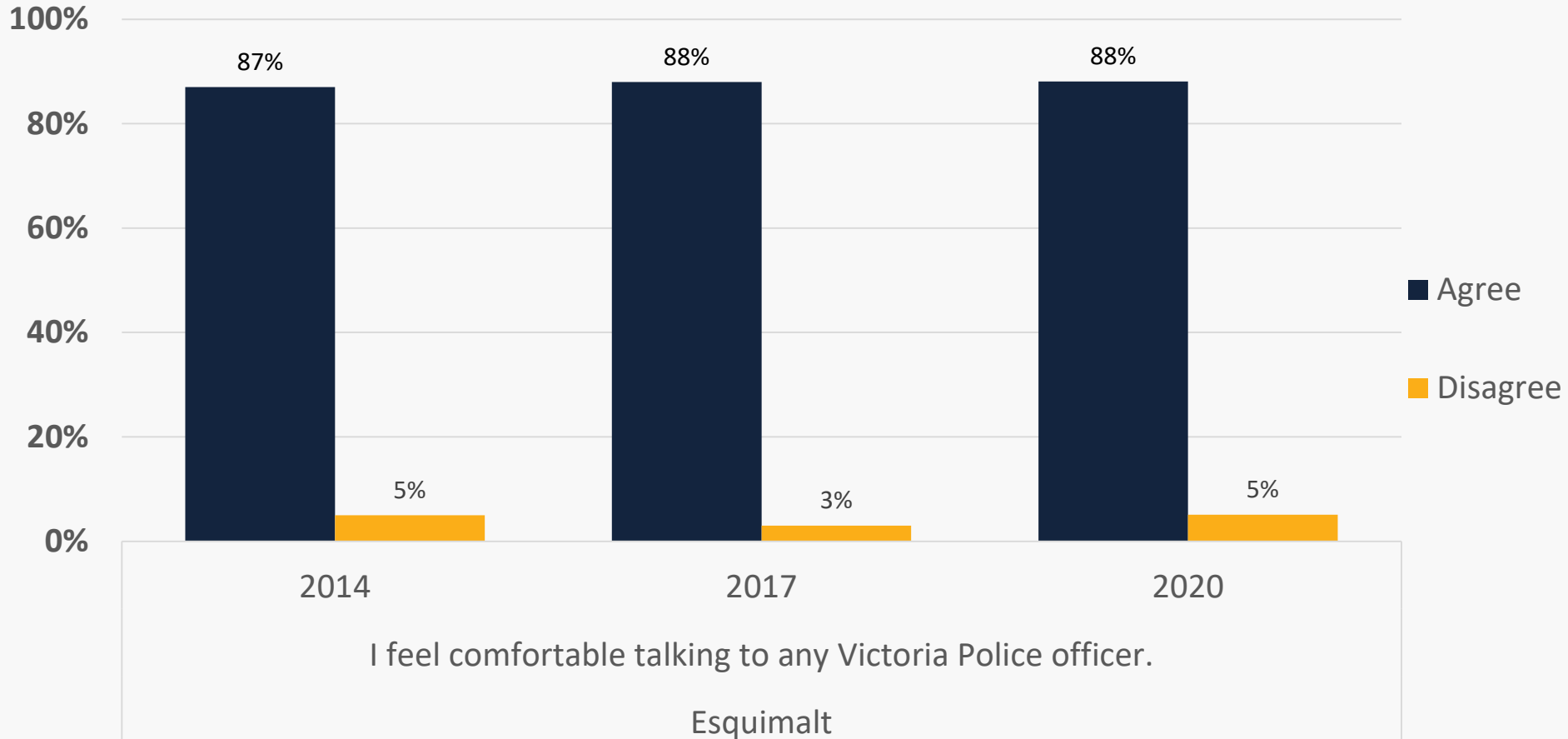
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“I feel comfortable talking to VicPD”

% of respondents who agree or disagree with this statement



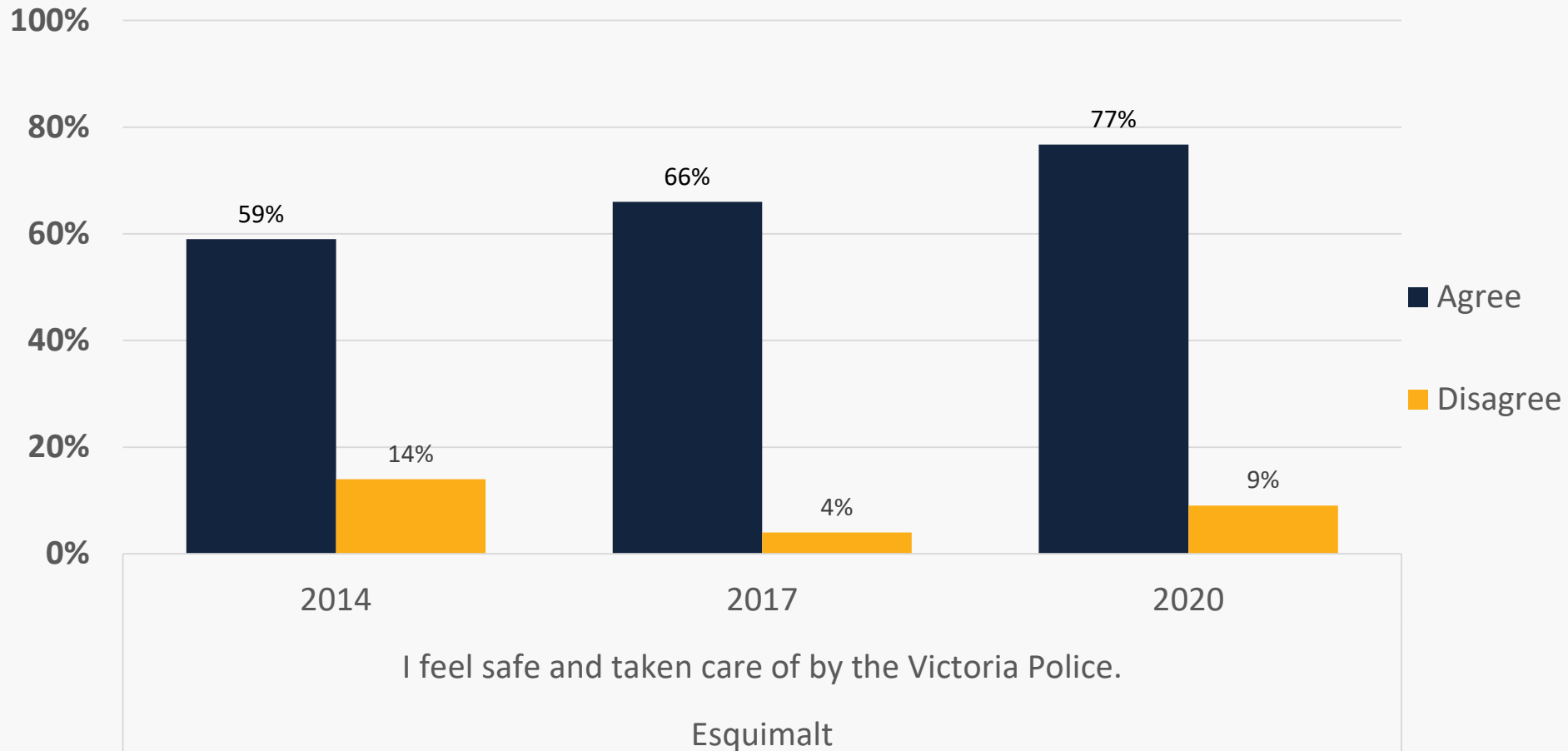
The figures above may not total 100% due to responses such as “No answer,” “Neutral,” and “I don’t know.”

Figures reflect responses from residents and businesses in Esquimalt.



“I feel safe & taken care of by VicPD”

% of respondents who agree or disagree with this statement



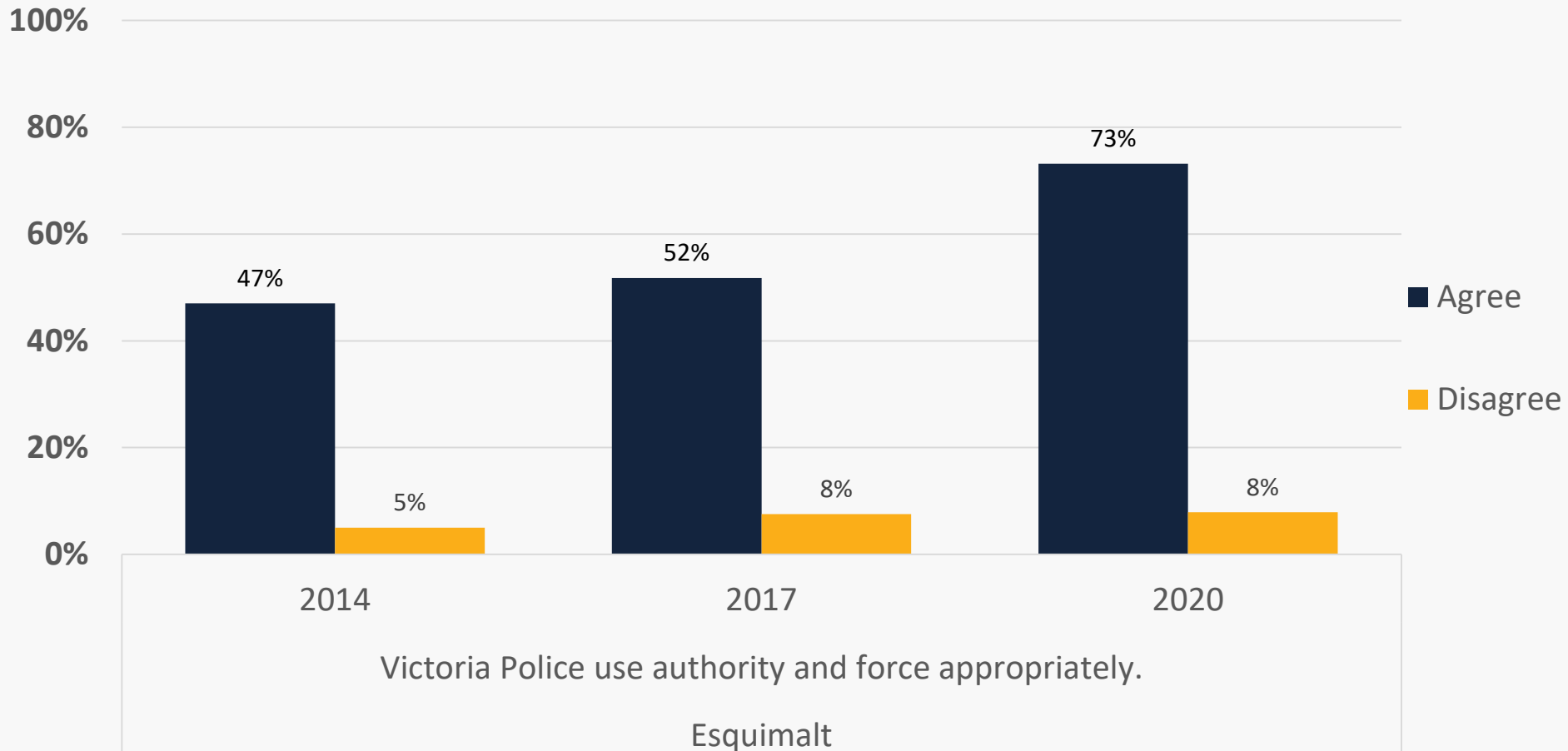
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“VicPD uses authority & force appropriately”

% of respondents who agree or disagree with this statement



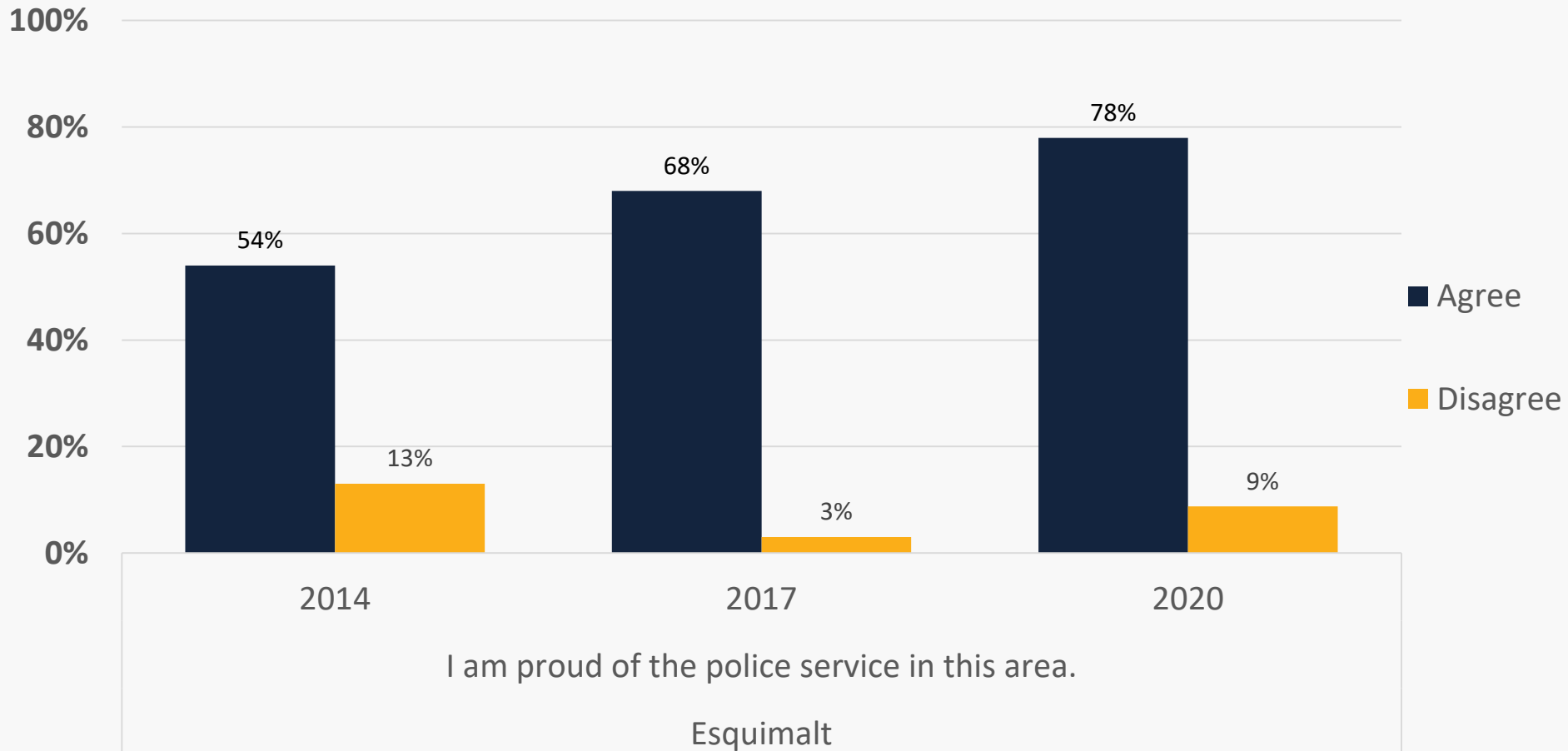
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“I am proud of VicPD”

% of respondents who agree or disagree with this statement

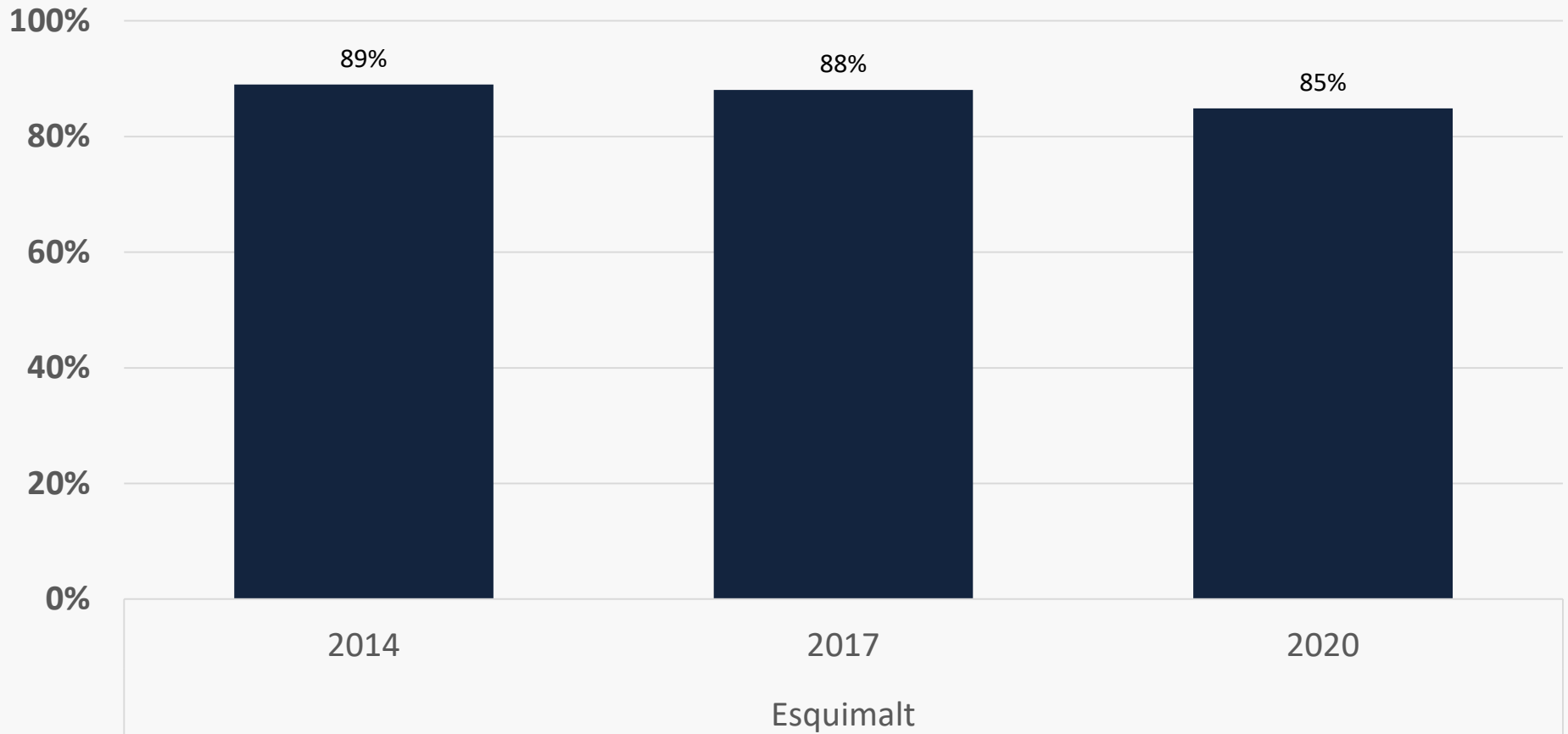


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Satisfaction

% of respondents who are satisfied with VicPD

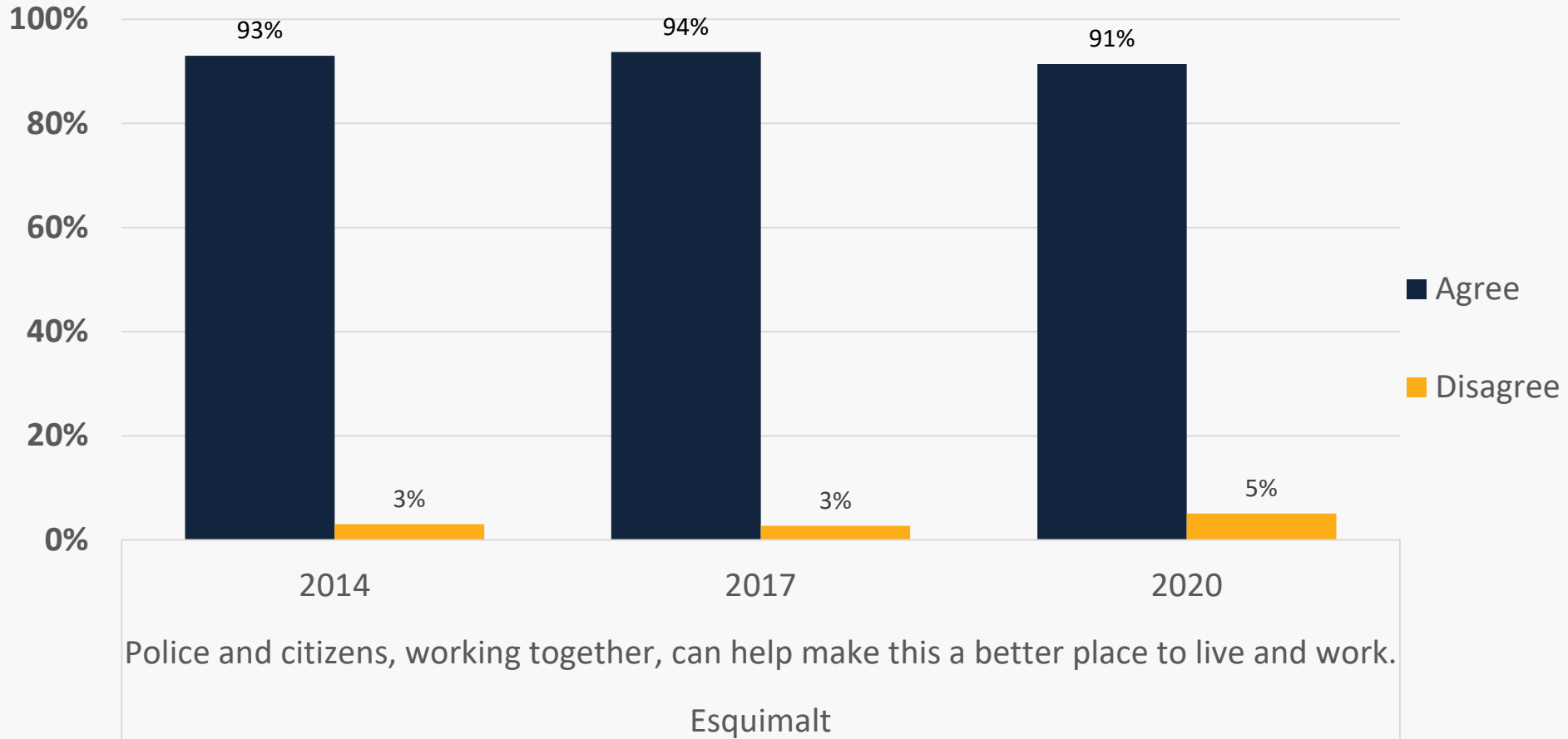


Figures reflect responses from residents and businesses in Esquimalt.



“Police & citizens can work together”

% of respondents who agree or disagree with this statement

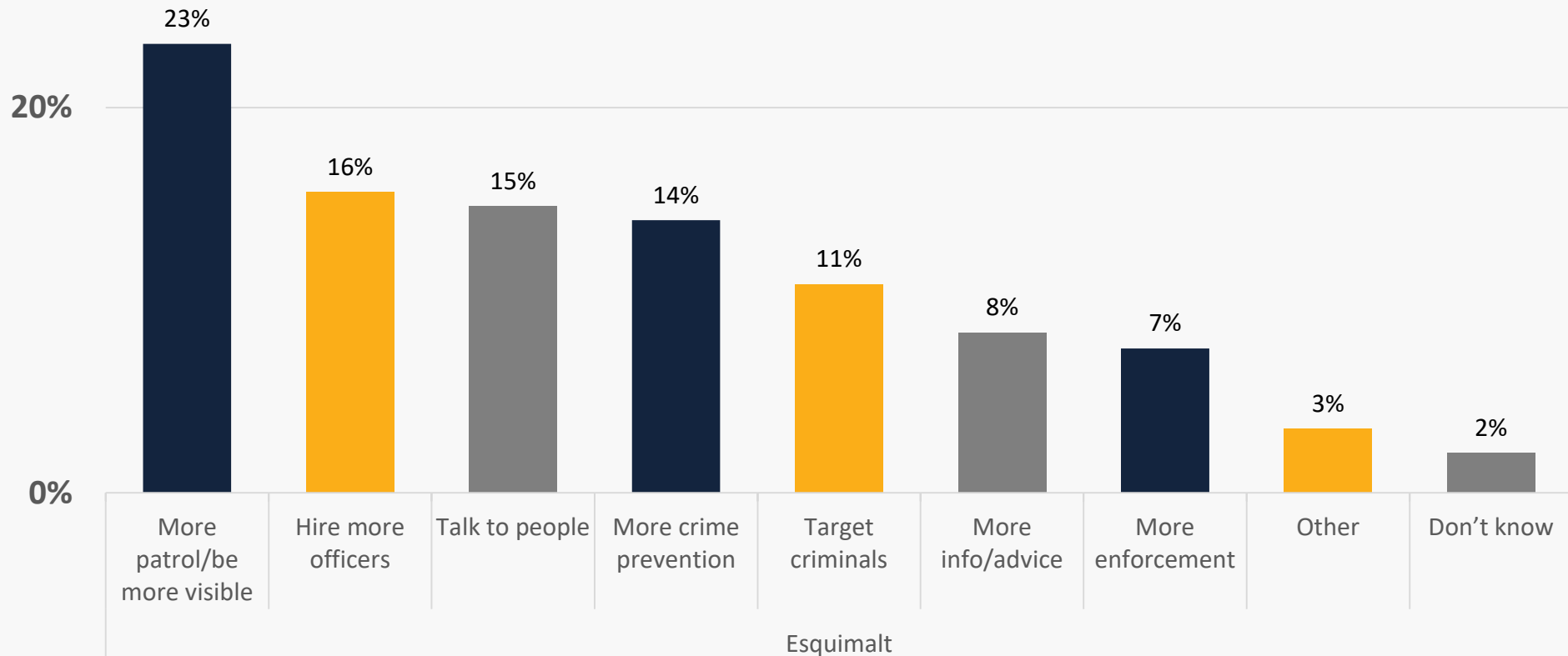


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How to deal with problems?

Respondents' selections of provided options ("Check all that apply")

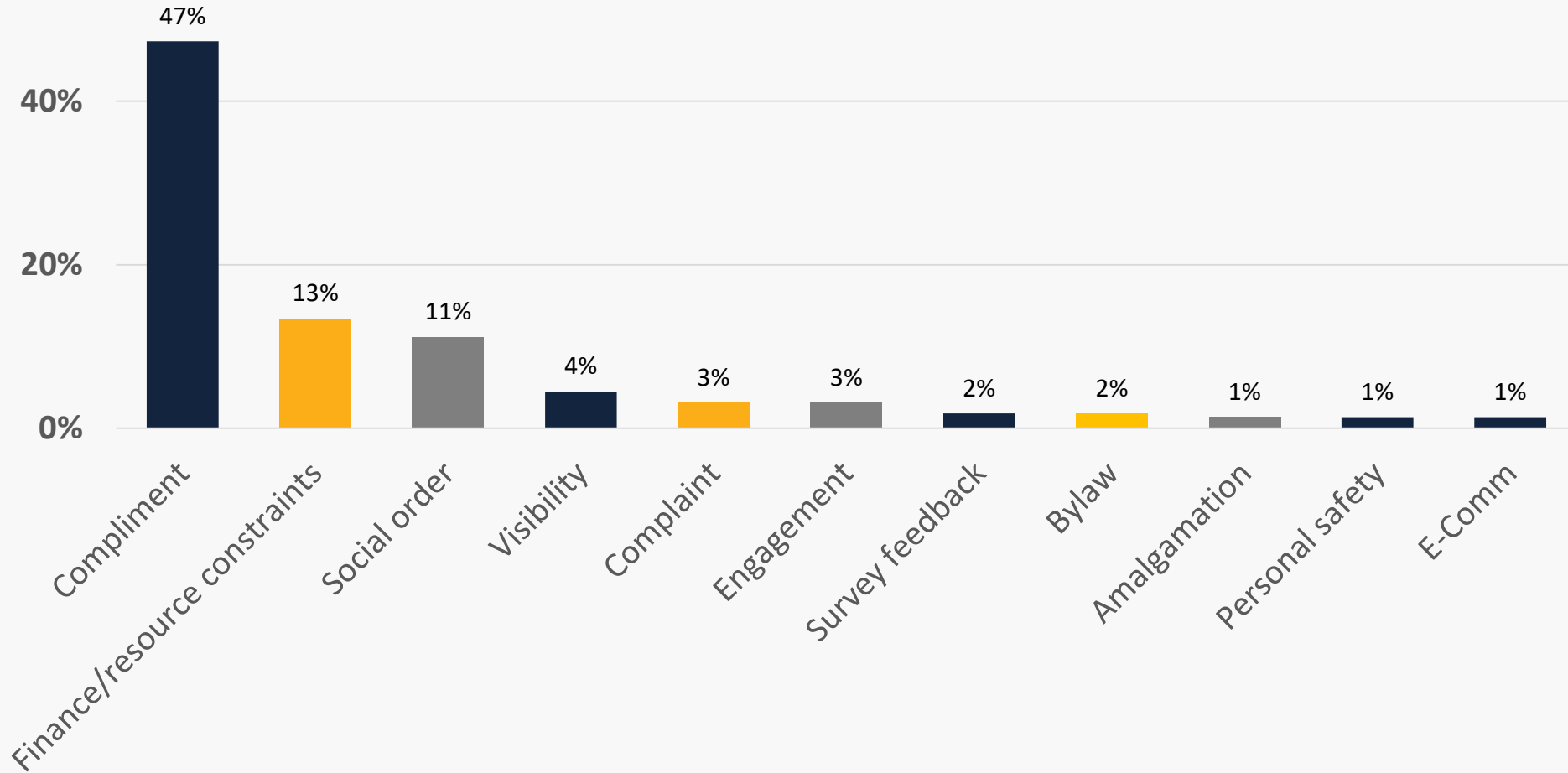


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Comments by Category

% of respondents who provided comments (open text field)



The figures above do not total 100% as this chart reflects the top comments from respondents.

Figures reflect responses from residents and businesses in Esquimalt.



Comments

“I do see that police are visible in my area of Esquimalt.”

“Love our Esquimalt Police Dept. So helpful & kind. Need more officers in Esquimalt but think they are doing a very good job under difficult circumstances.”

“It feels very much that Esquimalt has only second-rate policing compared to Victoria.”



Comments

“VicPD does a great job dealing with people with mental health and substance abuse.”

“They are doing an excellent job but I fear the problems of crime, homeless, and drugs are much bigger than them.”



Comments

“Unfortunately was put on hold with a 911 call when the situation was urgent.”

“Must have amalgamation of all police forces in core area CRD.”



Comments

*“Do not stand for badly behaved police officers!
Make it abundantly clear that when wrong is done,
something is done about it.”*

*“Get out of the vehicles and on the street. Talk to
people.”*



Comments

“Thanks for all you do to build strong relationships in the community.”

“VicPD is great. And so are all the volunteers!”

“I am glad I got this survey. First one I have ever done.”



For more information

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