



# VICTORIA & ESQUIMALT POLICE BOARD

## Public Meeting Agenda

February 18, 2025 at 5:00pm

Boardroom & Zoom

### 1. ACKNOWLEDGEMENT

- a. Territorial Acknowledgement

### 2. SPECIAL PRESENTATION

- a. Volunteer & Reserve Program Presentation – Tara Gilroy-Scott & Sgt. Sheldon McLean

### 3. STANDING ITEMS

- a. Declarations of Conflict of Interest
- b. Adoption of the Public Agenda of February 18, 2025
- Pg. 1 c. Adoption of the Public Minutes of January 21, 2025
- d. Board Chair Update
- Pg. 5 e. Committees Update
- f. Board Member Engagement Update
- Pg. 6 g. BC Association of Police Boards (BCAPB) and Canadian Association of Police Governance (CAPG) Update- Chair Hayes
- Pg. 7 h. Chief Constable Update
- i. Equity, Diversity, Inclusion & Engagement Update

### 4. NEW BUSINESS

- Pg. 9 a. 250115 BC Association of Police Boards (BCAPB) 2025 Conference/AGM – Sponsorship Request email

### 5. CORRESPONDENCE *(Information Only)*

- Pg. 10 a. 250124 Letter to SD61 Policy 5145
- Pg. 11 b. 250127 Letter to Victoria Council re Budget from Police Union
- Pg. 13 c. 250130 Letter from Minister Beare to SD61 School Board
- Pg. 15 d. 250131 Letter for Media Release School Police Liaison (SPLO) Program from Union

### 6. COMMENDATION *(Information Only)*

- Pg. 17 a. 250204 Police Thank You Holiday Letter
- Pg. 18 b. 250127 Cst. Bobbitt, Cst. Jones, and Cst. Lastiwka
- Pg. 19 c. 250213 Cst. Lafontaine and Cst. Klein

### 7. RISE & REPORT *(when applicable)*



VICTORIA & ESQUIMALT POLICE BOARD  
Public Meeting Minutes  
Jan 21, 2025 at 5:00pm  
Boardroom & Zoom

**PRESENT**

M. Hayes, Chair	DC J. Laidman	S/Sgt. M. Darling
M. Alto	DC J. McRae	S/Sgt. J. Malinosky
H. Courtright	Insp. C. Brown	K. Kosich
B. Desjardins	Insp. M. Brown	C. Major
S. Dhillon	Insp. C. King	Da. Phillips
P. Faoro	Insp. J. Lawson	Do. Phillips
D. Yakimchuk	S/Sgt A. Almeida	R. Shojaei
Chief Cst. Manak	S/Sgt. J. Ames	

Recorder: Tanya Lamoureux

**1. SPECIAL PRESENTATION**

**CANCELLED** – The presentation on Volunteers and Reserves has been rescheduled to February 18, 2025.

**2. STANDING ITEMS**

**a. Territorial Land Acknowledgement**

**b. Declaration of Conflicts of Interest**

Mayor Alto excused due conflict for New Business, item A, 250110 VicPD Budget Letter from CoV.

**c. Approval: Public Agenda of Jan 21, 2025**

**25-04**                    **MOTION:** *To approve the Public Agenda of Jan 21, 2025 as presented.*  
**MOVED/SECONDED/CARRIED**

**d. Approval: Public Minutes of Dec 10, 2024**

**25-05**                    **MOTION:** *To approve the Public Minutes of Dec 10, 2024 as presented.*  
**MOVED/SECONDED/CARRIED**

e. **Board Chair Update**

No update at this time.

f. **BCAPB and CAPG**

- BCAPB
  - Conference for BCAPB will be held in Delta in May 7-9, 2025
  - Board members will be discussing attendance during the Board retreat at the end of January
- CAPG
  - Conference for CAPG will be held in Victoria in Aug 14-16, 2025
  - CAPG held a conference in Ottawa in the beginning of January 2025 and created a three-year strategic plan. This plan is to include national training for police boards, enhanced communication at a national level on police governance for the public, and stakeholder relationships.

g. **Committees Update**

Refer to the report provided. Committee matters arising included:

**Governance**

- Discussion about posting an annual attendance summary on the website and this will help with accountability and transparency to the public.

25-06

**MOTION:** *That the Board produce an Attendance Summary of Participation for all Board and Committee meetings which are to be posted on the public website annually starting with the data from 2024 and forward.*

**MOVED/SECONDED/CARRIED**

**Human Resources**

- No update at this time

**Finance**

- Refer to the report provided
- Report is brief as there are technical difficulties with access to the city reports, but this is being addressed.
- There will be a deficit, and the amount will be brought forward for board approval when final amount is known.

h. **Board Member Engagement Update**

- Faoro, Yakimchuk, and Kituri attended the VicPD new recruit swearing-in ceremony on Jan 9, 2025
- Dale attended Department on Dec 25, 2024 to thank members

i. **Chief Constable Update**

Refer to the report provided – for information. Operational calls and files of note were highlighted.

**OPS**

- File update
- Charges are pending against a high-risk offender who recently damaged the front window/door at VicPD Headquarters by throwing rocks at it.
- Discussion on the recent uptake in replica firearms and how close they resemble are real firearm and the dangers associated with such items.
- The “Project Lifter” program to focus on shoplifting and crimes in the downtown retail businesses ran during the month of December and was a huge success.

**ADMIN**

No update at this time

**CHIEF**

See report provided.

- 52<sup>nd</sup> year of Basketball Tournament at St. Michael’s University
- Draft policy received from SD61 and reviewed
  - The Chief offered to work with SD61 to assist with writing the policy

j. **Equity, Diversity, Inclusion, Accessibility & Engagement Update**

Refer to the report provided – for information.

### 3. NEW BUSINESS

a. **250110 VicPD Budget Letter from CoV**

Refer to the letter provided – for information.

25-07

**MOTION:** *That the Board reply to the 250110 letter received from the City of Victoria, indicating that the Police Board Finance Chair and all available Police Board members will attend the January 30, 2025 the City of Victoria Council’s Committee of the Whole meeting, to provide council with a breakdown of the \$2.08 million budget reduction to the 2025 provisional budget request and an update on the Section 27 appeal. **MOVED/SECONDED/CARRIED***

b. **Article CTV News: Human Trafficking and MYST**

Refer to the news article link provide – for information.

[Human trafficking is on the rise in Victoria: experts | CTV News](#)

c. **Office of the Police Complaint Commissioner – Annual Report**

Refer to the report provided – for information.

[https://opcc.bc.ca/wp-content/uploads/2025/01/OPCC\\_2023-24\\_Annual-Report.pdf](https://opcc.bc.ca/wp-content/uploads/2025/01/OPCC_2023-24_Annual-Report.pdf)

#### 4. CORRESPONDENCE *(for information only)*

a. **241220 E-Comm December Update**

Refer to the letter provided – for information.

b. **250109 Area Chiefs Letter to Minister Beare**

Refer to the letter provided – for information

- Four members of the public applied and were granted permission to address the board regarding this item.

25-08

**MOTION:** *That the board request the Governance Committee review Correspondence on our agenda, what is the purpose of the correspondence received and whether we allow public to comment on that correspondence.*  
**MOVED/SECONDED/CARRIED**

#### 5. COMMENDATION *(for information only)*

a. **241226 Commendation re Cst. Galano and RN Nicole**

Refer to the letter provided - for information.

#### 6. RISE & REPORT *(when applicable)*

Nothing to report

*Meeting adjourned at 6:32pm.*



## VICTORIA & ESQUIMALT POLICE BOARD

### COMMITTEES UPDATE Public

#### GOVERNANCE

No discussion arising

#### HUMAN RESOURCES

No discussion arising

#### FINANCE

- a. **Monthly Financial Report**  
No Report Available
- b. **MOTION:** *That the Finance Committee recommends to the Board to approve four members (M. Hayes, E. Cull, H. Courtright, S. Dhillon) to attend BC Association of Police Boards (BCAPB) happening in May 2025 in Delta, for a cost of up to \$6500.00.*
- c. **MOTION:** *That the Finance Committee recommends to the Board to approve paying invoice #3820, in the amount of \$722.40, owed to Overholt Law LLP for Chief Manak's contract extension.*
- d. **Section 27(3) 2023 Budget Appeal**  
Decision received from Public Safety and Solicitor General (PSSG) ADM Glen Lewis.



## CALL FOR RESOLUTIONS

### BRITISH COLUMBIA ASSOCIATION OF POLICE BOARDS ANNUAL CONFERENCE AND MEETING

An important part of each Annual Meeting of the BCAPB is the consideration of Resolutions forwarded by member boards.

To ensure adequate time for review, the BCAPB Board of Directors has set a deadline of March 15, 2025 for all Resolutions to be forwarded to the BCAPB.

Following review by the Resolutions Committee, resolutions will be distributed to members in advance of the General Meeting.

Voting on the Resolutions will take place at the Delta Hotels Vancouver Delta, 6005 BC-17A, Delta, BC, on May 9, 2025 as part of the BCAPB Annual General Meeting.

Please refer to the BCAPB Resolutions Guidelines for assistance in drafting proposed resolutions.

***This is your chance to ensure your voice is heard!***

Please forward your resolution(s) to Veronica Bandet at [bcapbs@gmail.com](mailto:bcapbs@gmail.com)



## VICTORIA & ESQUIMALT POLICE BOARD

<b>DATE:</b>	February 18, 2025
<b>TO:</b>	Victoria & Esquimalt Police Board
<b>FROM:</b>	Chief Cst. Manak
<b>SUBJECT:</b>	Chief Constable Monthly Engagement Highlights
<b>ACTION:</b>	For Information

### Internal & External Engagements

- January 23: Met with the Police Complaint Commissioner
- January 23: Welcomed the new 2025 Reserve class
- January 24: Attended the Community Leaders Panel meeting
- January 25: Attended the Empower Basketball Tournament and awards ceremony
- January 27: Attended A Watch briefing for an officer retirement send-off
- January 28: Attended the Community Leaders Panel Lunch and Learn: Mufflehun Data presentation
- January 30: Media interview with Chek News and Global regarding Minister Beare's Announcement
- January 31: Attended an officer retirement send-off
- February 1: Attended the Wounded Warriors Gala
- February 3: Media interview with CFX regarding Minister Beare's Announcement
- February 3: Met with Victoria Swan Lake MLA Nina Krieger
- February 5: Met with Minister Begg re: JIBC Police Academy Funding
- February 6: Attended the Area Chiefs meeting
- February 6: Attended the Community Leaders Panel meeting
- February 10: Met with Sgts. to discuss succession planning and the Sgt. Development Plan
- February 11: Met with Councillor Kim and Doctors for Safe Supply
- February 12: Met with Sgt. re: Sergeant Development Plan
- February 13: Met with Security Officer from the Consulate General of Japan in Vancouver
- February 16: Participated in the Special Olympics BC Polar Plunge
- February 18: Swore-in Auxiliary Special Municipal Constables
- February 18: Attended the Joint Community Safety Knowledge Alliance Board of Directors/Chiefs Meeting



## Equity, Diversity, and Inclusion Engagement

February 9: Attended the Chinese New Year Gala Dinner

**From:** BCA Police Boards <[bcapbs@gmail.com](mailto:bcapbs@gmail.com)>  
**Sent:** Wednesday, January 15, 2025 11:04:19 AM  
**To:** Hayes, Micayla <[micayla.hayes@vicpd.ca](mailto:micayla.hayes@vicpd.ca)>  
**Subject:** BCAPB 2025 Conference/AGM - Sponsorship Request

*Sending on Behalf of Lara Victoria*

Micayla Hayes  
Chair, Victoria Esquimalt Police Board

Dear Ms. Hayes:

Re: Sponsorship Request – 2025 BCAPB Annual General Meeting and Conference

The BC Association of Police Boards would like to invite you to sponsor our 2025 Conference and AGM. The 2025 Conference theme is “*Focus Forward: The Evolving Role of Police Boards*”. It is being hosted by the Delta Police Board and will take place at the Delta Hotels Vancouver Delta, 6005 BC-17A, Delta, British Columbia, on May 7, 8 and 9, 2025. There will be opportunities to interact in joint dialogue and information-sharing sessions.

The opportunities for sponsorships range from a coffee break at \$575 each, a breakfast at \$700, a lunch at \$850, a welcoming reception at \$700.00 and dinner at \$1,100.

In every case, sponsors will be acknowledged in the conference program. However, if you prefer to make a generic contribution in any amount, we will be pleased to allocate your funding according to need, again with acknowledgment.

If your board is able to assist in this manner, cheques should be made payable to the BC Association of Police Boards and forwarded to Veronica Bandet, BCAPB, PO Box 33012, Victoria RPO Colwood Corners, BC, V9B 6K3.

Thank you for your consideration. We look forward to hearing from you at your convenience and if we can provide further information, please contact me at 604-762-5250 or Veronica Bandet, Administrative Assistant at 250-216-1205.

Lara Victoria



## OFFICE OF THE CHIEF CONSTABLE

850 CALEDONIA AVE VICTORIA, BC V8T 5J8 250.995.7217 www.vicpd.ca

January 24, 2025

### **Greater Victoria School District No. 61**

556 Boleskine Rd  
Victoria, BC V8Z 1E8

via email: [cmanders@sd61.bc.ca](mailto:cmanders@sd61.bc.ca)

Dear School District 61 Board of Education and Superintendent Whitten:

I am writing to you in response to the School District 61 (SD61) draft policy 5145 *Police Questioning of Students in School*. I have reviewed the draft policy, and I support the Board's commitment to ensuring the safety and wellbeing of all students.

However, I respectfully suggest that the draft policy be revised with police and subject matter expert involvement to ensure alignment with legal standards as well as the practical realities of current policing practices. As an example, the language in the policy does not accurately reflect the reality of police searches. Specifically, police officers in Canada do not conduct strip searches of youth or adults in schools. Such actions would be contrary to established legal principles, which strictly regulate these kinds of searches. Moreover, there are no historical instances of VicPD members conducting strip searches on school property.

Additionally, I note that the policy includes language suggesting that schools must ensure students are safe from violence, racially derogatory language, and abusive treatment by police. I would like to emphasize that police officers are bound by statute, common law, case law and internal policies to uphold the highest standards of professional conduct and ethics. VicPD members are rigorously trained to act with integrity, fairness and respect in all interactions with the community and they continuously strive to exceed community expectations. Moreover, our department has robust internal policies and extensive training programs focusing on youth engagement, trauma-informed care, and cultural sensitivity initiatives to ensure officers are well-equipped to interact with students in a professional and respectful manner.

Considering the above, I would welcome the opportunity to work collaboratively with you and the SD61 Board of Education to provide feedback as this policy is finalized.

I request that this letter be added to the next SD61 Board agenda for discussion, and I look forward to the opportunity to work with you on a revised draft policy that effectively promotes student safety while ensuring consistency with legal frameworks and operational realities.

Sincerely,

Del Manak  
Chief Constable

cc: Victoria and Esquimalt Police Board



# VICTORIA CITY POLICE UNION

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**To:** Victoria City Council  
**From:** Angela Van Eerd, President of the Victoria City Police Union  
**Date:** January 27, 2025  
**Subject:** Victoria and Esquimalt Police Budget

I am writing to express my support for the adoption of the proposed police budget for the upcoming fiscal year. On behalf of the Victoria City Police Union, I believe that ensuring adequate funding for our police department is essential for maintaining public safety, preventing crime and ensuring the well-being of our community and officers.

I understand the importance of allocating resources to a variety of city services, but I am firmly convinced that the police play a crucial role in maintaining order, addressing crime, and responding to emergencies that affect our citizens every day. A well-funded and properly supported police force is key to preserving peace in our neighborhoods, safeguarding vulnerable populations, and building trust within our community.

I also encourage the council to continue prioritizing efforts to promote police transparency, accountability, and community engagement. In addition to ensuring that our officers have the necessary resources to perform their duties effectively, we must also ensure that these funds are used responsibly and with a focus on public trust and positive relationships between law enforcement and the communities they serve.

One of Victoria City Council's 8 Strategic Goals for 2023-2026 is Community Well-Being and Safety. I firmly believe that a goal of community safety is only achievable when police resources are prioritized and a collaborative approach is fostered with the Victoria Police Department.

I urge you to consider the long-term benefits of investing in a strong, well-equipped, and trained police force, which will contribute to the safety, security, and overall well-being of everyone in our city.

Thank you for your time and consideration of this important matter. I trust that you will make the decision that best serves the needs of our community.

VICTORIA CITY POLICE UNION

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Respectfully,

Angela Van Eerd  
President, Victoria City Police Union  
January 24, 2025

January 30, 2025

Ref: 304878

Micayla Hayes, Chair  
Victoria and Esquimalt Police Board  
**Email:** [Board@vicpd.ca](mailto:Board@vicpd.ca)

Their Worship Mayor Kevin Murdoch, Chair  
Oak Bay Police Board  
**Email:** [mayor@oakbay.ca](mailto:mayor@oakbay.ca)

Their Worship Mayor Dean Murdock, Chair  
Saanich Police Board  
**Email:** [mayor@saanich.ca](mailto:mayor@saanich.ca)

Superintendent Todd Preston  
Westshore RCMP  
**Email:** [Todd.preston@rcmp-grc.gc.ca](mailto:Todd.preston@rcmp-grc.gc.ca)

Dear Police Board Chairs and Westshore RCMP Superintendent:

I am reaching out to share an important update regarding School District No. 61 (Greater Victoria).

As discussed in the meeting I had with your Police Chiefs and Superintendent on January 7, 2025, as part of my review process of the safety plans submitted by the board of education on January 5, 2025, it was important to me to fully understand the level of collaboration between the area Police Chiefs and the board in the safety plan revision process. Community collaboration is important to ensure all voices are part of this work.

Ministry staff have carefully reviewed the safety plans and I have met with Rightsholders and many other partners within the district. I have also received a [report](#) from the special advisor, which is linked for your review.

I want to advise you that effective immediately, Sherri Dee Bell has been appointed as an Official Trustee under section 172 of the *School Act* to conduct the affairs of the Greater Victoria School District. Ms. Bell is assuming the powers and duties of the board of education for School District No. 61 and all elected trustees have ceased to hold office.

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Ms. Bell brings a wealth of knowledge to the role, having previously served in senior leadership positions as the Superintendent of Schools in Victoria. Her appointment is expected to continue until next scheduled elections in fall 2026.

My top priority remains the safety of students and staff in School District 61 and I am committed to ensuring that the district has an effective safety plan and implementation plan in place. This work will be continued by the official trustee and supported by the re-appointment of special advisor Dr. Kevin Godden. I want to thank you for your continued commitment to prioritizing this work with your teams.

I am confident that the supports put in place today will help get the district on the right path. Students and staff in Victoria deserve our attention to re-building a foundation of trust and community collaboration in the Greater Victoria School District.

Sincerely,

A handwritten signature in black ink, appearing to read "Lisa Beare". The signature is fluid and cursive, written in a professional style.

Lisa Beare  
Minister

Attachment

cc: Kaye Krishna, Deputy Minister, Ministry of Education and Child Care  
Jennifer McCrea, Associate Deputy Minister, Ministry Education and Child Care  
Tara Richards, Deputy Solicitor General, Ministry of Public Safety and Solicitor General  
Glen Lewis, Assistant Deputy Minister, Policing and Security Branch, Ministry of  
Public Safety and Solicitor General  
Deb Whitten, Superintendent, School District No. 61 (Greater Victoria)  
Sherri Dee Bell, Official Trustee  
Dr. Kevin Godden, Special Advisor  
Del Manak, Chief Constable, Victoria Police  
Dean Duthie, Chief Constable, Saanich Police  
Julie Chanin, Chief Constable, Oak Bay Police



# VICTORIA CITY POLICE UNION

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## FOR IMMEDIATE RELEASE

### **Victoria City Police Union Applauds Minister Beare's Decision to Fire School Board Over Ban on School Liaison Officers**

Victoria, BC – The Victoria City Police Union (VCPU) is proud to stand behind the Honourable Lisa Beare's decisive action to fire the School District 61 (Greater Victoria) Board over the ban on police officers in schools. This moment marks the culmination of over two years of dedicated effort to re-establish the School Police Liaison Officer (SPLO) program, a vital initiative that directly impacts the safety, well-being, and development of our students.

We recognize that this victory is a win for the entire community. Parents, members of our local First Nations, area police chiefs, municipal councils, current and former school staff—everyone that has played a part in this movement. The decision reflects a unified community coming together for a common purpose: the safety and betterment of our children.

The VCPU acknowledges that not every member of our community shares the same vision, and we respect the diverse perspectives on this issue. It is our responsibility to rebuild trust with those who may not have had positive experiences with law enforcement in the past. We are fully committed to working alongside new trustee Sherri Bell and others to prove the value of the SPLO program, forging strong, transparent, and supportive relationships in the process. As we move forward, we are putting the past dispute with the Victoria School Board behind us and focusing on what lies ahead.

Many of our officers are parents of children in School District 61. As such, we have always emphasized that the SPLO program is about one thing above all: the safety of our students and schools. Our officers are ready to be positive mentors, role models, and resources for the children in our community. Over the last five years, we've seen first-hand how impactful these relationships can be: upwards of 30% of new recruits have shared that one of the primary reasons they wanted to become police officers was because of a positive experience with a school liaison officer during their own school years.

We look forward to partnering with teachers, school counsellors, and school leadership teams to provide advice, educational programming, and additional resources that will help them do their jobs



## VICTORIA CITY POLICE UNION

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even better. Working together, we can ensure that students not only thrive academically but feel safe and supported in their school environment.

Children are among the most vulnerable members of our society, and we believe they deserve the best possible opportunity to learn and grow in a safe, nurturing environment. The reintroduction of the SPLO program is a crucial step in making that happen.

We are eager to continue this important work and look forward to the positive impact it will have for years to come.

The Victoria City Police Union Executive would like to acknowledge and thank our passionate officers and the Senior Leadership Team at Victoria Police who have helped drive this initiative to this successful day.

### **CONTACT:**

Victoria Police Union contact: Angela Van Eerd - Union President

Email: [vaneerd@vcpu.ca](mailto:vaneerd@vcpu.ca)

Website: <https://truebluevic.ca/>

Victoria Police Department  
850 Caledonia Avenue  
Victoria, BC V8T 5J8

**To the Victoria Police Department,**

On behalf of our small group, we would like to extend our sincere gratitude to the Victoria Police Department for the exceptional service provided throughout the holiday season. Your unwavering commitment to ensuring the safety and security of downtown businesses has not gone unnoticed, and we deeply appreciate your dedication.

We would like to acknowledge the outstanding efforts of the Patrol Division for consistently stepping up whenever called upon. Your dedication and responsiveness during such a busy and critical time have had a meaningful impact on our community. We also extend our appreciation to all patrol officers for their commitment to their shifts day in and day out. Your steadfast presence and tireless efforts are invaluable in maintaining the safety and well-being of our city.

Additionally, we would like to express our gratitude to Inspector Jeff Lawson and Staff Sergeant Jan Malinosky for their leadership and ongoing support. Their efforts in fostering strong relationships between law enforcement and the community are truly commendable.

We are also especially grateful to Deputy Chief James McRae for not only listening to our concerns during our meeting but taking meaningful action. Your dedication to collaboration and problem-solving has been instrumental in addressing the unique challenges faced by downtown businesses.

A special note of appreciation is extended to our incredible Community Resource Officer, Mike Wishlaw. Mike, your tireless efforts and consistent presence have not only provided reassurance but have also helped build a strong foundation of trust within our community. Time and again, you have shown up when we needed you most, and we want you to know that your hard work is truly valued.

The partnership between the Victoria Police Department and our community has been a cornerstone of our collective success, and we are grateful for your continued support. Thank you once again for all that you do to keep our city safe and thriving. We look forward to continuing our collaboration in the year ahead.

**Sincerely,**

A large black rectangular redaction box covering the signature area of the letter.

**To: Chief Del Manak, Victoria Police Department**  
**From: [REDACTED]**  
**Date: January 27, 2025**  
**Re: Thank You Letter**

Dear Chief Del Manak,

I trust this letter finds you well.

I'd like to begin by thanking you for your many years of selfless service to the community. These last several years have been particularly challenging for law enforcement officers across Canada. Thank you for your persevering leadership.

I am writing to express my gratitude for the officers at Victoria Police Department who saved my day on January 14, 2025. **Constables Jill Bobbitt, Anthony Jones, Kevin Lastiwka and an unnamed individual at Dispatch**, were able to accomplish the impossible by helping to restore my lost purse from a public transit bus. The most pertinent item in the purse was my laptop, which contained sensitive content. They located and retrieved it for me in an incredibly prompt, focussed and professional manner.

As a [REDACTED], I continue to engage in the sphere of [REDACTED]. Among the issues, national security has been a prominent one. The sensibility of the officers to the urgency of my circumstance was key to the success of their intervention.

On a personal note, I am in Victoria to rest [REDACTED]  
[REDACTED]  
[REDACTED] Cst. Jill Bobbitt's caring moral support especially helped smooth out a potentially more stressful situation. The decisive determination of all three officers— Constables Bobbitt, Lastiwika and Jones, helped me maintain hope and confidence.

Their exemplary professionalism and sensibilities contributed to an outcome that is nothing short of a miracle. In the past, I have interacted with law enforcement officers in different jurisdictions to address a variety of threats and concerns. By far, my experience with VPD on January 14 has been the most exceptional.

For these reasons, I hope you will take a moment to acknowledge the wonderful dedication, skill, professionalism, and humanity of the aforementioned officers and also to the unidentified dispatch officer/ dispatch department, and Christen, a volunteer who was at the reception desk on the afternoon of January 14. They worked seamlessly as a team to bring a successful resolution. They inspired assurance and hope in the process.

I understand you are in the process of seeking retirement. Thank you again for your service. I hope you will accept this testimony as one of many stories, I'm sure, that attest to the strong team you have built and led during your term as Chief of Victoria Police Department.

May you and your loved ones always be safe and in good health. I wish you all the best in your transition to the next chapter of your life.

Sincerely,

[REDACTED]

[REDACTED]

-----Original Message-----

From [REDACTED]

Sent: Thursday, February 13, 2025 11:46 AM

To: Manak, Del <[REDACTED]>

Subject: You're Incredible Team

Dear Chief Constable Del Manak,

It's me again [REDACTED] I just wanted to let know whom ever I speak with VicPD are so amazingly kind, considerate and truly care.

I cannot begin to express how much it means to me for such professional concern kindness and caring they provide on a daily basis.

My [REDACTED] has been in full psychosis and paranoia now since leaving the hospital on [REDACTED] from PES under the mental health act for involuntary admission that your kind team got [REDACTED] admitted on [REDACTED].

They did their part, unfortunately I guess the doctor felt as [REDACTED] said [REDACTED] was not suicidal [REDACTED] could leave even though they apparently had a bed. [REDACTED] is too unwell to make those decisions.

[REDACTED] has never been violent in the past but [REDACTED] harassing actions are definitely now escalating.

On [REDACTED]st we receive a call from [REDACTED] that [REDACTED] was banging on the neighbours next door. [REDACTED] is hearing voices that they want to hurt [REDACTED] and [REDACTED] 2 cats.

On [REDACTED] [REDACTED] was kicking at the neighbours door that frightened the family next door who have a small child. Const. Luna Lafontine was called and [REDACTED] called us to get some information on [REDACTED]. [REDACTED] was so kind and truly upbeat. [REDACTED] listened to our concerns and then saw [REDACTED].

File #25-[REDACTED].

[REDACTED] called us again after speaking with [REDACTED] explain the situation to us and would send information to IMCRT. I never did hear from them as I know [REDACTED] being an adult may have not wanted us contacted. [REDACTED] is upset with us for not believing [REDACTED] and I have called the CLCR Team a few times already.

[REDACTED]h [REDACTED] called us that now [REDACTED] had painted on the neighbours door [REDACTED]" in I guess red nail polish. You, guessed it VicPD was called again rightly by this poor family who rent the apt. The owner wanting to make a criminal charge. I did call the CLCR Team once again to check on her. Of course they cannot share much. So we called 911 for the police asking for a wellness check. We spoke to VicPd James Klein. Once again amazing professionalism, kindness getting a history on our [REDACTED] condition. Really listened to our concerns of these truly escalating disturbing events.

He felt [REDACTED] truly needed to be admitted and said he would get back to us. And indeed he did. What an incredible man. VicPD have been our only godsend in this truly stressful nightmare we are going through. File # VI25-[REDACTED]

I know you are dealing with an over worked police force and not at the full capacity you need to deal with all that is going on in this city. I'm so sorry you are dealing with a city council who unfortunately most of them don't appreciate or understand your valid and very important concerns.

I'm so sorry our situation has taken up so much of their time. Police have so much to deal with everyday non stop which is very dangerous work and I'm sure frustrated with our current catch and release situation.

I don't know how you do it. You have an amazing team and they have an amazing Chief. Thank you from the bottom of our hearts as I truly don't know what we would do without you and your amazing Team!

A very thankful family,

[REDACTED]