



Esquimalt Division
Framework Agreement Quarterly Report
January 1st to March 31st, 2015

April 20, 2015

Chief Constable's Message



It is with great pride that the Victoria Police Department offers this first quarterly report under the new policing framework agreement between VicPD, the Township of Esquimalt, and the City of Victoria.

This report marks the first formal occasion under this new agreement in which VicPD reports on operational successes, community engagement efforts, and statistical trends for Esquimalt. I hope this report clearly conveys VicPD's ongoing commitment to the Township of Esquimalt through our sustained efforts to connect with residents, business owners, and community groups as we build an enduring public safety partnership based on mutual respect, trust, and a shared vision for the future of Esquimalt.

The first quarter of 2015 was characterized by a high operational tempo as well as significant organizational milestones. January 1st saw the official opening of the new Esquimalt Division, with dedicated VicPD officers continuing their work in the community and "Esquimalt Division" branded vehicles making their debut on local roads. The community also welcomed our new Officer in Charge of the Esquimalt Division, Inspector Colin Watson, as the torch was passed to him by outgoing Inspector Keith Lindner, who did so much to bring us to where we are today.

We also had the pleasure of sharing the results of our VicPD Community and Business Surveys to a very engaged cross-section of the Esquimalt community at a public event in March. This very successful event, which evolved into a very healthy discussion of the issues that matter to the citizens of Esquimalt, is a model that we look forward to following in the future as we continue our efforts to serve the Township of Esquimalt.

Sincerely,

A handwritten signature in blue ink, which appears to be "F. Elsner". The signature is written in a cursive style and is positioned above the printed name of the Chief Constable.

Frank J. Elsner
Chief Constable

The following represents the performance of VicPD's Esquimalt Division related to the identified performance metrics for the time period January 1 to March 31, 2015.

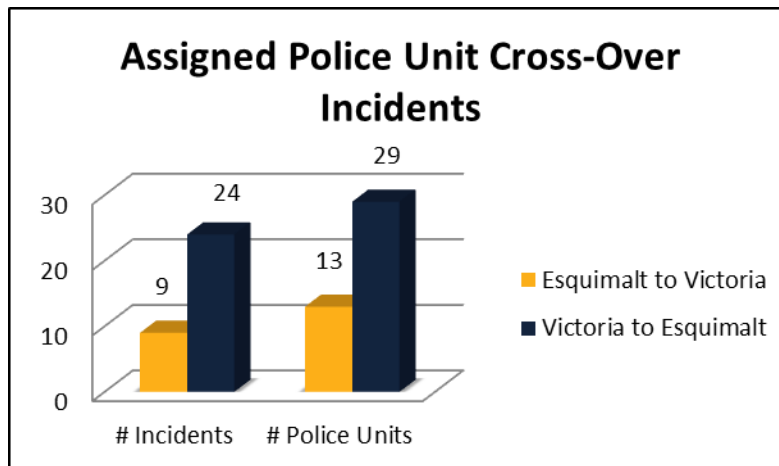
Number of dispatched calls in each municipality (segmented by priority)

| Dispatched Calls for Service by Municipality: January 01 - March 31, 2015 (1st Quarter) | | | | | | |
|---|------------|-------------|-------------|-------------|----------|-------------|
| DIVISION | Priority 1 | Priority 2 | Priority 3 | Priority 4 | Other | Grand Total |
| ESQUIMALT | 112 | 261 | 502 | 135 | 2 | 1012 |
| VICTORIA | 651 | 1919 | 4568 | 1413 | 5 | 8556 |
| Outside Jurisdiction | 2 | 4 | 19 | 3 | | 28 |
| Unknown | | 2 | 9 | 5 | | 16 |
| Grand Total | 765 | 2186 | 5098 | 1556 | 7 | 9612 |

Note * All calls dispatched to Esquimalt **do not** include calls to Vic West

Number of times officers are required to attend a call outside their jurisdiction

The chart below details both the number of incidents where police units were required to cross over jurisdictional lines to provide assistance in relation to a call for service. In some of the cross over incidents, more than one police unit was required to provide assistance. The total number of police units crossing over is detailed in the number of police units chart.



Response times in each municipality (segmented by Priority 1 and 2 calls)

- “CFS” = “calls for service”

| Response times by Municipality and Priority: January 01 - March 31, 2015 (1st Quarter) | | | | | | | |
|---|------------|------------|---------------------------|------------|-------------|----------------------------|-------------|
| Response Times in Minutes | ESQUIMALT | | Esquimalt Total P1&P2 CFS | VICTORIA | | Victoria Total P1 & P2 CFS | Grand Total |
| | Priority 1 | Priority 2 | | Priority 1 | Priority 2 | | |
| 0 - 5 min. | 26 (23%) | 316 (58%) | 342 (52%) | 193 (29%) | 2242 (57%) | 2435 (53%) | 2790 (53%) |
| 5.1 - 10 min. | 60 (53%) | 115 (21%) | 175 (27%) | 283 (42%) | 720 (18%) | 1003 (22%) | 1181 (22%) |
| 10.1 - 15 min. | 22 (20%) | 44 (8%) | 66 (10%) | 119 (18%) | 368 (9%) | 487 (11%) | 555 (11%) |
| 15.1 - 20 min. | 1 | 27 (5%) | 28 (4%) | 29 (4%) | 207 (5%) | 236 (5%) | 264 (5%) |
| 20.1 - 25 min. | | 7 | 7 | 15 | 92 | 107 | 115 |
| 25.1 - 30 min. | 1 | 8 | 9 | 8 | 71 | 79 | 88 |
| 30.1 - 35 min. | 1 | 5 | 6 | 3 | 38 | 41 | 47 |
| > 35 min. | 2 | 20 | 22 | 21 | 224 | 245 | 268 |
| Grand Total | 113 | 542 | 655 | 671 | 3962 | 4633 | 5308 |

Top 5 call types

| Top 5 Call Types for Esquimalt compared to Victoria and Total Jurisdiction | | | | | | |
|--|-------------|----------------|--------------|---------------|--------------|-------------------------|
| Top 5 Call Type | ESQUIMALT | Esquimalt Rank | VICTORIA | Victoria Rank | Grand Total | Total Jurisdiction Rank |
| ABANDONED 911 | 295 | 1 | 2049 | 1 | 2352 | 1 |
| ASSIST POLICE / FIRE / AMBULANCE | 119 | 2 | 732 | 4 | 856 | 4 |
| THEFT | 90 | 3 | 660 | 5 | 751 | 5 |
| CHECK WELLBEING | 89 | 4 | 861 | 3 | 951 | 3 |
| DISTURBANCE | 67 | 5 | 266 | 9 | 334 | |
| PROPERTY | 65 | 6 | 636 | 6 | 703 | 6 |
| UNWANTED PERSON | 62 | 7 | 1463 | 2 | 1527 | 2 |
| Grand Total | 1501 | | 12582 | | 14140 | |

Top 5 criminal offences for each municipality

| Top 5 Criminal Offences by Offence type - Esquimalt: Jan 01 - Mar 31, 2015 (1st Quarter) | | | | | | |
|--|-------------|----------------|-------------|---------------|-------------|-------------------|
| | ESQUIMALT | Esquimalt Rank | VICTORIA | Victoria Rank | Grand Total | Jurisdiction Rank |
| THEFT UNDER \$5,000 | 44 | 1 | 270 | 2 | 314 | 2 |
| PUBLIC INTOXICATION | 36 | 2 | 235 | 5 | 272 | 5 |
| THEFT FROM MOTOR VEHICLE | 32 | 3 | 210 | 6 | 243 | 6 |
| MISCHIEF UNDER \$5,000 | 32 | 3 | 262 | 3 | 294 | 3 |
| ASSAULT (COMMON) | 26 | 5 | 203 | 7 | 229 | 7 |
| UTTERING THREATS | 22 | 6 | 114 | 8 | 136 | 8 |
| CAUSING DISTURBANCE | 21 | 7 | 327 | 1 | 348 | 1 |
| SHOPLIFTING UNDER \$5,000 | 12 | 8 | 249 | 4 | 261 | 4 |
| Grand Total | 1054 | | 8252 | | 9346 | |

Number of mental health calls compared to total calls (i.e. % of total)

| Mental Health Related Reports Municipality: January 01 - March 31, 2015 (1st Quarter) | | | | | |
|---|-------------|-------------|------------|-------------|--------------------|
| Municipality | Related | Not related | Not Marked | Total | Percentage Related |
| ESQUIMALT | 164 | 883 | 7 | 1054 | 15.50% |
| VICTORIA | 1067 | 7121 | 92 | 8280 | 13% |
| Grand Total | 1231 | 8004 | 99 | 9334 | 13.20% |

Note * All calls dispatched to Esquimalt **do not** include calls to Vic West

Operations Council priorities: Demonstrating responsiveness to community concerns

Every two weeks, the VicPD Operations Council identifies at least one area of priority within the Esquimalt Division's jurisdiction. These priority areas are selected based on the analysis of crime and disorder trends in addition to the consideration of "community intelligence" that is received from the community by our officers in many ways. Through the combined efforts of the dedicated Esquimalt Division patrol, the Community Resource Officers, and other supporting units such as the Traffic Section, Strike Force, and the Crime Reduction Unit, these areas receive special attention, problem solving and enforcement attention in order to reduce or eliminate the identified trend of concern.

The targeting of crime trends through the use of Operations Council has resulted in many successes in Esquimalt. Of particular note in the first quarter of 2015 are the following:

Camping Adjacent to West Bay Walkway

In response to community complaints, Esquimalt Division officers stepped up patrols of the West Bay Walkway area to reduce incidents of camping in the park areas. Patrols of these areas will continue and will remain an area of focus during the upcoming Summer Action Plan.

Arrest of Drug and Property Offender

The Crime Reduction Unit conducted an investigation into the activities of a local drug and property offender associated with a residence in the 1300-block of Esquimalt Road. The investigation led to the execution of a search warrant resulting in several charges including possession of drugs for the purposes of trafficking and possession of stolen property.

Number of community events attended

The number of community meetings and community celebrations were recorded for the time period spanning January 1, 2015 to March 31, 2015. For statistical reporting purposes, "community meetings" were defined as "all meetings with any community stakeholders including community groups, schools, boards, councils, neighborhood associations, etc." Community celebrations were defined as "pre-planned events put on by either VicPD, or by one of our community partners."

The Esquimalt Division is proud of its involvement in the community and the efforts put forth to maintain open lines of communication with the Township of Esquimalt and its partners, businesses, residents and visitors. During the first quarter of 2015, VicPD members attended a total of 66 community meetings in the Township of Esquimalt. Additionally, members attended

a total of 6 community events in the Township, including the Youth Anti-Bullying Film Festival at L’Ecole Victor Brodeur, the Battle of the Badges Charity Hockey Game at the Archie Browning Centre, and the Michael Dunahee Keep the Hope Alive Run. Many of these events and meetings involved more than one member of VicPD in attendance.

Of particular interest were the following events:



Grand Opening – Esquimalt Division

This event took place at the Esquimalt Public Safety Building and was the formal introduction of the Esquimalt dedicated patrol and Esquimalt Division officers. The event was well attended by members of VicPD, Township Council and staff, and many community members. Chief Elsner and Mayor Desjardins formally unveiled the “Esquimalt Division” decaling that is being featured on all Esquimalt Division vehicles.

Community and Business Survey Results and Introduction of Inspector Watson as the new Commander of the Esquimalt Division

This event took place at Esquimalt Municipal Hall and was well attended by members of the community, media, and business owners.

Crime Prevention Services update

The VicPD Crime Prevention Services team, comprised of Public Affairs, the Community Programs Coordinator, Block Watch, Volunteer Services, the Reserve Program, and the Crime Free Multi-Housing Program, continued its efforts to engage the residents of Esquimalt through a variety of efforts.

The VicPD Public Affairs team continued to work hard to inform residents of Esquimalt about public safety campaigns, opportunities for consultation with VicPD, and any VicPD-related news during the first quarter of 2015. Public Affairs was also instrumental in organizing the official launch event for the new Esquimalt Division in January as well as the VicPD Community and Business Survey public consultation in March.

VicPD's Community Programs Coordinator continued to increase the presence of Block Watch in the community of Esquimalt and several new Block Watch captains and participants were added to the program in the first quarter on 2015. VicPD Reserve Constables made regular presentations to Block Watch groups, engaging them in conversations about Block Watch, crime prevention strategies and answering their questions. Our Community Programs Coordinator continues to meet with local community stakeholders and partners to promote safe and healthy communities through education and partnerships to engage the citizens of Esquimalt.

Under the direction of the Coordinator of Volunteer Services, our Crime Watch volunteers regularly served in Esquimalt, conducting patrols in response to Operations Council priorities in effort to raise awareness of crime prevention initiatives and to engage with residents. On a recent shift, volunteers were approached by a local resident who was happy to see them in the area, saying, "neighbours felt safer." In the first quarter of 2015, volunteers visited the community on 44 occasions. In addition to van and foot patrols, this included seven "cellphone watch" and eight "speed watch" set-ups. Volunteers also assisted with advertising and organizing the Esquimalt Division Launch event in January and the Business Survey Results event in March.

Through cooperation between VicPD's Crime Prevention Services and the Community Resource Officers of the Esquimalt Division, the Crime Free Multi-Housing Program is undergoing a renewal in Esquimalt. Beginning in the first quarter of 2015, VicPD staff are visiting with managers of buildings that are currently part of the program as well as considering the expansion of the program into new buildings.

Community Resource Officer Update on Community Issues and Police Strategies

Effective January 1, 2015, Constable Rae Robirtis joined the Esquimalt Division as the new Community Resource Officer. Constable Robirtis joined Constable Franco Bruschetta, the current Community Resource Officer, to bring to two the number of officers committed full time to Community Resource duties in Esquimalt.

Constables Bruschetta and Robirtis have had a busy first quarter of 2015 connecting with many community groups, community members, businesses, staff and others with the goal of building relationships, taking a proactive approach to community safety concerns, and finding creative solutions to complex problems as they arise.

The Community Resource Officers have worked on many projects during the first quarter of 2015. The following are two highlights:

Esquimalt Resident – Source of Multiple Calls for Service

Constables Robirtis and Bruschetta worked with several agencies to create a management plan for an Esquimalt resident who was generating many calls for service. The individual suffered from issues related to mental health and addictions. Working with the various community partners, a plan was put in place to ensure this resident was connected with the appropriate community resources and that emergency responders were in possession of guidelines to best address this individual when his behaviours caused calls for service.

Work with Esquimalt Bylaw Enforcement

Constables Robirtis and Bruschetta continue to work with Esquimalt Bylaw Enforcement on community issues of concern. Complaints of bylaw violations are often complex and frequently require a multi-agency approach. Although attempts to secure voluntary compliance with bylaw violations are the norm, the Esquimalt Division Community Resource Officers will often assist where enforcement action is necessary or where the bylaw officers require other assistance.

New initiatives/programs

The primary new initiative for VicPD in the first quarter of 2015 was the full implementation of the policing framework agreement. This framework agreement has been well received in Esquimalt and represents, among other benefits, the return of dedicated officers serving Esquimalt. The feedback to date of the new deployment model has been overwhelmingly positive and is often commented on by the members of the Esquimalt community.

The first quarter of 2015 saw a number of organizational changes at VicPD that were implemented in the interests of enhanced efficiency and better service delivery. An officer specializing in missing person files was appointed and domestic violence investigators were added to each of the four Patrol watches to enhance capacity in that area. VicPD also established Telephone Reporting Officer positions to assist with the investigation of Priority 3 and 4 files by phone, with the intent of allowing deployed Patrol resources to focus on higher priority calls for service.

On March 1, 2015, Inspector Keith Lindner, the long-serving Commander of the Esquimalt Division, was transferred to command the Investigative Services Division. Inspector Lindner's community-focused approach was well respected within Esquimalt and it is clear that the Township staff and residents will miss his leadership. Inspector Lindner was replaced by Inspector Colin Watson, who is already succeeding in his efforts to build on the foundation established by Inspector Lindner.