

Framework Agreement  
Quarterly Report to the  
Township of Esquimalt  
*April 1<sup>st</sup> to June 30th, 2015*

**August 14<sup>th</sup>, 2015**

## Chief Constable's Message



It is my pleasure to offer this quarterly report on the initiatives that the Victoria Police Department has undertaken in the second quarter of 2015.

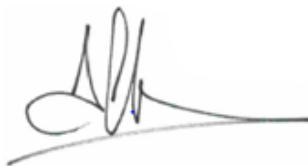
This period was characterized by a high operational tempo both in terms of our response to calls for service as well as proactive initiatives in the two communities that we serve.

VicPD also made significant progress in our efforts to expand the breadth and depth of our engagement in the community. VicPD representatives enthusiastically participated in a large number of community events, meetings, and celebrations. At each event that we attended, our officers, professional support staff, Reserve officers and volunteers were warmly welcomed by community members throughout Esquimalt and Victoria.

In early May, we supported yet another successful iteration of the annual Youth for Change and Inclusion camp, which provided dozens of young people invaluable opportunities for the development of interpersonal and team skills. On May 27<sup>th</sup>, we officially launched our new VicPD Community Ambassador program that provides yet another innovative and creative way for VicPD volunteers to interact with the citizens whom we serve. And speaking of our volunteers, we proudly held an appreciation event on June 3<sup>rd</sup> for the 67 Reserve officers and 71 volunteers who work so diligently every day for our communities.

VicPD also made significant progress in the development of our new strategic plan, which will be ready to launch in the fall of 2015. This plan, which is built upon our values of professionalism, integrity, respect, accountability, trust, and well-being, will chart the course of our organization for years to come.

Sincerely,



Frank J. Elsner  
Chief Constable

The following represents the performance of VicPD related to the identified performance metrics for the time period April 1 to June 30, 2015.

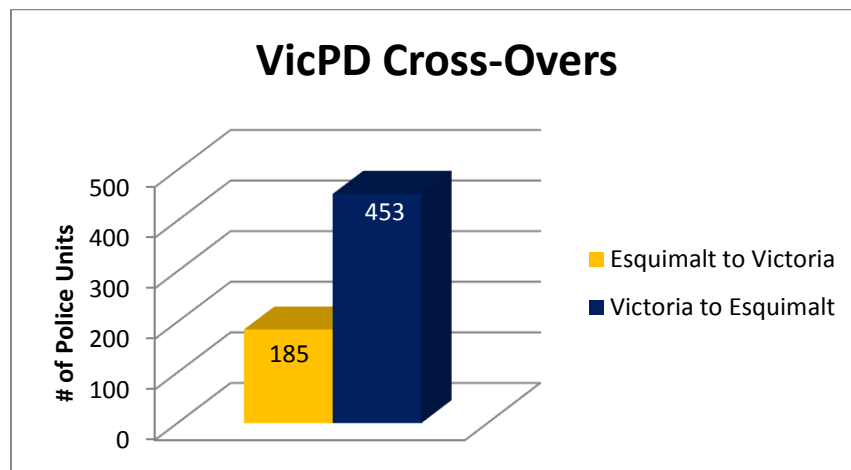
### Number of dispatched calls in each municipality (segmented by priority)

Dispatched Calls for Service by Municipality						
DIVISION	Priority 1	Priority 2	Priority 3	Priority 4	Other	Grand Total
ESQUIMALT*	141	268	529	128	2	1068
VICTORIA	644	2026	4975	1596	8	9249
Outside Jurisdiction	4	6	9	2	0	21
Grand Total	789	2300	5513	1726	10	10338

Note \* All calls dispatched to Esquimalt **do not** include calls to Vic West

### Number of times officers attend a call outside their jurisdiction

The chart below details the number of police units that were required to cross out of or into VicPD’s Esquimalt Division jurisdiction to provide assistance in relation to a call for service.



Notes: 1) These figures reflect Vic West as being part of VicPD’s Esquimalt Division’s jurisdiction. Therefore, these figures show the number of “bridge cross-overs” in both directions.  
2) Q2 figures exceed those of the previous quarter due to a change of statistical methodology (from manual tabulation to information drawn from the PRIME database.)

### Response times in each municipality (segmented by Priority 1 and 2 calls)

Response times for Priority 1 and 2 calls		
Response Times in Minutes	Esquimalt	Victoria
0 - 5 min.	51%	50%
5.1 - 10 min.	23%	23%
10.1 - 15 min.	11%	10%
Other*	16%	16%

\* "Other" typically indicates response times for secondary units or support units arriving on scene. It also accounts for responses to calls that are initially categorized as Priority 1 or 2 but are found to actually be less urgent (i.e. an abandoned 911 call in which the caller clarifies that it was made in error). Finally, a delay in officers reporting themselves as "on scene" can result in an indication of a longer response time than is actually the case.

### Top 5 call types

Top 5 Call Types for Esquimalt compared to Victoria and Total Jurisdiction						
Top 5 Call Types	ESQUIMALT	ESQUIMALT RANK	VICTORIA	VICTORIA RANK	JURISDICTION RANK	Grand Total
ABANDONED 911	321	1	1937	1	1	2259
CHECK WELLBEING	102	2	1027	3	3	1129
ASSIST POLICE/FIRE/AMBULANCE	95	3	728	6	6	826
PROPERTY	94	4	850	4	4	944
DISTURBANCE	93	5	405	8	8	498

## Top 5 criminal offences for each municipality

Top 5 Criminal Offences by Offence Type						
	ESQUIMALT	Esquimalt Rank	VICTORIA	Victoria Rank	Total Jurisdiction Rank	Grand Total
THEFT FROM VEHICLE	50	1	242	6	5	292
ASSAULT	45	2	226	7	6	272
PUBLIC INTOXICATION	35	3	279	4	4	314
THEFT UNDER \$5000	30	4	319	2	2	350
MISCHIEF UNDER \$5000	30	5	305	3	3	335
Grand Total	1094		8901			10021

## Operations Council priorities: Demonstrating responsiveness to community concerns

A key component of our Esquimalt community responsiveness initiatives in the summer months is our Summer Action Plan. This plan involves the deployment of Esquimalt Division officers on bicycle several evenings per week, and during that day where possible. The intent of the program is to provide a highly visible police presence in the Esquimalt community with the ability to monitor crime and disorder issues in all areas of the Township including trails, beaches, parks and other areas that are less accessible to vehicles.

Every two weeks, the VicPD Operations Council identifies at least one area of priority within the Esquimalt Division's jurisdiction. These priority areas are selected based on the analysis of crime and disorder trends in addition to the consideration of "community intelligence" that is received from the community by our officers in many ways. Through the combined efforts of the dedicated Esquimalt Division patrol, the Community Resource Officers, and other supporting units such as the Traffic Section, Strike Force, and the Crime Reduction Unit, these areas receive special attention, problem solving and enforcement attention in order to reduce or eliminate the identified trend of concern.

The targeting of crime and disorder trends through the use of Operations Council has resulted in many successes in Esquimalt. Of particular note in the second quarter of 2015 are the following:

### Rainbow Kitchen

Constables Robirtis and Bruschetta have been working with the residents, patrons and operators of the Rainbow Kitchen to address disorder issues of concern around the facility. The officers have met several times with community members to discuss possible solutions and have worked with the operators in implementing strategies. The overall goal is limit the facility’s impact on the surrounding neighbourhood. Additionally, this area has been highlighted as an area of special attention for the dedicated Esquimalt patrol officers and for our Summer Action Plan officers.

### Speeding

Constables Robirtis and Bruschetta, along with Inspector Watson, have been working with the community on issues of speed along several egresses from the Township, particularly those streets adjacent to military and commercial properties. Several strategies are being pursued in order to reduce the incidents of speed in these areas including; speed enforcement by VicPD and the Integrated Road Safety Unit, community education initiatives in cooperation with dockyard area contractors and the military, use of the speed monitoring trailer, communication with the Township’s engineering staff, and the use of traffic data analytics to focus our efforts. The incidents of speed related complaints have reduced however we remain vigilant to this ongoing community concern.

### Number of community events attended

The number of community meetings and community celebrations were recorded for the time period spanning April 1, 2015 to June 30, 2015. For statistical reporting purposes, “community meetings” were defined as “all meetings with any community stakeholders including community groups, schools, boards, councils, neighborhood associations, etc.” Community celebrations were defined as “pre-planned events put on by either VicPD, or by one of our community partners.”



The Esquimalt Division is proud of its involvement in the community and the efforts put forth to maintain open lines of communication with the Township of Esquimalt and its partners, businesses, residents and visitors. Our officers meet regularly both formally and informally with community members.



Capturing the exact numbers of these meetings can be a challenging task. However, during the second quarter of 2015, VicPD members attended a minimum of 59 community meetings in the Township of Esquimalt. Many other meetings regularly take place outside of the Township but are directly or indirectly associated with Township safety. Additionally, members attended a total of 32 community events in or on behalf of the Township, including Buccaneer Days, Tim Horton’s Camp Day, a United Way funding for youth event, several bicycle safety events, Block Bash, and the Country Grocer Customer Appreciation Day. Many of these events and meetings involved more than one member of VicPD.

Of particular interest were the following events:

**Buccaneer Days**

Buccaneer Days is one of the most recognizable annual events in Esquimalt. As such, the Esquimalt Division’s sworn and professional support staff are very active in many aspects of this event both as part of their formal duties, and in volunteer capacities. Our involvement in the event includes event planning, participation in the Buccaneer Days Parade, fund raising initiatives with the Tour De Rock, parade judging, and of course policing of the event overall.



### Global Café

Constable Robirtis has taken and very active role in the region’s police Diversity Advisory Committee. One of the recent initiatives was the Global Café event which involved members of diverse communities coming together with police officers to discuss policing as it relates to these communities and to identify areas for improvement. Based on these discussions, Cst. Robirtis and several other officers have taken an active role in implementing the recommendations that have come from this event. Additional Global Café events are planned in the near future.

### Crime Prevention Services Update

The VicPD Crime Prevention Services team, comprised of Public Affairs, the Community Programs Coordinator, Block Watch, Volunteer Services, the Reserve Program, and the Crime Free Multi-Housing Program, continued its efforts to engage the residents of Esquimalt through a variety of efforts.

The VicPD Public Affairs team continued to work hard to inform residents of Esquimalt about public safety campaigns, opportunities for consultation with VicPD, and any VicPD-related news during the first quarter of 2015. Public Affairs was also instrumental in organizing our Strategic Plan community consultation event on April 7<sup>th</sup>, the launch event for our new Community Ambassador program, various VicPD Civic Service Award ceremonies, swearing-in ceremonies for new officers, and numerous other community events.



VicPD’s Community Programs Coordinator continued to increase the presence of Block Watch in Esquimalt. During the second quarter of 2015, VicPD Reserve Constables met with seven separate Block Watch groups, educating residents on Block Watch, crime prevention strategies and answering a variety of questions. In an effort to promote and foster positive relationships within the Township of Esquimalt, our Community Programs Coordinator attended seven meetings and community events with various stakeholders and community partners.

VicPD Volunteers, under the leadership of the Coordinator of Volunteer Services, continue to serve the Township of Esquimalt in a variety of ways. Crime Watch volunteers conduct patrols



in response to Operations Council priorities, engaging with community members and raising awareness of crime prevention methods. During the second quarter of 2015, volunteers conducted 44 deployments in the Township of Esquimalt. This included active van and foot patrols, five distracted driving/cell watch activities and six speed watch set-ups.

Volunteers also represented the Victoria Police Department at three Esquimalt events:

- 1) the April 11<sup>th</sup> Country Grocery Customer Appreciation Day;
- 2) the May 30<sup>th</sup> Esquimalt Block Bash; and
- 3) the June 13<sup>th</sup> Buccaneer Days Parade.

VicPD Front Desk volunteers play an important role as greeters at Headquarters, often the first point of contact for patrons of the Township of Esquimalt and the City of Victoria. Collectively, Front Desk volunteers provided an average of 40 volunteer hours per week supporting the front desk operations.

In addition, a small group of dedicated volunteers provides program and project support, supplying much needed assistance to our volunteer programming. Together these volunteers provided 10 volunteer hours per week.

VicPD Reserve officers were similarly engaged in a range of activities in the Esquimalt community. In this quarter, Reserves conducted six Block Watch presentations, five safety presentations, six home security audits, five business security audits, six Crime Free Multi-Housing assessments, five presentations to seniors on personal safety and fraud, two Restorative Justice resolution assessments, and six Child Find events. The Reserve Coordinator, Cst. Sean Millard, also hosted a Crime Free Multi-Housing seminar with Saanich Police and Landlords B.C. for 25 participants from across the capital region.

## **Community Resource Officer Update on Community Issues and Police Strategies**

Constable Robirtis and Constable Bruschetta continue to be valuable and effective at addressing community issues of concern both proactively and reactively.

The Community Resource Officers have worked on many projects during the second quarter of 2015. The following are two highlights:

**United Way Youth Programs**

Constables Robirtis and Bruschetta worked with community partners to secure United Way funding via their Youth In Action program. This funding will go to support several Esquimalt based youth art projects. The funding was officially announced in early April at a celebration event attended by Esquimalt Division officers.



**Crime Free Multi-Housing**

Constable Robirtis has been meeting with several rental property managers and owners throughout this quarter in an effort to ensure all properties that wish to be part of this effective program continue to be involved. A training seminar for at least 6 new properties is planned for August 2015.